

Texas State Plan 2018: Availability of Services at Texas Family Violence Programs and Assessment of Unmet Needs of Survivors of Family Violence Technical Report

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Appendix A

TCFV State Plan Availability Survey

TCFV State Plan Availability Survey MASTER COPY

State Plan: Availability of Family Violence Services and Unmet Needs Survey

Purpose of the Study:

The State Plan: Availability of Family Violence Services and Unmet Needs Survey, will gather information from Executive Directors / CEOs of family violence programs (or their designees) across the state of Texas through an availability of services survey. The aim of the availability survey is to create a comprehensive view of the available services in Texas to survivors of family violence and their children and the unmet needs of survivors and their children across Texas at the county-level. The purpose of the survey data is to use it for statewide planning to guide local and statewide planning for support services and resources provided to survivors of family violence across the state of Texas.

Who is conducting the study?

The study is being conducted by the Institute on Domestic Violence & Sexual Assault (IDVSA) based at the School of Social Work at UT-Austin. Dr. Ruben Parra-Cardona, is the principal investigator and Dr. Leila Wood is the co-principal investigator. This study is being done in partnership with the Texas Council on Family Violence, who is funding the research efforts.

Who is being invited to participate?

Executive directors or CEOs of family violence programs across the state of Texas, or their designees. Executive Directors / CEOs can delegate this task to another staff person to complete on their programs' behalf. Each program will have one designated staff who has decision-making authority for the agency to complete the survey online on behalf of the agency.

How long is the survey?

Once you have all of the needed information collected, the survey should take 40-60 minutes to complete, depending on range of services and amount of counties served. To aid in preparation for taking the survey, a .pdf has been provided. Participants will also be able to stop the survey, save answers already completed and start the survey again at another time. We recommend that only one person enter data into the online survey link.

What questions will I be asked?

If you agree to participate in the State Plan availability survey, you will be asked questions related to your: Role with your agency; Agency's contact and service information; Detailed questions regarding agency's services and eligibility processes for some of those services; Commonly used referrals; Additional needs for survivors of family violence and their children using services at your agency. In some cases, the research team may call you to ask follow-up questions about your survey answers if

additional information is needed.

Do I have to participate?

No, your participation is completely voluntary. If you choose to participate, we encourage you to answer every question to the best of your ability and to involve other staff in your agency who have expertise or knowledge about certain services your agency provides. However, you may skip any question you are not comfortable answering and you may stop the survey at any time. Withdrawal from this study will not have any consequences for you in any way. Your decision to participate (or not) will have no effect on your relationship with your agency, the University of Texas at Austin, or TCFV.

How will my privacy and anonymity be protected?

This is not an anonymous survey and the answers you provide will be utilized to determine statewide availability of services at the county-level. However, your personal identification as the survey participant will not be shared with any other entities other than the project team, which includes IDVSA and TCFV staff. Only trained researcher staff will have access to the individual survey-level data. Data will be kept on a secure server.

The county-level data resulting from your participation in the study may be made available to other researchers in the future for research purposes not detailed within this consent form.

What are the possible risks involved?

Risks related to participation are minimal. Only the researchers approved on this project will have access to your survey-level data. County-level results from this research project will be made public and used for statewide planning purposes.

What are the possible benefits?

There are no direct benefits for participating in this study. Survey results will be used to inform policy, funding streams and organizational practice to improve access and availability of services to survivors of family violence. Individuals participating in the survey may feel a sense of satisfaction from sharing the breadth and depth of their agency's services. Individuals will also understand the importance of this availability study for the planning of future growth and service development in Texas.

Whom can I contact with questions about the study?

Prior, during or after your participation you can contact Dr. Leila Wood at 512-471-3198 or send an e-mail to leilawood@austin.utexas.edu with any questions or concerns

Agreement to Participate in the Availability of Services survey

You have been informed about this study's purpose, procedures, possible benefits and risks, and you have received a copy of this form. You have been given the opportunity to ask questions before you agree to participate, and you have been told that you can ask other questions at any time. You voluntarily agree to participate in this study. By clicking "Agree," you are not waiving any of your legal rights.

Please Read the Following Before you take the TCFV State Plan Survey:

This survey aims to gauge the services available in all counties of Texas in order to better predict and respond to future needs and resources. This survey simultaneously assists in updating the TCFV service directory. In responding to this survey, please limit your responses to those services directly provided by your program, not by referral, unless otherwise indicated. In addition, please submit only one (1) survey response for your agency (as opposed to one response per each satellite or outreach office under your organization).

As you may not have all your responses at hand when you begin the survey, feel free to exit and enter until it is complete. Your progress will be saved every time you click the arrow buttons to advance to the next page. You may take a break at any time and return by clicking on the unique survey invitation link given to you.

1. Please select which best describes your agency:

- ☐ Stand-alone family violence agency
- ☐ Dual sexual assault and family violence agency
- ☐ Crime victim assistance center
- ☐ Umbrella agency with family violence services
- ☐ Other, Please describe: _____

2. Please enter the contact information of the person taking this survey:

- ☐ Name _____
- ☐ Role/Position _____
- ☐ Email _____

3. Please click to confirm the name of your agency or update the name:

- ☐ Yes, this is my agency.
- ☐ No, this is not my agency (please enter your agency): _____

4. Please confirm your agency's main address, city and zip code:

☐ Yes, this is my agency's address.

☐ No, this is not my agency's address (please enter your agency's address): _____

5. Please confirm the name of your agency's Executive Director:

☐ Yes, this information is correct.

☐ No, this information is not correct (please enter the correct information): _____

6. Please confirm the email of your agency's Executive Director:

☐ Yes, this information is correct.

☐ No, this information is not correct (please enter the correct information): _____

7. Please confirm your agency's main administrative phone number:

☐ Yes, this is my agency's phone number.

☐ No, this is not my agency's phone number (please enter your agency's main administrative phone number): _____

8. Please enter your agency's web address: _____

9. Please confirm your agency's hotline number:

☐ Yes, this is my agency's hotline number.

☐ No, this is not my agency's hotline number (please enter your agency's hotline number): _____

10. Does your agency operate a **24-hour** hotline?

- ☐ Agency directly operates a 24-hour a day hotline (*Go to Question 12*)
- ☐ Agency does not directly operate a 24-hour hotline (*Go to Question 11*)

11. You indicated that your agency **does not** provide a 24-hour hotline. Please check all that apply:

- ☐ Provides hotline services during business hours (*Go to Question 11a*)
- ☐ Provides access to another family violence agency's 24-hour hotline (*Go to Question 11b*)
- ☐ Other arrangements (please explain): _____
- ☐ None

11a. You indicated that your agency provides hotline services during business hours. Please list the phone number and timeframes it is available:

- ☐ Phone Number _____
- ☐ Times Available _____

11b. You indicated that your agency provides access to another family violence agency's 24-hour hotline. Please list the agency's name and hotline phone number:

- ☐ Agency Name _____
- ☐ Hotline Number _____

12. Please check which of the following (if any) you directly provide as alternative forms of hotline services:

- ☐ Chat
- ☐ Social Media
- ☐ Text
- ☐ Relay Service, Teletypewriter (TTY) or Telecommunications device for the deaf (TDD)

☐ Other, please describe: _____

☐ None of the above

13. Do you have a hotline form that staff or volunteers use when taking hotline calls (ex: questions that guide hotline call)?

☐ Yes, and I will upload the form at the end of the survey

☐ Yes, and I will email the form to datatx@tcfv.org

☐ No

14. How many counties do you provide services in? (Maximum 16): _____

15a. Please select the location of your **primary county** (typically this is where your main administrative office is located):

▼ Enter County 1 Name:

15b. In addition to the county listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 2 Name:

15c. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 3 Name:

15d. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 4 Name:

15e. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 5 Name:

15f. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 6 Name:

15g. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 7 Name:

15h. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 8 Name:

15i. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 9 Name:

15j. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 10 Name:

15k. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 11 Name:

15l. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 12 Name:

15m. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 13 Name:

15n. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 14 Name:

15o. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 15 Name:

15p. In addition to the counties listed above, please list an additional county where you provide services, if applicable:

▼ Enter County 16 Name:

16. In the online survey, you will be asked to confirm that you provide services directly in the counties you listed above.

If this is correct, select "Yes". If this is not correct, please press the Left Arrow Button on the bottom of the screen and revise your choices.

- ☐ Yes, these are all the counties my agency serves
- ☐ No, these are not all the counties my agency serves

COUNTY LEVEL DATA

In the next section of the online survey, we will ask you about the services your agency directly and physically provides in each county your agency serves. You will need to answer Questions 17-66 for *each county* you serve. Please only indicate you have a service in the referenced county if it is physically available in that county, not by referral.

17. In County 1 does your agency offer shelter?

Shelter is defined as a facility that provides access, admittance, and temporary emergency residence for victims of family violence 24 hours a day, every day of the year. This does not include using a hotel to provide shelter services or homeless shelter not designed specifically for victims of family violence.

- ☐ Yes
- ☐ No
- ☐ Other (fill in the blank): _____

18. In County 1 does your agency offer an additional shelter?

Additional shelter is defined as a 24-hour shelter, separate from the primary shelter, operated in the same county

- ☐ Yes (enter shelter name): _____
- ☐ No

19. In County 1 does your agency offer services in a nonresidential center?

Nonresidential center is defined as a program operated by a public or private nonprofit that provides comprehensive nonresidential services to victims of family violence without providing direct shelter.

- ☐ Yes
- ☐ No
- ☐ Other (fill in the blank): _____

20. In **County 1** does your agency offer an outreach office?

Outreach office is defined as additional office and/or location for nonresidential services other than primary office.

- ☐ Yes
- ☐ No
- ☐ Other (fill in the blank): _____

21. Are any of the following true for services available from your agency in **County 1**? Select all that apply.

- ☐ Our agency has no office in this county but provide in-person services at a partner agency's office at least once a week. (*Go to Question 21a*)
- ☐ Our agency has no office but meet clients at an agreed upon location in the county
- ☐ Our agency has no office but meet clients at the county line
- ☐ Our agency has no office but offer services to clients from this county
- ☐ Other, fill in: _____
- ☐ None

21a. Please list the name of the partner agency where you agency provides services in **County 1**.

SHELTER SERVICES

The following questions apply only to the shelter services provided. You will be asked these questions for each county where you indicate you have a shelter. **If you do not have any shelters, please skip to Question 32.**

22. Please enter the shelter's capacity: _____

23. How many available sleeping spaces do you have? Please enter how many are available (enter "0" if you do not have this type of bedding).

☐ Beds _____

☐ Cribs _____

☐ Cots/Air Mattresses _____

☐ Other _____

24. How **much more capacity** would you need to meet the average monthly request for housing at this shelter?

☐ None, we have enough capacity to meet demand without wait

☐ We would need to increase by half (50% more)

☐ We would need twice as much (100% more)

☐ We would need three times as much (200% more)

☐ We don't have this service; but there is a need for it

☐ Other, please explain: _____

25. What is your stated initial **maximum** length of stay at this shelter (in days)? _____

26. What is your **average** length of stay at this shelter (in days)? _____

The Questions 27-32 apply **only** if you have **an additional shelter listed**. If you have no additional shelter, go to Question 32:

27. Please enter the additional shelter capacity: _____

28. How many available sleeping spaces do you have at the additional shelter at the additional shelter?
Please enter how many are available (enter "0" if you do not have this type of bedding).

☐ Beds _____

☐ Cribs _____

☐ Cots/Air Mattresses _____

☐ Other _____

29. How **much more capacity** would you need to meet the average monthly request for housing?

☐ None, we have enough capacity to meet demand without wait

☐ We would need to increase by half (50% more)

☐ We would need twice as much (100% more)

☐ We would need three times as much (200% more)

☐ We don't have this service; but there is a need for it

☐ Other, please explain: _____

30. What is your stated initial **maximum** length of stay **at the additional shelter** (in days)?

31. What is your **average** length of stay **at the additional shelter** (in days)? _____

You will be asked Questions 32-37 for each county served:

32. Does your agency provide any of the follow types of childcare support in County 1? Check all that apply by county:

- ☐ On-site childcare in your agency (if yes, list who is eligible for this service): _____
- ☐ Vouchers for child care services provided by your program directly to clients (if yes, list who is eligible for this service): _____
- ☐ Respite care (childcare so parent can have personal time, separate from child care for employment, court, appointments; if yes, list who is eligible for this service): _____
- ☐ Information and referral to local childcare facilities
- ☐ None
- ☐ Other (please describe): _____

33. How much more capacity would you need to meet average monthly childcare service requests in in County 1?

- ☐ None, we have enough capacity to meet demand without wait
- ☐ We would need to increase by half (50% more)
- ☐ We would need twice as much (100% more)
- ☐ We would need three times as much (200% more)
- ☐ We don't have this service; but there is a need for it
- ☐ Other, please explain: _____

34. Does your agency provide any of the following transportation to survivors while in services in County 1 directly?

- ☐ Staff or volunteers transport to appointments using their vehicle
- ☐ Staff or volunteer transport to appointments with agency vehicle

- ☐ Provide bus vouchers
- ☐ Provide taxi vouchers
- ☐ Provide rental car
- ☐ Other (please describe): _____
- ☐ No, but we refer
- ☐ We do not offer or refer transportation services

35. Does your agency provide mental health services, such as counseling in County 1?

- ☐ Yes
- ☐ No

36. Do you provide mental health services onsite in County 1?

- ☐ Yes
- ☐ No

37. Do you provide mental health services through a voucher in County 1 ?

- ☐ Yes
- ☐ No

Now we will ask about the different types of housing assistance that your agency provides directly, not by referral.

Housing assistance is defined as assistance locating housing options and resources in the community as well as employing legal remedies such as lease termination laws.

38. Does your agency provide **any type** of housing assistance in County (examples include project-based transitional housing, rapid re-housing, tax credit housing, but **NOT** shelter)?

☐ Yes (*Go to Question 39*)

☐ No (*Go to Question 67*)

39. Please describe your agency's eligibility process and explain any differences in eligibility among all forms of housing assistance provided (**not including shelter**):

If you provide any form of housing assistance, you will be asked Questions 40-66 for each County served.

40. Does your agency provide scattered-site transitional housing in County 1?

Scattered-site transitional housing is defined as temporary housing in units (typically between 6 and 24 months) throughout the community that are available for a period of time along with supportive services.

☐ Yes

☐ No

☐ Other (fill in the blank) _____

41. How many units or vouchers does your agency provide in County 1? Enter a valid number. _____

42. For how long does your agency offer *scattered-site transitional housing assistance* in County 1?

- ☐ 3 months
- ☐ 6 months
- ☐ 12 months
- ☐ 24 months
- ☐ Other _____

43. How does your agency fund these services in County 1? Check all that apply:

- ☐ Office of Violence against Women (OVW)
- ☐ Continuum Of Care (COC) / Housing and Urban Development (HUD)
- ☐ Emergency Shelter Grants (ESG) / Housing and Urban Development (HUD)
- ☐ Victims Of Crimes Act (VOCA) / Office of the Governor Criminal Justice Division (OOG CJD)
- ☐ Other _____

44. In an average month, how many survivors needing or requesting *scattered-site transitional housing* does your agency have to deny, waitlist or refer elsewhere due to lack of funds / units?

- ☐ None
- ☐ Five or fewer survivors
- ☐ 6-10 survivors
- ☐ 11-15 survivors
- ☐ 16-20 survivors
- ☐ More than 20 survivors

45. Does your agency provide **project-based transitional housing** in County 1?

Project-based transitional housing is defined as temporary housing in on-site units or one apartment complex (typically between 6 and 24 months) that are available for a period of time along with supportive services.

☐ Yes

☐ No

☐ Other (fill in the blank) _____

46. How many units or vouchers does your agency provide in County 1? Enter a valid number. _____

47. For how long does your agency offer **project-based transitional housing assistance** in County 1?

☐ 3 months

☐ 6 months

☐ 12 months

☐ 24 months

☐ Other _____

48. How does your agency fund these services? Check all that apply:

☐ Office of Violence against Women (OVW)

☐ Continuum Of Care (COC) / Housing and Urban Development (HUD)

☐ Emergency Shelter Grants (ESG) / Housing and Urban Development (HUD)

☐ Victims Of Crimes Act (VOCA) / Office of the Governor Criminal Justice Division (OOG CJD)

☐ Other _____

49. In an average month, how many survivors needing or requesting ***project-based transitional housing*** does your agency have to deny, waitlist or refer elsewhere due to lack of funds / units **in County 1?**

- ☐ None
- ☐ Five or fewer survivors
- ☐ 6-10 survivors
- ☐ 11-15 survivors
- ☐ 16-20 survivors
- ☐ More than 20 survivors

50. Does your agency provide rapid re-housing **in County 1?**

Rapid re-housing is defined as rental assistance for family violence survivors to locate their own apartment and to receive supportive services for a period of time.

- ☐ Yes
- ☐ No
- ☐ Other (fill in the blank) _____

51. How many units or vouchers does your agency provide **in County 1?** Enter a valid number.

52. For how long does your agency offer rapid re-housing assistance in County 1 ?

- ☐ 3 months
- ☐ 6 months
- ☐ 12 months
- ☐ 24 months
- ☐ Other _____

53. How does your agency fund these services? Check all that apply:

- ☐ Office of Violence against Women (OVW)
- ☐ Continuum Of Care (COC) / Housing and Urban Development (HUD)
- ☐ Emergency Shelter Grants (ESG) / Housing and Urban Development (HUD)
- ☐ Victims Of Crimes Act (VOCA) / Office of the Governor Criminal Justice Division (OOG CJD)
- ☐ Other _____

54. In an average month, how many survivors needing or requesting rapid re-housing does your agency have to deny, waitlist or refer elsewhere due to lack of funds / units?

- ☐ None
- ☐ Five or fewer survivors
- ☐ 6-10 survivors
- ☐ 11-15 survivors
- ☐ 16-20 survivors
- ☐ More than 20 survivors

55. Does your agency provide permanent supportive housing in County 1?

Permanent supportive housing is defined as permanent housing for a person with a disability.

☐ Yes

☐ No

☐ Other (fill in the blank) _____

56. How many units or vouchers does your agency provide? Enter a valid number. _____

57. For how long does your agency offer permanent supportive housing assistance in County 1?

☐ 3 months

☐ 6 months

☐ 12 months

☐ 24 months

☐ Other _____

58. How does your agency fund these services? Check all that apply:

☐ Office of Violence against Women (OVW)

☐ Continuum Of Care (COC) / Housing and Urban Development (HUD)

☐ Emergency Shelter Grants (ESG) / Housing and Urban Development (HUD)

☐ Victims Of Crimes Act (VOCA) / Office of the Governor Criminal Justice Division (OOG CJD)

☐ Other _____

59. In an average month, how many survivors needing or requesting permanent supportive housing does your agency have to deny, waitlist or refer elsewhere due to lack of funds / units in County 1?

- ☐ None
- ☐ Five or fewer survivors
- ☐ 6-10 survivors
- ☐ 11-15 survivors
- ☐ 16-20 survivors
- ☐ More than 20 survivors

60. Does your agency provide tax credit properties in County 1?

Tax credit properties are defined as part of the Low-Income Housing Tax Credit program that provides housing for low to moderate renters in exchange for tax credits for the property owners. Rental amounts are usually determined by a percentage of an occupant's income.

- ☐ Yes
- ☐ No
- ☐ Other (fill in the blank) _____

61. How many units or vouchers does your agency provide? Enter a valid number. _____

62. How does your agency fund these services? Check all that apply:

- ☐ Office of Violence against Women (OVW)
- ☐ Continuum Of Care (COC) / Housing and Urban Development (HUD)
- ☐ Emergency Shelter Grants (ESG) / Housing and Urban Development (HUD)
- ☐ Victims Of Crimes Act (VOCA) / Office of the Governor Criminal Justice Division (OOG CJD)
- ☐ Other _____

63. In an average month, how many survivors needing or requesting tax credit housing does your agency have to deny, waitlist or refer elsewhere due to lack of funds / units in County 1?

- ☐ None
- ☐ Five or fewer survivors
- ☐ 6-10 survivors
- ☐ 11-15 survivors
- ☐ 16-20 survivors
- ☐ More than 20 survivors

64. Does your agency provide other housing resources not already listed in County 1?

- ☐ Yes
- ☐ No

65. Please offer a brief overview of these housing resources: _____

66. How does your agency fund these services? Check all that apply:

- ☐ Office of Violence against Women (OVW)
- ☐ Continuum Of Care (COC) / Housing and Urban Development (HUD)
- ☐ Emergency Shelter Grants (ESG) / Housing and Urban Development (HUD)
- ☐ Victims Of Crimes Act (VOCA) / Office of the Governor Criminal Justice Division (OOG CJD)
- ☐ Other _____

[END OF LOOP: THE ONLINE SURVEY WILL THEN TAKE YOU BACK THROUGH QUESTIONS 17-66 FOR EACH COUNTY YOUR AGENCY SERVES]

CHAPTER 51 SERVICES

The next section of the survey asks questions about the core emergency services, as defined by Chapter 51 of the Texas Human Resource Code.

We are going to ask you about services you may provide in each county you serve. For the following services please indicate if you provide the services in all counties served, some counties served, or no counties served. If you provide the service in some counties served, please indicate which ones. **As a reminder, a service is available in a county if it can be physically accessed in that county through your agency, and not by referral to another agency or travel to a different location.**

67. Does your agency provide **immigration-related assistance** directly and in person (not by referral)? Please check all counties where this service is provided by your agency.

☐ We do not provide this type of service in any county

☐ ***[All county choices will populated here: you will need to check in which counties you provide this service]***

68. Does your agency provide access to emergency medical care directly and in person (not by referral)? Please check all counties where this service is provided by your agency.

Defined as: Assistance in responding to any urgent medical situation for a victim of family violence being considered for acceptance to or accessing family violence services.

☐ We do not provide this type of service in any county

☐ ***[All county choices will populated here: you will need to check in which counties you provide this service]***

69. Does your agency provide **information about educational arrangements for children** directly and in person (not by referral)? Please check all counties where this service is provided by your agency.

Defined as: Services that result in a child of a victim of family violence complying with compulsory attendance requirements found in the Texas Education Code as well as accessing rights available via the McKinney Vento Act.

☐ We do not provide this type of service in any county

☐ ***[All county choices will populated here: you will need to check in which counties you provide this service]***

70. Does your agency provide **information about training for and seeking employment** directly (not by referral)? Please check all counties where this service is provided by your agency.

Defined as: Providing information and referrals to victims of family violence about employment training and employment opportunities, either directly or through formal arrangements with other organizations.

☐ We do not provide this type of service in any county

☐ *[All county choices will be populated here: you will need to check in which counties you provide this service]*

71. Does your agency provide **community education** directly (not by referral)? Please check all counties where this service is provided by your agency.

Defined as: The efforts or activities performed to increase public awareness about family violence and the availability of services for victims of family violence.

☐ We do not provide this type of service in any county

☐ *[All county choices will be populated here: you will need to check in which counties you provide this service]*

72. Does your agency provide **intervention services** directly (not by referral)? Please check all counties where this service is provided by your agency.

Defined as: Includes safety planning, understanding and support, information, education, referrals, and other resource assistance.

☐ We do not provide this type of service in any county

☐ *[All county choices will be populated here: you will need to check in which counties you provide this service]*

73. Does your agency have a **referral system for survivors to access existing community resources** directly (not by referral)? Please check all counties where this service is provided by your agency.

Defined as: Maintaining a current referral list of resources available in the counties served available to survivors.

☐ We do not provide this type of service in any county

☐ *[All county choices will be populated here: you will need to check in which counties you provide this service]*

74. Does your agency conduct volunteer recruitment and have a volunteer training program?

Please check all counties where is provided by your agency.

☐ We do not provide this type of service in any county

☐ *[All county choices will populated here: you will need to check in which counties you provide this service]*

75. Does your agency have a plan for cooperation with civil and criminal justice officials? Please check all counties where is provided by your agency:

Defined as: Making efforts on behalf of victims of family violence to establish ongoing working relationships with the local criminal justice system, including but not limited to law enforcement, prosecutors, the courts, and probation and parole departments; and educate the local criminal justice system about family violence and the need for policies that ensure safety for victims of family violence and hold batterers accountable.

☐ We do not provide this type of service in any county

☐ *[All county choices will populated here: you will need to check in which counties you provide this service]*

76. Does your agency provide access to emergency transportation directly (not by referral)? Please check all counties where this service is provided by your agency.

Defined as: Providing or arranging transportation for victims of family violence being considered for acceptance as residents of the shelter to and from emergency medical facilities and/or from a safe place to the shelter.

☐ We do not provide this type of service in any county

☐ *[All county choices will populated here: you will need to check in which counties you provide this service]*

77. Does your agency provide access to legal assistance directly (not by referral)? Please check all counties where this service is provided by your agency.

☐ We do not provide this type of service in any county

☐ *[All county choices will populated here: you will need to check in which counties you provide this service]*

Now we are going to ask you some questions about services your agency may provide at various locations. These are services your agency directly provides across **ALL counties**.

78. Does staff communicate with survivors using any of the following alternative forms of communication? Check all that apply:

- ☐ Chat
- ☐ Skype
- ☐ Facetime
- ☐ Social Media
- ☐ Text
- ☐ Other: _____
- ☐ None

79. Does your agency provide Batterer Intervention and Prevention Program (BIPP) Services?

BIPP is defined as: Services and groups for family violence offenders, in which offenders are held accountable for past abusive behavior and taught the fundamentals of leading healthy, nonviolent relationships.

- ☐ Yes (please enter the address of your primary/administrative BIPP location and county):

- ☐ No

80. Do you allow pets (other than service animals) to accompany residential survivors at shelters?

- ☐ Yes, we allow them on site
- ☐ Yes, in foster care
- ☐ No
- ☐ Other: _____

81. We would like information about the most frequently used external referrals that your staff provide to survivors. Please list the **top five community referrals** you make to partner agencies for survivors and their families. This **might include financial assistance, legal representation, housing, childcare, or any other frequently provided referrals**. You can list the agency name, type, or copy and paste the website link.

- ☐ Referral #1 _____
- ☐ Referral #2 _____
- ☐ Referral #3 _____
- ☐ Referral #4 _____
- ☐ Referral #5 _____

Now we will ask questions about legal services provided by your agency.

82. What types of civil legal assistance does your agency directly provide? Check all that apply:

Defined as: Services to victims of family violence related to civil legal concerns that include identifying individual legal needs; explaining legal rights and options; providing support and accompaniment in the pursuit of those options; assisting in safety planning; and providing advocacy, including assistance with self-representation.

- ☐ Advocacy
- ☐ Protective order assistance
- ☐ Legal rights and options
- ☐ Court accompaniment
- ☐ Attorney on staff representing clients
- ☐ Attorney on staff to provide legal information and / or advice to clients
- ☐ Other (Fill in): _____
- ☐ None

83. In the average month, how much more staff time could you use to meet demand for civil legal assistance from survivors seeking services at your agency?

- ☐ None, we have enough capacity to meet demand without wait
- ☐ We would need to increase by half (50% more)
- ☐ We would need twice as much (100% more)
- ☐ We would need three times as much (200% more)
- ☐ We don't have this service; but there is a need for it
- ☐ Other, please explain: _____

84. What types of criminal legal assistance does your agency directly provide? Check all that apply:

Defined as: Services to victims of family violence related to criminal legal concerns that include identifying individual legal needs; explaining legal rights and options; providing support and accompaniment in the pursuit of those options; assisting in safety planning; and providing advocacy, including assistance with self-representation.

- ☐ Advocacy
- ☐ Enforcement of protective order
- ☐ Legal rights and options
- ☐ Court accompaniment
- ☐ Attorney on staff representing clients
- ☐ Attorney on staff to provide legal information and / or advice to clients
- ☐ Other (Fill in): _____
- ☐ None

85. In the average month, how **much more staff time** could you use to meet demand for **criminal legal assistance** from survivors seeking services at your agency?

- ☐ None, we have enough capacity to meet demand without wait
- ☐ We would need to increase by half (50% more)
- ☐ We would need twice as much (100% more)
- ☐ We would need three times as much (200% more)
- ☐ We don't have this service; but there is a need for it
- ☐ Other, please explain: _____

86. Please rank the legal needs of survivors related to **civil court** matters, with "1" being the top need and "7" being the bottom need. Please add more needs (under "other") if your top needs are not on this list:

- _____ Child Custody
- _____ Divorce
- _____ Protective Orders
- _____ Immigration
- _____ Child Support
- _____ Subpoena response to protect survivor confidentiality
- _____ Other

87. Please rank the legal needs of survivors related to **criminal court** matters, with "1" being the top need and "8" being the bottom need. Please add more needs (under "other") if your top needs are not on this list:

- _____ Defense attorneys for survivors' facing criminal charges
- _____ Legal advice for survivors on victims' rights
- _____ Help receiving victim services from criminal justice offices
- _____ Victim witness preparation
- _____ Probation / parole
- _____ Services for survivors who are incarcerated
- _____ Subpoena response to protect survivor confidentiality
- _____ Other

88. Does your agency work with any of the following in any communities you provide services to?

- ☐ DVHRT Domestic Violence High Risk Team
- ☐ CCR Coordinated Community Response
- ☐ Fatality Review of Family Violence Related Homicides
- ☐ Family Violence Task Force Involvement
- ☐ Firearm Surrender Protocol
- ☐ Other, please describe _____
- ☐ None of these

Now we will ask questions about **counseling services** provided by your agency.

89. Do you directly provide counseling services?

- ☐ Yes
- ☐ No

90. Is there a session or time limit for counseling services?

- ☐ Yes (enter the limit): _____
- ☐ No
- ☐ We don't provide counseling services directly

91. Are there eligibility requirements for a survivor seeking counseling services? Please describe:

92. In the average month, how much more staff time could you use to meet demand for counseling from survivors seeking services at your agency?

- ☐ None, we have enough capacity to meet demand without wait
- ☐ We would need to increase by half (50% more)
- ☐ We would need twice as much (100% more)
- ☐ We would need three times as much (200% more)
- ☐ We don't have this service; but there is a need for it
- ☐ Other, please explain: _____

93. Please rank the survivor needs for mental health services, with "1" being the top need and "6" being the bottom need. Please add more needs (under "other") if your top needs are not on this list:

- _____ Access to counseling while receiving services
- _____ Access to counseling after receiving services
- _____ Access to psychiatrists or medications for mental health issues
- _____ Access to information about trauma
- _____ Access to peer support
- _____ Other

Now we will ask questions about transportation services provided by your agency.

94. Do you directly provide transportation services?

- ☐ Yes
- ☐ No

95. For what purposes can the transportation be used?

96. Please rank survivors' needs for transportation. Please add more needs (under "other"). If you add more needs to the list, please include those in your ranking:

- _____ Access to driving lessons
- _____ More public transportation
- _____ Assistance getting their own vehicle
- _____ More availability to organization facilitated transportation (i.e. longer timeframes, more vehicles)
- _____ Resources for transportation outside of service area
- _____ Resources for transportation out-of-state
- _____ Car payments
- _____ Funds for vehicle repairs
- _____ Other

Now we will ask questions about immigration-related assistance provided by your agency.

97. Do you directly provide immigration-related assistance?

☐ Yes

☐ No

98. Please check which of the following forms of immigration-related assistance your agency provides for survivors. Please check all that apply:

- ☐ Assist with VAWA Self-petitions
- ☐ Assist with U & T Visa
- ☐ Refer to immigration attorneys
- ☐ Help gather documentation for immigration remedies
- ☐ Write letters of support for immigration remedies
- ☐ Offer "Know Your Rights" information
- ☐ Other _____
- ☐ Other _____
- ☐ None

99. Please briefly describe how survivors access your agency's immigration-related services:

100. Please rank survivors' needs for immigration-related services, with "1" being the top need and "8" being the bottom need. Please add more needs (under "other"). If you add more needs to the list, please include those in your ranking:

- ☐ Assistance with obtaining immigration status
- ☐ Assistance with VAWA self petitions
- ☐ Assistance with U&T visas
- ☐ Building relationships with Law Enforcement and/or criminal justice about immigration practices related to survivors
- ☐ Informing immigrant community of their rights
- ☐ Informing immigrant community of access to services
- ☐ Writing letters of support for immigration remedies
- ☐ Other

Now we will ask questions about the housing needs of survivors in your service area.

101. Please rank survivors' needs in terms of housing assistance, with "1" being the top need and "11" being the bottom need. Please add more needs (under "other"). If your top needs are not on this list and include those in the ranking:

- ☐ More affordable housing options
- ☐ Legal assistance with previous evictions
- ☐ Ways to address barriers based on previous evictions
- ☐ Rental assistance funds
- ☐ Housing resources for survivors with previous criminal history
- ☐ Information about how to enter housing market
- ☐ Housing options that support survivor safety from abusive partners
- ☐ More permanent public housing options
- ☐ More transitional housing options
- ☐ More rapid rehousing options
- ☐ Other

102. How big of a problem are the following for family violence survivors in your service area?

	Big Problem	Problem	Sometimes a Problem	Small Problem	Not a Problem	Do Not Know
Obtaining affordable housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtaining transitional housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtaining permanent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Landlords not providing housing because they are family violence survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

103. Does your agency provide any of the following training or employment related services directly and in person (not by referral)

- ☐ Job training
- ☐ Assistance with necessary items returning to work i.e. uniforms, clothing
- ☐ Assistance locating employment
- ☐ Resume skill building
- ☐ Education assistance to improve job options
- ☐ Other _____
- ☐ None

104. Does your agency provide community education in any of the following settings directly and in person (not by referral):

- ☐ Schools
- ☐ Community Organizations
- ☐ Law Enforcement
- ☐ Other Criminal Justice officials
- ☐ Faith-based communities
- ☐ CPS
- ☐ Other _____
- ☐ None

Now we will ask questions about prevention efforts provided by your agency.

105. Please briefly describe if and / or how your agency distinguishes between community education and prevention programming:

Community education defined as the efforts or activities performed to increase public awareness about family violence and the availability of services for victims of family violence.

106. Does your agency engage in the following types of prevention efforts? Please check all that apply:

- ☐ Multi-session curriculum delivered in schools
- ☐ Presentations with 1st - 8th graders
- ☐ Presentations with high school students
- ☐ Presentations with college students
- ☐ Training that explores the root causes of gendered violence
- ☐ Presentations with parent / community groups or organizations
- ☐ Writing editorials or articles for local newspapers
- ☐ Media campaigns (including social media)
- ☐ Training teachers / educational administrators / educational staff on family violence / dating violence issues
- ☐ Working with educational leaders to implement policies and procedures for keeping victims of teen dating violence safe
- ☐ Ensuring that family violence informational materials are present in all public schools
- ☐ Training with business / community professionals
- ☐ Other (please explain): _____
- ☐ None

107. Which groups do you target with your prevention efforts? Select all that apply.

- ☐ Youth
- ☐ College
- ☐ Adult /professional

- ☐ Marginalized or underserved populations (i.e. immigrants, LGBTQ survivors, etc.). Please list:

- ☐ Other: _____

108. Do you participate on your local School Health Advisory Council (SHAC)? SHACs are collections of parents and other local community members who advise school districts on school health curricula.

☐ Yes

☐ No

109. What curriculums do your prevention staff use? Please list and briefly describe.

110. Has your agency participated in any Prevention specific training/webinars delivered by TCFV?

☐ Yes

☐ No

☐ Unsure

Now we will ask questions about child services provided by your agency.

111. Does your agency provide any of the following services directly to children? Select all that apply:

- ☐ Children's support group
- ☐ After school activities
- ☐ Parent and child social activities i.e. field trips
- ☐ Counseling on-site
- ☐ Counseling vouchers
- ☐ Advocacy services

☐ Other (fill in) _____

112. Please indicate which of the following ways your agency works with CPS/DFPS and assists survivors and their children who are in the CPS/DFPS system (select all that apply):
Providing support to survivors while talking to CPS

- ☐ Create a joint service plan with CPS for survivors
- ☐ Safety plan with survivors specifically about how CPS involvement impacts their safety
- ☐ Explain the steps involved in the CPS system to survivors
- ☐ CPS liaison position within your agency
- ☐ Case consultations before and/or after CPS intervention
- ☐ Attend CPS Family Group Conferences (FGC), Circles of Support (COS), and / or Family Team (FTM) Meetings
- ☐ Other _____
- ☐ Other _____
- ☐ Other _____
- ☐ None

113. If your agency provides specialized services for survivors in the CPS system, please briefly describe how survivors are eligible for those services:

114. Please rank the needs of survivors and their children who are involved with the CPS system, with "1" being the top need and "9" being the bottom need. Please add more needs (under "other") if your top needs are not on this list:

- _____ Advocacy with CPS workers on a survivors' specific cases
- _____ More information about the steps and processes within CPS system
- _____ Accompaniment to Family Group Conferences (FGC), Circles of Support (COS), and Family Team (FTM) Meetings
- _____ Safety planning prior to or after Family Group Conferences (FGC), Circles of Support (COS), and Family Team (FTM) Meetings
- _____ Advocacy or information regarding visitation rights if children have been removed
- _____ CPS court accompaniment
- _____ Support, advocacy or representation for administrative hearing to remove a CPS finding
- _____ Legal advice or representation in a CPS case
- _____ Other

Now we will ask questions about financial assistance provided by your agency.

115. Does your agency provide direct financial assistance to survivors in your services directly, not by referral?

Defined as: Direct financial assistance (such as gas, car repairs, rent utilities, child care) to victims of family violence in the form of a payment to a vendor, vouchers or items such as a gift card; does not include referrals for organizations that provide financial assistance.

☐ Yes

☐ No

116. Please briefly describe how survivors are eligible for this assistance:

117. What funding sources do you use to support this service?

118. Please rank the reasons survivors request financial assistance, with "1" being the top need and "11" being the bottom need. Please add more needs (under "other"). If you add more needs to the list, please include those in your ranking:

- _____ Security deposit for housing
- _____ Assistance paying utilities
- _____ Assistance paying prior debt
- _____ Assistance with medical or prescription needs
- _____ Assistance obtaining/fixing personal property (i.e. clothing, glasses, small appliances)
- _____ Assistance obtaining/fixing transportation
- _____ Assistance obtaining things for children
- _____ Assistance with food
- _____ Assistance paying education or training costs
- _____ Assistance pay rent
- _____ Other _____

Now we are going to ask you about different systems your agency may collaborate with in various locations. Please check all of the following ways that your agency collaborates with the following systems:

119. In the **healthcare system**, does your agency:

- ☐ Respond to family violence victims at emergency rooms and/or doctor's offices
- ☐ Actively distribute education materials
- ☐ Provide training to this system
- ☐ Have staff that regularly goes on-site to serve survivors
- ☐ Other _____

120. How would you rate the overall quality of your agency's collaboration with **healthcare systems** in your service area?

- ☐ Very Bad
- ☐ Bad
- ☐ Neutral
- ☐ Good
- ☐ Very Good

If needed, please describe the quality of this collaboration:

121. Does your agency collaborate with **law enforcement** to:

- ☐ Respond to family violence victims at law enforcement offices
- ☐ Actively distribute education materials
- ☐ Provide training to this system
- ☐ Have staff that regularly goes on-site to serve survivors
- ☐ Other _____

122. How would you rate the overall quality of your agency's collaboration with **law enforcement** in your service area?

- ☐ Very Bad
- ☐ Bad
- ☐ Neutral
- ☐ Good
- ☐ Very Good

If needed, please describe the quality of this collaboration:

123. Does your agency collaborate with the **prosecutor offices** to:

- ☐ Respond to family violence victims at D.A. offices
- ☐ Actively distribute education materials
- ☐ Provide training to this system
- ☐ Have staff that regularly goes on-site to serve survivors
- ☐ Other _____

124. How you rate the overall quality of your agency's collaboration with the **prosecutor(s)** in your service area?

- ☐ Very Bad
- ☐ Bad
- ☐ Neutral

☐ Good

☐ Very Good

If needed, please describe the quality of this collaboration:

125. Does your agency collaborate with the **substance abuse and recovery services** to:

☐ Respond to family violence victims at substance abuse offices

☐ Actively distribute education materials

☐ Provide training to this system

☐ Have staff that regularly goes on-site to serve survivors

☐ Other _____

126. How you rate the overall quality of your agency's collaboration with the **substance abuse and recovery systems** in your service area?

☐ Very Bad

☐ Bad

☐ Neutral

☐ Good

☐ Very Good

If needed, please describe the quality of this collaboration: _____

Now we are going to ask you some questions about populations of violence survivors that are typically underserved or have additional needs. We are going list several populations and ask **how often** you are currently serving that population, on average, and then how prepared, on the whole, your agency is to serve that population. Note: These are your average estimates.

127. How often on average do you serve the following populations in your services?	Very Often	Often	Sometimes	Hardly ever	Never
Male survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with Limited English Proficiency (Spanish)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with Limited English Proficiency (Vietnamese)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with Limited English Proficiency (Chinese)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with Limited English Proficiency (Other)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
African American survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hispanic & Latin@ survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Asian American & Pacific Islander survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Refugees & Asylees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Undocumented Immigrants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Immigrant survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors who are lesbian, gay, bisexual, or queer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors who are transgender	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sex trafficking survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Labor trafficking survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Teenage male children of survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors 65 years or older	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with a mental health diagnosis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with substance abuse issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors involved in the CPS system	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

128. On the whole, how well is your agency prepared to serve the following populations?	Very Prepared	Prepared	Sometimes Prepared	A Little Prepared	Not Prepared
Male survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with Limited English Proficiency (Spanish)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with Limited English Proficiency (Vietnamese)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with Limited English Proficiency (Chinese)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with Limited English Proficiency (Other)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
African American survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hispanic & Latin@ survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Asian American & Pacific Islander survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Refugees & Asylees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Undocumented Immigrants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Immigrant survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors who are lesbian, gay, bisexual, or queer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors who are transgender	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sex trafficking survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Labor trafficking survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Teenage male children of survivors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors 65 years or older	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with a mental health diagnosis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors with substance abuse issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survivors involved in the CPS system	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

129. Please list any additional unmet needs of survivors in your community that you have not yet described in this survey.

130. Please list any topics that your agency staff need more training about.

131. When thinking about your agency, what are the areas in which you excel or innovate in responding to family violence survivors?

132. Please share any additional comments you may have about survivor needs and services.

Before you click "Finish", please upload your hotline form that staff or volunteers use when taking hotline calls or email it to datatx@tcvf.org.

Appendix B

Availability Survey Launch Email from TCFV

From: Elyssa Schroeder
To: [McGiffert, Maggie](#)
Subject: FW: The State Plan - Alert
Date: Thursday, February 22, 2018 11:23:57 AM
Attachments: [image001.wmz](#)
[image003.png](#)

From: Gloria Terry
Sent: Thursday, February 22, 2018 10:58 AM
To: Gloria Terry <gterry@TCFV.org>
Cc: Elyssa Schroeder <eschroeder@TCFV.org>; Molly Voyles <mvoyles@TCFV.org>
Subject: The State Plan - Alert

Pre-Notification Email to Executive Directors and Program Directors:



Dear Executive Directors and Program Directors,

We are excited to announce that TCFV, in conjunction with the Texas Health and Human Services Commission (HHSC) Family Violence Program and the Institute on Domestic Violence and Sexual Assault (IDVSA) at the University of Texas, is currently in the process of updating the 'State Plan'. The State Plan, legislatively mandated, serves as a blueprint to the depth and availability of family violence services throughout the state of Texas and is a key aspect of HHSC's planning process when distributing funds.

Originally developed in 2002 and revised in 2007 and 2012, the 2018 update is planned to occur throughout this winter and spring. Along with information previously captured such as the availability of core services (shelter, hotline, etc.) and supportive services (childcare, transitional housing, etc.), the vision for the 2018 State Plan is to include a picture of true access for survivors throughout the state through their experience.

The 2018 state plan will include collecting data through several steps:

1. Online availability surveys, completed by all family violence programs (programs will not need to pull any data from their databases as they did in prior state plan surveys);
2. Phone surveys of all family violence programs' hotlines completed by TCFV staff;
3. Analysis of secondary data sources such as census data, and

4. Site visits in eight diverse regions of around the state, for in-depth interviews with staff and survivors.

Once completed the State Plan will be an excellent resource for both state agencies and your community, as it will show the excellent work being done by your programs to assist victims of family violence throughout Texas. The Institute on Domestic Violence and Sexual Assault (IDVSA) at the Steve Hicks School of Social Work at the University of Texas at Austin is our research partner for several State Plan activities.

This is where we need your help!

*For the State Plan to depict accurately the depth of services, we will need to gather information from your program via a detailed survey. On **Monday February 26, 2018**, you will receive a link to the state plan online survey from IDVSA. **We ask that you complete the survey online by Monday March 19, 2018.** We thank you in advance for taking the time to complete this survey, as we know how busy you are providing critical services. Over the next month, TCFV staff will also be contacting all family violence programs via their hotlines to ask question for greater understanding of how underserved populations receive services. Please find answers to key questions about this process below.*

Survey FAQ

Where can I find the existing State Plan for review?

The 2012 State plan can be accessed [here](#).

Who is conducting the survey?

TCFV has contracted with Institute on Domestic Violence and Sexual Assault (IDVSA) at UT Austin for the data collection and drafting of the state plan. You will receive an email containing the survey link and instructions from UT Austin. Additional follow up from individuals with IDVSA or TCFV will occur as needed.

What does the survey mean for family violence service providers in Texas?

To accurately represent the availability of services by county for family violence survivors in Texas, 100% participation from programs is needed. Aside from representing the availability of services, the plan also serves as an excellent tool for advocacy, education, and planned growth within communities throughout Texas. We strongly encourage you to take the survey, and to reach out to us if you have any difficulties.

How long will it take for me to complete the survey?

We estimate that the survey will take about 40-60 minutes to complete and you may not have all your responses at hand when you begin the survey. Since we are aware that it is sometimes difficult to even find 10 minutes to be at the computer it has been set up so that you may stop and start the survey anytime until it is completed. We will also include a PDF version of the survey so you will know the questions ahead of time. We realize this is a time commitment and we thank you in advance for your attention to this important survey.

I recently supplied information to the Health and Human Services Commission as well as the National Network to End Domestic Violence about my program. Is this survey requesting information I have already provided?

While in some places the information may be slightly similar, the State Plan is a much more in-depth examination of available services throughout the state, from core services to supportive services available to survivors in each county. Originating from statutory requirements at both the state and federal level, the State Plan is the only comprehensive picture of both the availability of services from family violence centers and need as indicated by a number of statistical measures. The State Plan allows for a blueprint of service availability for survivors across the state of Texas as well as identifying potential gaps.

What if I do not complete the survey?

Without your program's response, the state plan will not accurately represent the scope of services available in Texas. Likewise, the important work you do in the counties your agency serves cannot be represented without your input. The State Plan team will follow-up via phone to assist programs who are not able to take the survey online to help collect data.

What information should I have readily available to me before starting the survey?

The survey contains questions about core services, supportive services, needs in your community, and other agencies you frequently refer to survivors. Detailed information is necessary in order to accurately represent availability by county, so you will need to specify in which counties each service is offered and to which populations. You can find definitions for the core services required by HHSC in [Texas Administrative Code §379.1](#).

Support services include direct client assistance, different ways of housing survivors, immigration assistance, legal assistance, services to children, coordinated community responses, economic justice, prevention, and services available through community relationships.

The survey also provides an opportunity for you to share information about what needs you are seeing in your community.

What if I have a question or need help completing the survey?

Please contact TCFV Policy team at datatx@tcfv.org or Dr. Leila Wood at leilawood@austin.utexas.edu.

We thank you for all that you do on behalf of survivors in your respective communities and we look forward to creating a comprehensive state plan reflective of your efforts.

Sincerely,

Texas Council on Family Violence

Gloria Aguilera Terry

Chief Executive Officer

Texas Council on Family Violence

512-685-6265 direct line

[If you can imagine a safer Texas, you can help create it!](#)

Appendix C

Availability Survey Launch Email from UT Austin

Dear Executive Directors,

The Texas Council on Family Violence (TCFV) and The Institute on Domestic Violence and Sexual Assault at The University of Texas at Austin Steve Hicks School of Social Work (IDVSA) are excited to launch the State Plan Project! This research study will inform the creation of an updated comprehensive State Plan of the available services for and the unmet needs of survivors of family violence and their children across Texas. This email include a link for a key component of the state plan, the availability survey.

The purpose of this state plan is to guide local and statewide planning for support services and resources provided to survivors of family violence and their families across the state of Texas. In addition, because this serves as a blueprint for funding from the Health and Human Services Commission under both state and federal statutes it is critical **YOUR** agency is represented! Information from the state plan will provide you with data that will be helpful when working to secure funding for your program. This State Plan only occurs every five years and your participation is important and valued!

One critical component of the State Plan project is the **Availability Survey about the services your program provides and the unmet needs of survivors of family violence in your area.** In order for the data we collect to be accurate and meaningful, we are asking you to complete the availability survey using the link below by March 22nd. We have attached a .pdf version of the Availability Survey so that you can see the questions prior to beginning the survey. **Please have only one person per agency complete this survey.**

1. The survey is divided into five sections:
 - a. Basic contact information and information about all counties that your program serves
 - b. County level data regarding: program's locations – i.e. shelters, nonresidential centers and outreach offices; capacity of shelters; additional services and the unmet needs for those services; housing services beyond shelter
 - c. County level data of required services per HHSC as directed by Chapter 51 of the Human Resources Code;
 - d. Agency level service data and unmet needs data such as: Batterer Intervention and Prevention Programs (BIPP); legal services; counseling / mental health services; Transportation; immigration assistance; housing needs; training and employment; community education; prevention; children's services; financial assistance; systems collaboration
 - e. Needs of Special Populations

Please review the following before you begin the survey:

As the Executive Director or CEO of your agency, it will likely be helpful to take the following steps

for completing the Availability Survey:

1. Review the .pdf version of the survey prior to completing it online and determine which other staff to involve in collecting the data needed. While we are not asking you for any actual client numbers, there are detailed questions regarding all elements of your services and capacity, which will most likely involve consulting with other staff overseeing programs.
2. If necessary, share the .pdf survey document with those staff and set a deadline of collecting their feedback. Ask staff to complete portions of the survey by hand, based on their area of expertise. It may take a few hours to gather all of the needed information to complete the survey.
3. Once you or your designee have collected data for these various sections from program directors, you will be ready to go into the online survey to enter data. Please feel free to have a program director or other designee fill out the survey. In that situation, please forward them this email. **We recommend that only one person enter data into the online survey link.** That person will be able to stop, save the answers and then start back where they left off on the survey. We anticipate that the survey will take approximately 60 minutes to complete if all data has been collected in advance. The name of staff person who completes the survey will be documented in the survey; however it will not be shared with anyone outside of the research team.
4. Your secure link to the survey is:_____.

The deadline for taking the survey is in three weeks from today – March 22nd 2018.

You may receive reminder emails or calls regarding the availability survey if you have not yet taken it.

If you prefer, we can administer the survey to you over the phone. Please email datatx@tcfv.org to arrange that option.

Participation in this survey is voluntary; opting out of participation in this survey will have no bearing your relationship with, TCFV, UT-Austin or any funders; however, we hope you will consider the value of participating in this survey and research project. Your participation will increase the accuracy of the assessment of services and needs in your agency's service area / counties.

Please feel free to contact Elyssa Schroeder, Molly Voyles, or Alexandra Cantrell at 512-794- 1133 or datatx@tcfv.org with any questions you may have.

Thank you for your work to support survivors of family violence across the state.

Many thanks,

Leila Wood, Ph.D. LMSW
Research Assistant Professor
Institute on Domestic Violence & Sexual Assault
Steve Hicks School of Social Work

Appendix D

TCFV Hotline Survey

TCFV Hotline Survey - LAUNCH

User PLEASE ENTER YOUR NAME:

Script1

PLEASE USE THIS SURVEY WHEN CALLING PROGRAMS. PLEASE FOLLOW THIS SCRIPT AND ANSWER QUESTIONS / FILL IN THE TEXT BOXES AFTER YOU COMPLETE EACH SECTION.

SAY THE FOLLOWING:

Hi, my name is _____ and I'm with the Texas Council on Family Violence (or Institute on Domestic Violence and Sexual Assault at UT Austin). I'm calling today as part of a project we are undertaking to understand access to services for survivors across Texas. We are calling every family/domestic violence hotline and shelter in Texas and asking them the same questions to better understand the services available to survivors across Texas. The questions center around the types of services different survivors receive and will help us to best support access to domestic violence services across the state and to measure the needs of survivors and the availability to domestic violence services across the state.

Consent1 This survey is **anonymous**- we will not be asking for your name. Participation is voluntary. Do you have a few minutes to answer a few questions about the services you provide at (AGENCY)?

☐ Yes (1)

☐ No (2)

Display This Question:

If Consent1 = 2

No Time: Is there a better time for me to call?

TAKE NOTE AND THEN THANK THEM

Skip To: End of Block If NoTime(1) Is Displayed

Prior SAY:

Thank you! I am going to ask a series of questions about services at your agency. Please provide your best answer based on your knowledge, and how you would answer the question for a hotline caller. If you don't know the answer, you can simply say "I don't know."

Before we move forward:

Have you been interviewed by us before for this project?

IF CALLER ANSWERS "YES", THEN THANK THEM FOR PARTICIPATING BEFORE AND END THE CALL

☐ No (1)

☐ Yes (2)

Skip To: End of Block If Prior = 2

Age SAY:

Are you 18 years old or older?

IF CALLER ANSWERS "NO", THEN THANK THEM AND END THE CALL

☐ Yes (1)

☐ No (2)

Skip To: End of Block If Age = 2

Basic Info SAY:

What are/is your...

- ☐ Initials (1) _____
- ☐ Program name (2) _____
- ☐ Hotline number (3) _____
- ☐ Date (4) _____
- ☐ Time of day (5) _____

Instr1 FOR ANY QUESTIONS WHICH THE PARTICIPANT CANNOT OR WILL NOT ANSWER, WRITE "SKIP".

LEP Services: What services does your agency provide to survivors with limited English proficiency (Limited English proficiency is defined as someone whose primary language is not English)?

LEP Differences: Are there any differences in how survivors with limited English proficiency access or receive your agency's services (i.e. is the bilingual advocate only available from 9am-5pm)?

LEP Language: Among the survivors your agency serves, what language, other than English, do you find the most prevalent?

LEP Communicate: How do you communicate with survivors with limited English proficiency (both on the hotline and in your agency's other services)?

Any Trafficking: Does your agency provide services to survivors of human trafficking (such as shelter, advocacy or counseling)?

☐ Yes (1)

☐ No (2)

Display This Question:

If AnyTraffick = 1

Sex Trafficking: Does your agency provide services for victims of sex trafficking (domestic or international)?

☐ Yes (1)

☐ No (2)

Display This Question:

If AnyTraffick = 1

Labor Trafficking: Does your agency provide services for victims of labor trafficking?

☐ Yes (1)

☐ No (2)

Display This Question:

If AnyTraffick = 1

Minor Trafficking: Does your agency provide services for victims of domestic minor sex trafficking?

☐ Yes (1)

☐ No (2)

Display This Question:

If AnyTraffick = 1

Trafficking Difference: Are there any differences in how survivors of human trafficking access or receive those services?

Display This Question:

If AnyTraffick = 1

Trafficking Services: What services does your agency provide to survivors of (any kind of) human trafficking?

LGBQ Services: What services does your agency provide to survivors who identify as lesbian, gay, bisexual, and queer?

LGBQ Differences: Are there any differences in how survivors who identify as lesbian, gay, bisexual, and queer access or receive those services?

Trans Services: What services does your agency provide to transgender survivors?

Trans Differences: Are there any differences in how transgender survivors access or receive those services?

Male Services: What services does your agency provide to male survivors?

Male Differences: Are there any differences in how male survivors access or receive those services? _____

Timeframe: Do survivors need to have experienced violence within a certain timeframe (i.e. in the past month, year, 5 years) to access shelter or other services that your agency provides?

CPS: What is your approach when survivors call and say that they need to access services due to being involved with CPS?

Disability Services: What services does your agency provide to people with disabilities (of any kind, such as sensory impairment, chronic health issues, mental health issues, etc.)?

Disability Difference: Are there any differences in how people with disabilities access or receive those services?

Appendix E

Site Visit Promotional Materials

Appendix E1: TCFV Site Visit Request Email to Executive Directors



We are excited to announce that TCFV, in conjunction with the Texas Health and Human Services Commission (HHSC) Family Violence Program and the Institute on Domestic Violence and Sexual Assault (IDVSA) at the University of Texas, is currently in the process of updating the 'State Plan'.

The State Plan, which is legislatively mandated, serves as a blueprint to the depth and availability of family violence services throughout the state of Texas and is a key aspect of HHSC's planning process when distributing funds. Originally developed in 2002 and revised in 2007 and 2012, the 2018 update is planned to occur throughout this winter, spring and summer. Along with information previously captured such as the availability of core services (shelter, hotline, etc.) and supportive services (childcare, transitional housing, etc.), the vision for the 2018 State Plan is to include a picture of true access for survivors throughout the state through their experience. Once completed the State Plan will be an excellent resource for both state agencies and your community, as it will show the excellent work being done by your programs to assist victims of family violence throughout Texas. The Institute on Domestic Violence & Sexual Assault (IDVSA) at the Steve Hicks School of Social Work at the University of Texas at Austin is our research partner for several State Plan activities.

For the State Plan to best depict the depth of services available and the complex needs of survivors across Texas, we have selected eight unique regions of the state to conduct site visits to gather information through individual interviews and focus groups with survivors who have received services and staff who are providing those services. The goal of this data collection is to learn more about how survivors access family violence services and the needs of survivors and staff in Texas programs to best provide family violence services in our state.

[We are requesting that your program join us as one](#)

of the proposed sites!

Because of the innovative and important work that your program is doing, we are excited to request that your program become one of our partners in this research study. (Agency name) is one that represents many of the unique communities in Texas. We would love the opportunity to connect you to the researchers on this project from IDVSA to discuss further with you this potential partnership to collect data regarding the unmet and met needs of survivors at (agency name). Data collected in interviews will provide vital information to understand unmet needs of survivors across the state.

If you agree to consider being a site for this research project, we will share your contact information with IDVSA researchers to follow up with you about what would be involved in being a site. These site visits will be conducted between April and August 2018.

We thank you in advance for your consideration, as we know how busy you are providing critical services. Please find answers to key questions about this process below.

Site Visit FAQs

Where can I find the existing State Plan for review?

The 2012 State plan can be accessed [here](#). These site visits will provide an additional level of data than those collected in past state plans.

Who would be conducting the site visit focus groups and interviews?

TCFV has contracted with IDVSA for the data collection and drafting of the state plan (For more about IDVSA, see <http://sites.utexas.edu/idvsa/>). The research team consists of both TCFV and IDVSA staff, all of whom have extensive experience working with survivors of family violence and / or with research projects involving survivors of family violence.

What would this site visit mean for my program and for all family violence programs in Texas?

These site visits will build on the work of the availability of services survey that is also in process for all family violence programs to complete. These site visits will go more in-depth regarding the breadth of services available and the extensive needs of survivors in your region. The plan also serves as an excellent tool for advocacy, education, and planned growth within communities throughout Texas. We strongly encourage you to join this effort as a site for interviews and focus groups.

How long would the site visit be?

We estimate that each site visit will be for one to three days. The researchers, who come to your program, will need access to confidential spaces for interviews and focus groups. Each interview or focus group will be approximately 45-60 minutes long. The research team will be responsible for providing promotional materials to your programs' staff liaison and will work to make the logistical planning as streamlined as possible. We realize this is a time commitment and we thank you in advance for your attention to this important survey.

I recently supplied information to the Health and Human Services Commission as well as the National Network to End Domestic Violence about my program. Is this process requesting information I have already provided?

While in some places the information may be similar, the State Plan is a much more in-depth examination of available services throughout the state, from core services to supportive services available to survivors in each county. Originating from statutory requirements at both the state and federal level, the State Plan is the only comprehensive picture of both the availability of services from family violence centers and need as indicated by a number of statistical measures. The State Plan allows for a blueprint of service availability for survivors across the state of Texas as well as identifying potential gaps.

What if I decide not to be a site for the research project?

Without your program's involvement, the state plan will not be able to show the unique needs and strengths of your region of the state. The important work you do in the counties your agency serves cannot be represented without your input. That said, being a site is not at all a requirement and declining this opportunity will have no negative impact on your relationship with TCFV, HHSC or UT-Austin's IDVSA. IF you do decide to be a site, this site visit will also provide an opportunity for you to share information about what needs you are seeing in your community.

What do I do next if I am interested in being a part of this stage of the state plan project?

Please respond to this email letting TCFV know if you are willing to sign on as a site for this research project. Once you have done so, TCFV will share your contact information with UT-Austin's IDVSA who will contact you regarding signing a site letter and designating a liaison to your program in order to begin setting up possible times to visit your program to conduct interviews. The principal investigator on this research project Dr. Ruben Parra-Cardona. The co-principal investigator and primary contact at IDVSA is Dr. Leila Wood at leilawood@austin.utexas.edu.

What if I have a question or need more information before deciding to be a site?

Please contact TCFV Policy team at datatx@tcfv.org or Dr. Leila Wood at leilawood@austin.utexas.edu.

We thank you for all that you do on behalf of survivors in your respective communities and we look forward to creating a comprehensive state plan reflective of your efforts.

Sincerely,

Elyssa Schroeder, LMSW

Public Policy Coordinator
Texas Council on Family Violence
(512) 685-6228 direct line
(512) 794-1133 TCFV main line

Appendix E2: UT Austin Site Visit Request Email to Executive Directors

Dear [Executive Director],

Thank you for agreeing to be a site for the State Plan Project, a collaboration between TCFV and UT- Austin's Institute on Domestic Violence and Sexual Assault (IDVSA)! We are excited about the potential opportunity to collaborate with you to learn about the innovative work you are doing and the complex needs of your community in addressing the issue of family violence.

Attached is a template site letter for you to complete and sign for us to start the site planning process. Please return this letter as soon as possible to us directly and we will file it with our Institutional Review Board for this research project.

This research study will inform the creation of a comprehensive State Plan of the available services for and the unmet needs of survivors of family violence and their children across Texas. The purpose of this state plan is to guide local and statewide planning for support services and resources provided to survivors of family violence and their families across the state of Texas.

One critical component of the State Plan project is the more in-depth data collection that we are conducting in eight unique regions of Texas to represent the diversity of the state in terms of survivors, region, and family violence programs. This site visit will explore the unmet needs of survivors of family violence through individual interviews and focus groups with survivors who have used your services and focus groups with staff at your agency. The interviews with survivors will ask about a range of needs, including housing, mental health, and service access and will be conducted by trained research staff with experience working with survivors. Participation in this stage of the state plan project is voluntary; however, your participation will increase the accuracy of the assessment of services and needs in your agency's service area.

We would like to discuss this project further and answer any question with you or a designated program representative. *Maggy McGiffert with IDVSA will be following up with you or your designated program representative to discuss site visit procedures and to finalize exact dates via phone and email. Would you be available to have a phone call conversation with her in the next week or so about the details of what the site visit will entail? Should she schedule that with you or someone else on your staff?*

Thank you again for agreeing to be a site for the state plan and thank you for your work to support survivors of family violence across the state. We look forward to talking more.

Many thanks,
Leila Wood

Leila Wood, Ph.D. LMSW She/Her/Hers
Research Assistant Professor
Institute on Domestic Violence & Sexual Assault Steve Hicks School of Social Work

The University of Texas at Austin 1925 San Jacinto Blvd., Stop D3500 Austin, TX 78712-1405

Phone: 512-471-3198 | Fax: 512-471-9514

Email leilawood@austin.utexas.edu www.utexas.edu/ssw/cswr/institutes/idvsa/

Appendix E3: Email for Agency Staff to Promote Study with Clients



Dear [Agency Name] program staff,

Please consider sharing the information below with your clients regarding an opportunity to be a part of the creation of a state plan for Texas about services and needs of survivors of family violence.

Any adult client (current or former) is eligible to sign up for an individual interview. These interviews are an opportunity for clients to share their experiences accessing and receiving services; share their needs (met and unmet) and their ideas, as survivors of family violence, about what additional services and changes to systems are needed to better serve survivors in our region.

The feedback received during these interviews will be incorporated into a statewide plan that will guide future funding opportunities and policy changes.

The survivor interviews will ask questions on a broad range of subjects, including

- Their demographics (age, gender, race, ethnicity) – in anonymous individual interviews only
- Their current housing status
- Their experiences accessing services
- Their social support and relationships
- Their interactions with social services and government services systems
- Their ideas on how to change systems;
- Their safety and wellness;
- Their goals and needs (both met and unmet).

The interviews with survivors will be held in a confidential space and information shared will be confidential and not be shared with anyone outside the research team in any identifiable way. Results will be summarized and de-identified.

Clients' participation in these interviews is completely voluntary and will not influence, positively or negatively, their access to our services in any way. Survivors will receive a \$20 stipend for participating in an interview.

The individual survivor interviews will take place on [Dates of Site Visit]. These interviews will only be available in English.

Clients should not sign up through you; but should sign up for a time posted to learn more from the researchers about the interview, one of three ways:

1. **On the Sign Up Sheets that will be posted at [Agency Name] offices.** Clients can sign up by putting their initials next to a designated interview time to reserve that time and place – only one person per interview slot; or
2. By contacting **[Agency Staff Contact Name]** directly or
3. If survivors have questions and / or want to sign up directly with the researchers, they can contact the researcher directly: Maggy McGiffert by email at MaryMcGiffert@austin.utexas.edu or by phone: 512.475.9555

Appendix E4: Email for Agency Staff to Sign-up for Staff Focus Groups



Dear **[Agency Name]** staff,

Texas Council on Family Violence and the Institute on Domestic Violence and Sexual Assault (IDVSA) at the University of Texas, are collaborating with **[Agency Name]** as a part of the research study to update the 'State Plan'.

We are excited to announce that our region and program have agreed to be one of the eight regional sites for in-depth interviews with both staff and survivors.

The staff focus group will highlight questions regarding the range of services available to

survivors and the gaps in services and community needs regarding family violence in our region. This is an exciting opportunity for you to be a part of a research study that will inform this legislatively mandated blueprint for the state.

The State Plan, once completed, will detail the availability of family violence services throughout the state of Texas and the unmet needs of survivors of family violence. It will be an excellent resource for both state agencies and our community, as it will highlight the important work being done by programs like ours to assist survivors of family violence throughout Texas. This State Plan is a key aspect of HHSC's planning process when distributing funds.

We encourage you to sign up for the staff focus group; however, if you do not have an interest or availability to do so, declining to participate will in not influence your job in any negative way. Information collected in these interviews will be confidential and individual interview data will only be seen by the researchers. Information collected will only be shared in aggregate (combined) and de-identified reports.

The research team will be conducting a staff focus group on [Focus Group Date and Time]. There are spots for up to 10 staff to participate.

If you agree to participate in this interview / focus group, you would first be asked to complete an anonymous survey on paper that will ask questions about your demographics (age, gender, race, ethnicity) and how your program serves survivors from marginalized / under-served communities.

During the focus group / interview, you would be asked open-ended questions regarding:

- the roles you hold within your organization;
- the greatest needs of survivors are in your area;
- the greatest gaps in services or supports related to obtaining safety, support and economic autonomy, employment opportunities, access to housing, and access to childcare;
- what more is needed to resolve immigration issues and to better criminal justice and civil court responses;
- the gaps in service availability

You can sign up in two ways:

- By contacting [Agency Staff Name] to sign up or
- If you have questions and / or want to sign up directly with the researchers, they can contact the researcher directly: Maggy McGiffert by email at MaryMcGiffert@austin.utexas.edu

Thank you!

Appendix F

Survivor Interview Flier—English



YOUR VOICE IS IMPORTANT!

[Agency Name] has agreed to be research site in collaboration with Texas Council on Family Violence (TCFV) and the Institute on Domestic Violence and Sexual Assault (IDVSA) at the University of Texas in Austin on the **State Plan for Texas**.

If you are an adult survivor of family violence who has received services in our program, please consider signing up for an interview to share your experiences and ideas with researchers!

The research team will be conducting interviews on

[Dates and Times of Interviews]

[Agency Name / Location]

YOU WILL RECEIVE A \$20 STIPEND FOR YOUR TIME

The State Plan, once completed, will show the availability of family violence services throughout the state of Texas and highlight the needs of survivors of family violence like yourself. This State Plan will create a guiding plan for funders, legislators and communities across Texas.

The interview will last one hour and will focus on the range of services available to you and the gaps in services and community needs you see regarding family violence. It will ask questions on a broad range of subjects:

- Your demographics (age, gender, race, ethnicity)
- Your current housing status
- Your experiences accessing services
- Your social support and relationships
- Your interactions with social services and government services systems
- Your ideas on how to change systems;
- Your safety and wellness;
- Your goals and needs (both met and unmet).

Interviews are **voluntary, anonymous, confidential and not required as part of receiving services here.**

[Agency Name] will not have access to the information collected by the researchers.

This is an exciting opportunity for you to be a part of a research study that will inform this legislatively mandated blueprint for the state!

Come learn more about the study by signing up for a time on the posted sign-up sheet or by talking with staff at [Agency Name]

**You can also sign up by contacting the researchers directly at:
Maggy McGiffert by email at MarvMcGiffert@austin.utexas.edu or by phone: 512.475.9555**

Appendix G

Survivor Consent Forms

Study Number: 2018-02-0023

Title: State Plan: Assessment of Unmet Needs of Survivors of Family Violence in Services

Purpose of the Study

The State Plan: Assessment of Unmet Needs of Survivors of Family Violence in Services, involves conducting individual interviews and focus groups with survivors of family violence and staff who work in family violence programs in eight diverse Texas regions. The aim of this study is to create a comprehensive view of the available services in Texas to survivors of family violence and their children and the unmet needs of survivors and their children across Texas. The purpose of the study is for the results to be used to guide local and statewide planning for support services and resources provided to survivors of family violence across the state of Texas.

Who is conducting the study?

The study is being conducted by the Institute on Domestic Violence & Sexual Assault (IDVSA) based at the School of Social Work at UT-Austin. Dr. Ruben Parra-Cardona, is the principal investigator and Dr. Leila Wood is the co-principal investigator. This study is being done in partnership with the Texas Council on Family Violence, who is funding the research efforts.

Who is being invited to participate?

Adult survivors of family violence who have received services (either in the past or currently) at a family violence programs.

How long will the individual interview or focus group take?

If you agree to participate in the study, we will ask you to participate in either an individual interview or a focus group, if you are willing to do so. Focus groups should take between 60-90 minutes and interviews between 45 – 60 minutes. Focus groups and interviews will take place in a private location. The focus group moderator or the interviewer will ask you questions and record the answers on a computer and through audio recording.

What questions will I be asked?

If you agree to participate in an individual interview or a focus group, you will be asked questions on a broad range of subjects, including: Your current housing status; How you learned about services; Your experiences trying to access services in the past; Types of services accessed and experiences with those services; Your experiences with domestic violence; Your interactions with social services and government services systems; Your safety and wellness; Your goals and needs (both met and unmet).

Do I have to participate?

No, your participation is completely voluntary. If you choose to participate, we encourage you to answer every question to the best of your ability based on your experiences as a survivor of family violence. However, you may skip any question you are not comfortable answering. Withdrawal from this study will not have any consequences for you in any way. Your decision to participate (or not) will have no

effect on your relationship with the agency, your ability to receive services, the University of Texas at Austin, or with TCFV.

How will my privacy and anonymity be protected?

Your privacy and the confidentiality of your data will be protected. We will not ask you to share any personally identifiable information in the interview or focus group. The data collected during the interview or focus group will be de-identified after the transcription if any identifiable information is shared. The data transcripts will be kept on a password protected encrypted computer. Your privacy and the confidentiality of your data will be protected by storing all information collected in secured locations, either physical or online. Any identifying information will be stored separately from data collected in your responses. Only research personnel will have access to the data. Information will only be reported in aggregate – no identifying information will be reported unless required by law.

If it becomes necessary for the Institutional Review Board to review the study records, information that can be linked to you will be protected to the extent permitted by law. Your research records will not be released without your consent unless required by law or a court order. The data resulting from your participation may be made available to other researchers in the future for research purposes not detailed within this consent form. In these cases, the data will contain no identifying information that could associate it with you, or with your participation in any study.

Data will be securely stored at all times during and after the study. Electronic data will be kept and stored for up to five years on secure servers, protected by The University of Texas at Austin. Although no data will ever be stored directly on a computer hard drive, any project computers used to access data secured on the server will be password protected. Hard copies of data, signed consent forms, interview transcriptions, or any other data in physical form, will be securely stored in the researcher's locked office during the study and shredded after one year.

If you choose to participate in this study, you may choose to be audio-recorded. Any audio recordings will be stored securely and only the research team will have access to the recordings. Your privacy and identity will be protected, and no personally identifying information will be visible on the tapes. No personally identifying information will be included in the transcription or in any report of the study findings. Tapes will be heard only for research purposes by the investigator and their associates. The recording will be secure and locked in the investigator's office at The University of Texas at Austin, and it will be erased after it is transcribed. If you choose not to be audio recorded but would still like to participate, handwritten notes may be taken to document your verbal response.

The aggregate (combined) data resulting from your participation in the study may be made available to other researchers in the future for research purposes not detailed within this consent form. No program level report will be created or made available to anyone outside the research team.

What are the possible risks involved?

Risks related to participation are minimal. You may experience discomfort discussing past

uncomfortable events or recalling past actions of others. If you ask for help or connection to a resource during the interview, researchers will refer you to a designated staff member for support.

What are the possible benefits?

There are no direct benefits for participating in this study. This and other interviews will be used to help improve services for family violence survivors. Results from surveys, interviews and focus groups will be used to inform policy, funding streams and organizational practice to improve access and availability of services to survivors of family violence. Individuals participating in the survey may feel a sense of satisfaction from sharing the breadth and depth of their agency's services. Individuals will also understand the importance of this study for the planning of future growth and service development in Texas.

Will there be any compensation?

You will receive \$20 in cash for participation. Payments will occur at the beginning of the interview.

Whom can I contact with questions about the study?

Prior, during or after your participation you can contact Dr. Leila Wood at 512-471-3198 or send an e-mail to leilawood@austin.utexas.edu with any questions or concerns. This study has been reviewed and approved by The University Institutional Review Board and the study number is **2018-02-0023**.

Whom can I contact with questions concerning my rights as a research participant?

If you have questions about your rights as a research participant, please contact the Institutional Review Board at UT-Austin office by phone at 512-471-8871 or e-mail at orcs@uts.cc.utexas.edu. You can make contact anonymously if you wish, or you may leave a message with your full name, the number of the research study that you are calling about (2018-02-0023), and a phone number beginning with the area code. Someone will return your call as soon as possible.

Agreement to Participate in this Individual Interview or Focus Group

You have been informed about this study's purpose, procedures, possible benefits and risks, and you have received a copy of this form. You have been given the opportunity to ask questions before you agree to participate, and you have been told that you can ask other questions at any time. You voluntarily agree to participate in this study.

If you are in an individual interview, the researcher will review this document with you and record on the computer whether you agree or do not agree to this consent form. If you are in a focus group, the interviewer will ask you to review this form and then, if you consent to participate, participants will be asked to nod your head in agreement. If you choose to not consent, you are free to leave the interview or focus group prior to it beginning or at any time.

By "Agreeing" to this consent form, you are not waiving any of your legal rights.

If you choose to participate in this study, you may choose to be audio-recorded. Any audio recordings

will be stored securely and only the research team will have access to the recordings. Your privacy and identity will be protected, and no personally identifying information will be visible on the tapes. No personally identifying information will be included in the transcription or in any report of the study findings. Tapes will be heard only for research purposes by the investigator and their associates. The recording will be secure and locked in the investigator's office at The University of Texas at Austin, and it will be erased after it is transcribed. If you choose not to be audio recorded but would still like to participate, handwritten or typed notes may be taken to document your verbal response.

If you agree to participate, verbally inform the interviewer. If you agree to be audio recorded, verbally inform the interviewer.

☐ Participant verbally agreed to participate in study (1)

☐ Participant did not agree to participate in study (2)

Consent2 (If you agree to be audio recorded, verbally inform the interviewer)

☐ Participant agreed to be audio recorded (1)

☐ Participant did not agree to be audio recorded (2)

Consentimiento1 Número de estudio: 2018-02-0023

Título: Plan estatal: evaluación de las necesidades no cubiertas de sobrevivientes de violencia familiar en los servicios

Propósito del Estudio

El Plan Estatal: Evaluación de las necesidades insatisfechas de sobrevivientes de violencia familiar en los servicios, involucra realizar entrevistas individuales y grupos focales con sobrevivientes de violencia familiar y personal que trabaja en programas de violencia familiar en ocho regiones diferentes de Texas. El objetivo de este estudio es crear una visión integral de los servicios disponibles en Texas para los sobrevivientes de violencia familiar y sus hijos y las necesidades no satisfechas de los sobrevivientes y sus hijos en todo Texas. El propósito del estudio es que los resultados se utilicen para orientar la planificación local y estatal de los servicios de apoyo y los recursos brindados a los sobrevivientes de violencia familiar en todo el estado de Texas.

¿Quién está Conduciendo el Estudio?

El estudio está siendo realizado por el Instituto de Violencia Doméstica y Agresión Sexual (IDVSA) con sede en la Escuela de Trabajo Social en UT-Austin. El Dr. Ruben Parra-Cardona, es el investigador principal y la Dra. Leila Wood es la investigadora principal. Este es un estudio que se realiza en asociación con el Consejo de Texas sobre Violencia Familiar, que está financiando los esfuerzos de investigación.

¿A Quién se Invita a Participar?

Los sobrevivientes adultos de violencia familiar que han recibido servicios (ya sea en el pasado o actualmente) en programas de violencia familiar.

¿Cuánto Tiempo Tomará la Entrevista Individual o el Grupo Focal?

Si acepta participar en el estudio, le pediremos que participe en una entrevista individual o en un grupo focal, si está dispuesto a hacerlo. Los grupos focales deben tomar entre 60-90 minutos y las entrevistas entre 45 y 60 minutos. Los grupos focales y las entrevistas tendrán lugar en un lugar privado. El moderador del grupo de enfoque o el entrevistador le harán preguntas y registrarán las respuestas en una computadora y a través de la grabación de audio.

¿Qué Preguntas Me Harán?

Si acepta participar en una entrevista individual, se le harán preguntas con respecto a:

- Su estado actual de vivienda
- Cómo aprendió sobre los servicios
- Sus experiencias tratando de acceder los servicios en el pasado;
- Tipos de servicios accedidos y experiencias con esos servicios;
- Sus experiencias con la violencia
- Sus interacciones con los servicios sociales y los sistemas de servicios del gobierno;
- Su seguridad y bienestar
- Sus metas y necesidades (tanto cumplidas como no satisfechas).

¿Tengo que Participar?

No, su participación es completamente voluntaria. Si decide participar, la/o alentamos a que responda todas las preguntas lo mejor que pueda basándose en sus experiencias como sobreviviente de violencia familiar. Sin embargo, puede omitir cualquier pregunta que no le resulte cómodo responder. Si decide no participar en este estudio no tendrá repercusiones negativas para usted. Su decisión de participar (o no) no tendrá ningún efecto en su relación con la agencia, su capacidad para recibir servicios, la Universidad de Texas en Austin o con TCFV.

¿Cómo se Protegerá mi Privacidad y Anonimato?

Su privacidad y la confidencialidad de sus datos estarán protegidos. No le pediremos que comparta ninguna información de identificación personal en la entrevista o el grupo de enfoque. Los datos recopilados durante la entrevista o el grupo de enfoque serán desidentificados después de la transcripción si se comparte alguna información identificable. Las transcripciones de datos se mantendrán en una computadora protegida por contraseña. Su privacidad y la confidencialidad de sus datos estarán protegidos mediante el almacenamiento de toda la información recopilada en ubicaciones seguras, ya sea física o en línea. Cualquier información de identificación se almacenará por separado de los datos recopilados en sus respuestas. Solo el personal de investigación tendrá acceso a los datos. La información solo se informará en conjunto: no se informará ninguna información de identificación a menos que lo exija la ley.

Si es necesario que la Junta de Revisión Institucional revise los registros del estudio, la información que pueda vincularse con usted estará protegida en la medida permitida por la ley. Sus registros de investigación no se divulgarán sin su consentimiento a menos que así lo exija la ley o una orden judicial. Los datos resultantes de su participación pueden ponerse a disposición de otros investigadores en el futuro con fines de investigación no detallados en este formulario de consentimiento. En estos casos, los datos no contendrán información que pueda asociarlo con usted o con su participación en cualquier estudio.

Los datos se almacenarán de forma segura en todo momento durante y después del estudio. Los datos electrónicos se guardarán y almacenarán hasta cinco años en servidores seguros, protegidos por la Universidad de Texas en Austin. Aunque nunca se almacenarán datos directamente en el disco duro de una computadora, las computadoras de proyectos utilizadas para acceder a los datos protegidos en el servidor estarán protegidas por contraseña. Las copias impresas de datos, formularios de consentimiento firmados, transcripciones de entrevistas o cualquier otro dato en forma física se guardarán de forma segura en la oficina bloqueada del investigador durante el estudio y se triturarán después de un año.

Si elige participar en este estudio, puede optar por grabarse en audio. Cualquier grabación de audio se almacenará de forma segura y solamente el equipo de investigación tendrá acceso a las grabaciones. Su privacidad e identidad estarán protegidas, y ninguna información de identificación personal será visible en las cintas. No se incluirá información de identificación personal en la transcripción ni en ningún informe de los hallazgos del estudio. Las cintas serán escuchadas solo con fines de investigación por el investigador y sus asociados. La grabación estará segura y encerrada en la oficina del investigador de la Universidad de Texas en Austin, y se borrará después de que se transcriba. Si elige no grabarse en audio, pero aún desea

participar, se pueden tomar notas manuscritas para documentar su respuesta verbal.

Los datos agregados (combinados) resultantes de su participación en el estudio pueden ponerse a disposición de otros investigadores en el futuro con fines de investigación no detallados en este formulario de consentimiento. No se creará ningún informe a nivel de programa ni se pondrá a disposición de ninguna persona ajena al equipo de investigación.

¿Cuáles son los Posibles Riesgos Involucrados?

Los riesgos relacionados con la participación son mínimos. Puede experimentar incomodidad discutiendo eventos incómodos del pasado o recordando acciones pasadas de otros. Si solicita ayuda o conexión a un recurso durante la entrevista, los investigadores lo derivarán a un miembro del personal designado para obtener ayuda.

¿Cuáles son los Posibles Beneficios?

No hay beneficios directos para participar en este estudio. Esta y otras entrevistas se usarán para ayudar a mejorar los servicios para los sobrevivientes de violencia familiar. Los resultados de las encuestas, entrevistas y grupos focales se utilizarán para informar políticas, fuentes de financiamiento y prácticas organizativas para mejorar el acceso y la disponibilidad de los servicios a los sobrevivientes de la violencia familiar. Las personas que participan en la encuesta pueden sentirse satisfechas al compartir la amplitud y profundidad de los servicios de su agencia. Las personas también comprenderán la importancia de este estudio para la planificación del crecimiento futuro y el desarrollo del servicio en Texas.

¿Habrà Alguna Compensación?

Recibirá \$ 20 en efectivo por su participación. Los pagos se realizarán al comienzo de la entrevista.

¿A Quién Puedo Contactar Para Hacer Preguntas Sobre el Estudio?

Antes, durante o después de su participación, puede comunicarse con la Dra. Leila Wood al 512-471-3198 o enviar un correo electrónico a leilawood@austin.utexas.edu con cualquier pregunta o inquietud. Este estudio ha sido revisado y aprobado por la Junta de Revisión Institucional de la Universidad y el número de estudio es 2018-02-0023.

¿A Quién Puedo Contactar Con Preguntas Sobre Mis Derechos Como Participante de Investigación?

Si tiene preguntas sobre sus derechos como participante en la investigación, comuníquese con la Junta de Revisión Institucional de la oficina de UT-Austin por teléfono al 512-471-8871 o envíe un correo electrónico a orsc@uts.cc.utexas.edu. Puede hacer contacto anónimo si lo desea, o puede dejar un mensaje con su nombre completo, el número del estudio de investigación que está llamando (2018-02-0023) y un número de teléfono que comience con el código de área. Alguien le devolverá su llamada lo antes posible.

Acuerdo Para Participar en Esta Entrevista Individual o Grupo de Enfoque

Se le ha informado sobre el propósito, los procedimientos, los posibles beneficios y riesgos de este estudio, y ha recibido una copia de este formulario. Se le ha dado la oportunidad de hacer preguntas antes de aceptar participar, y le han dicho que puede hacer otras preguntas en

cualquier momento. Usted voluntariamente acepta participar en este estudio.

Si participa en una entrevista individual, el investigador revisará este documento con usted y registrará en la computadora si está de acuerdo o no con este formulario de consentimiento. Si se encuentra en un grupo focal, el entrevistador le pedirá que revise este formulario y luego, si acepta participar, se les pedirá a los participantes que asienten con la cabeza. Si decide no dar su consentimiento, puede abandonar la entrevista o el grupo de discusión antes de que comience o en cualquier momento.

Al "Aceptar" este formulario de consentimiento, no renuncia a ninguno de sus derechos legales.

Si elige participar en este estudio, puede optar por grabar su entrevista en audio. Cualquier grabación de audio se almacenará de forma segura y solamente el equipo de investigación tendrá acceso a las grabaciones. Su privacidad e identidad estarán protegidas, y ninguna información de identificación personal será visible en las cintas. No se incluirá información de identificación personal en la transcripción ni en ningún informe de los hallazgos del estudio. Las cintas serán escuchadas solo con fines de investigación por el investigador y sus asociados. La grabación estará segura y encerrada en la oficina del investigador de la Universidad de Texas en Austin, y se borrará después de que se transcriba. Si elige no grabar la entrevista en audio pero aún así desea participar, se pueden tomar notas escritas a mano en máquina para documentar su respuesta verbal.

Si acepta participar, informe verbalmente al entrevistador. Si acepta grabarse en audio, informe verbalmente al entrevistador.

☐ Acepto participar en el estudio (1)

☐ No acepto participar en el estudio (2)

Consentimiento2 (si acepta grabarse en audio, informe verbalmente al entrevistador)

☐ Acepto ser grabado en audio (1)

☐ No acepto grabarme en audio (2)

Appendix H

Measures Chart Survivor Interview Protocol

MEASURE NAME	APA CITATION
HUD definition of homelessness for fleeing domestic violence	<p>U.S. Housing and Urban Development. (n.d.). Definition of Homelessness when fleeing domestic violence. Retrieved March 21, 2018: https://www.hudexchange.info/resources/documents/HomelessDefEligibility%20SHP_SPC_ESG.pdf</p> <p>National Alliance to End Homelessness. (n.d.). Changes in the HUD Definition of “Homeless”. Retrieved March 21, 2018: http://endhomelessness.org/wp-content/uploads/2012/01/changes-in-hud-definition-homeless.pdf</p>
HUD definition of homelessness for re: living in a shelter; temporary institution or place that is not typically used for sleeping	<p>U.S. Housing and Urban Development. (n.d.). Definition of Homelessness. Retrieved March 21, 2018: https://www.hudexchange.info/resources/documents/HomelessDefinition_RecordkeepingRequirementsandCriteria.pdf</p> <p>National Alliance to End Homelessness. (n.d.). Changes in the HUD Definition of “Homeless”. Retrieved March 21, 2018: http://endhomelessness.org/wp-content/uploads/2012/01/changes-in-hud-definition-homeless.pdf</p>
Scale of Economic Abuse	<p>Economic abuse. Seven items from the Scale of Economic Abuse (Adams, Sullivan, Bybee, & Greeson, 2008) were used to assess both exploitation and control of finances, as these have been linked to housing instability. On a scale of 1-5 (never, hardly ever, sometimes, often, very often), survivors were asked how often they had experienced these economically abusive behaviors. Sample items included asking how often their abusive partner had done things to keep them from going to their job, and how often they had taken money from them.</p> <p>Adams, A., Sullivan, C., Bybee, D., Greeson, M. (2008). Development of the Scale of Economic Abuse. <i>Violence Against Women</i>, Volume 14 Number 5, 563-588.</p>
Reproductive coercion scale	<p>Adapted from:</p> <p>Miller, E., McCauley, H., Tancredi, D., Decker, M., Anderson, H., Silverman, J. (2014). Recent reproductive coercion and unintended pregnancy among female family planning clients. <i>Contraception</i>, Volume 89, 122–128.</p>

Abuser alcohol, drugs and firearms questions	<p>Developed from:</p> <p>Postmus, J. L., Hetling, A., Johnson, L., Steiner, J., Lin, H., & Holcomb, S. (2017). New Jersey Assessment of Domestic Violence Risk and Impact (NJADVRI). Retrieved March 21 2018: https://socialwork.rutgers.edu/centers/center-violence-against-women-and-children/research-and-evaluation/assessingdomestic-violence-under-family-violence-option-fvo</p>
TIPS Scale: Trauma Informed practices (utilizing two subscales from this only: regarding culture and parenting)	<p>Goodman, L., Sullivan, C., Serrata, J., Perilla, J., Wilson, J., Fauci, J., DiGiovanni, C. (2016). Development And Validation Of The Trauma-Informed Practice Scales. Journal Of Community Psychology, Vol. 44, No. 6, 747–764</p>
PTSD Scale	<p>Prins, A., Bovin, M. J., Kimerling, R., Kaloupek, D. G., Marx, B. P., Pless Kaiser, A., & Schnurr, P. P. (2015). The Primary Care PTSD Screen for DSM-5 (PC-PTSD-5).</p>
CAGE Inventory	<p>Adapted from: JA Ewing. Detecting Alcoholism. The CAGE Questionnaire. 252(14): JAMA 1905-7. 1984.</p>
Social Support Scale	<p><u>Validation Study:</u> Holden, L., Lee, C., Hockey, Ware & Dobson. (2014). Validation of the MOS Social Support Survey 6-item (MOS-SSS-6) measure with two large population-based samples of Australian women. Quality of Life Research. Volume 23, Issue 10, pp 2849–2853.</p> <p><u>Original Study:</u> Sherbourne, C., & Stewart, A. (1991). The MOS Social Support Survey. Social Science and Medicine, 32, 705–714.</p>

Appendix I

Survivor Interview Protocols

TCFV State Plan Survivor Individual Interview - English V2 LAUNCH

Start of Block: Login

SurveyInfo Click to write the question text

☐ Site Name (1) _____

☐ Interviewer Initials (2) _____

End of Block: Login

Start of Block: Consent

Consent1 **Study Number:** 2018-02-0023

Title: State Plan: Assessment of Unmet Needs of Survivors of Family Violence in Services

Purpose of the Study

The State Plan: Assessment of Unmet Needs of Survivors of Family Violence in Services, involves conducting individual interviews and focus groups with survivors of family violence and staff who work in family violence programs in eight diverse Texas regions. The aim of this study is to create a comprehensive view of the available services in Texas to survivors of family violence and their children and the unmet needs of survivors and their children across Texas. The purpose of the study is for the results to be used to guide local and statewide planning for support services and resources provided to survivors of family violence across the state of Texas.

Who is conducting the study?

The study is being conducted by the Institute on Domestic Violence & Sexual Assault (IDVSA) based at the School of Social Work at UT-Austin. Dr. Ruben Parra-Cardona, is the principal investigator and Dr. Leila Wood is the co-principal investigator. This study is being done in partnership with the Texas Council on Family Violence, who is funding the research efforts.

Who is being invited to participate?

Adult survivors of family violence who have received services (either in the past or currently) at a family violence programs.

How long will the individual interview or focus group take?

If you agree to participate in the study, we will ask you to participate in either an individual interview or a focus group, if you are willing to do so. Focus groups should take between 60-90 minutes and interviews between 45 – 60 minutes. Focus groups and interviews will take place in a private location. The focus group moderator or the interviewer will ask you questions and record the answers on a computer and through audio recording.

What questions will I be asked?

If you agree to participate in an individual interview or a focus group, you will be asked questions on a broad range of subjects, including: Your current housing status; How you learned about services; Your experiences trying to access services in the past; Types of services accessed and experiences with those services; Your experiences with domestic violence; Your interactions with social services and government services systems; Your safety and wellness Your goals and needs (both met and unmet).

Do I have to participate?

No, your participation is completely voluntary. If you choose to participate, we encourage you to answer every question to the best of your ability based on your experiences as a survivor of family violence. However, you may skip any question you are not comfortable answering. Withdrawal from this study will not have any consequences for you in any way. Your decision to participate (or not) will have no effect on your relationship with the agency, your ability to receive services, the University of Texas at Austin, or with TCFV.

How will my privacy and anonymity be protected?

Your privacy and the confidentiality of your data will be protected. We will not ask you to share any personally identifiable information in the interview or focus group. The data collected during the interview or focus group will be de-identified after the transcription if any identifiable information is shared. The data transcripts will be kept on a password protected encrypted computer. Your privacy and the confidentiality of your data will be protected by storing all information collected in secured locations, either physical or online. Any identifying information will be stored separately from data collected in your responses. Only research personnel will have access to the data. Information will only be reported in aggregate – no identifying information will be reported unless required by law.

If it becomes necessary for the Institutional Review Board to review the study records, information that can be linked to you will be protected to the extent permitted by law. Your research records will not be released without your consent unless required by law or a court order. The data resulting from your participation may be made available to other researchers in the future for research purposes not detailed within this consent form. In these cases, the data will contain no identifying information that could associate it with you, or with your participation in any study.

Data will be securely stored at all times during and after the study. Electronic data will be kept and stored for up to five years on secure servers, protected by The University of Texas at Austin. Although no data will ever be stored directly on a computer hard drive, any project computers used to access data secured on the server will be password protected. Hard copies

of data, signed consent forms, interview transcriptions, or any other data in physical form, will be securely stored in the researcher's locked office during the study and shredded after one year.

If you choose to participate in this study, you may choose to be audio-recorded. Any audio recordings will be stored securely and only the research team will have access to the recordings. Your privacy and identity will be protected, and no personally identifying information will be visible on the tapes. No personally identifying information will be included in the transcription or in any report of the study findings. Tapes will be heard only for research purposes by the investigator and their associates. The recording will be secure and locked in the investigator's office at The University of Texas at Austin, and it will be erased after it is transcribed. If you choose not to be audio recorded but would still like to participate, handwritten notes may be taken to document your verbal response.

The aggregate (combined) data resulting from your participation in the study may be made available to other researchers in the future for research purposes not detailed within this consent form. No program level report will be created or made available to anyone outside the research team.

What are the possible risks involved?

Risks related to participation are minimal. You may experience discomfort discussing past uncomfortable events or recalling past actions of others. If you ask for help or connection to a resource during the interview, researchers will refer you to a designated staff member for support.

What are the possible benefits?

There are no direct benefits for participating in this study. This and other interviews will be used to help improve services for family violence survivors. Results from surveys, interviews and focus groups will be used to inform policy, funding streams and organizational practice to improve access and availability of services to survivors of family violence. Individuals participating in the survey may feel a sense of satisfaction from sharing the breadth and depth of their agency's services. Individuals will also understand the importance of this study for the planning of future growth and service development in Texas.

Will there be any compensation?

You will receive \$20 in cash for participation. Payments will occur at the beginning of the interview.

Whom can I contact with questions about the study?

Prior, during or after your participation you can contact Dr. Leila Wood at 512-471-3198 or send an e-mail to leilawood@austin.utexas.edu with any questions or concerns. This study has been reviewed and approved by The University Institutional Review Board and the study number is 2018-02-0023.

Whom can I contact with questions concerning my rights as a research participant?

If you have questions about your rights as a research participant, please contact the Institutional Review Board at UT-Austin office by phone at 512-471-8871 or e-mail at orssc@uts.cc.utexas.edu. You can make contact anonymously if you wish, or you may leave a message with your full name, the number of the research study that you are calling about (2018-02-0023), and a phone number beginning with the area code. Someone will return your call as soon as possible.

Agreement to Participate in this Individual Interview or Focus Group

You have been informed about this study's purpose, procedures, possible benefits and risks, and you have received a copy of this form. You have been given the opportunity to ask questions before you agree to participate, and you have been told that you can ask other questions at any time. You voluntarily agree to participate in this study.

If you are in an individual interview, the researcher will review this document with you and record on the computer whether you agree or do not agree to this consent form. If you are in a focus group, the interviewer will ask you to review this form and then, if you consent to participate, participants will be asked to nod your head in agreement. If you choose to not consent, you are free to leave the interview or focus group prior to it beginning or at any time.

By "Agreeing" to this consent form, you are not waiving any of your legal rights.

If you choose to participate in this study, you may choose to be audio-recorded. Any audio recordings will be stored securely and only the research team will have access to the recordings. Your privacy and identity will be protected, and no personally identifying information will be visible on the tapes. No personally identifying information will be included in the transcription or in any report of the study findings. Tapes will be heard only for research purposes by the investigator and their associates. The recording will be secure and locked in the investigator's office at The University of Texas at Austin, and it will be erased after it is transcribed. If you choose not to be audio recorded but would still like to participate, handwritten or typed notes may be taken to document your verbal response.

If you agree to participate, verbally inform the interviewer. If you agree to be audio recorded, verbally inform the interviewer.

- ☐ Participant verbally agreed to participate in study (1)
- ☐ Participant did not agree to participate in study (2)

Consent2 (If you agree to be audio recorded, verbally inform the interviewer)

- ☐ Participant agreed to be audio recorded (1)
- ☐ Participant did not agree to be audio recorded (2)

End of Block: Consent

Start of Block: Demographics

Preamble

Thank you so much for agreeing to participate. I am going to be asking you questions about services you have received and services that you might need. These questions are part of statewide effort to understand the unmet needs of domestic violence survivors. We are going to agencies like this all over the state to ask experts—including you—what can be done to better meet the need of domestic violence survivors.

Before we begin, I wanted to remind you that this is a confidential interview and you can skip any question you like. I am not part of this agency and I will not share your answers with staff. Your answers will not affect the services you receive at all. This project is to help improve services to survivors across the state of Texas by understanding more about unmet needs. Your input as someone who has experienced domestic violence is a very important part of that process.

Demo1 What is your age (in years)?

Demo2 How would you describe your gender?

[INTERVIEWER: DO NOT READ OPTIONS but can clarify what is meant by gender as needed]

- ☐ Female (1)
- ☐ Male (2)
- ☐ Non-binary/third gender (3)
- ☐ Prefer to self-describe as: (4)
- ☐ Declined to answer (99)

Demo3

Do you identify as transgender?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Declined to answer (99)

Demo4 What is your race or ethnic background? (Check all that apply)

- ☐ African American/Black (1)
- ☐ Hispanic/Latin@ (11)
- ☐ White/Anglo-American (17)
- ☐ Multiracial (12)
- ☐ African (2)
- ☐ Asian/Asian American (3)
- ☐ Cambodian (4)
- ☐ Chinese (5)
- ☐ Japanese (6)
- ☐ Korean (7)
- ☐ Filipin@ (8)
- ☐ Indian/South Asian (9)
- ☐ Vietnamese (10)
- ☐ Native American/American Indian (13)

☐ Native Alaskan (14)

☐ Native Hawaiian/Pacific Islander (15)

☐ Middle Eastern (16)

☐ Other: (18) _____

☐ Declined to answer (99)

Demo5 What is the highest level of school you have completed so far?

☐ 8th grade or less (1)

☐ Between 9th - 12th grade (2)

☐ High school graduate (3)

☐ GED (4)

☐ Vocational school/training certificate (5)

☐ Some college (6)

☐ Associate's degree (7)

☐ Bachelor's degree (8)

☐ Advanced degree (9)

☐ Declined to answer (99)

Demo6 Are you attending school or working on a degree right now?

☐ Yes (1)

☐ No (0)

☐ Declined to answer (99)

Demo7 What is your employment status?

- ☐ Employed, working 41 or more hours per week (1)
- ☐ Employed, working 30 - 40 hours per week (2)
- ☐ Employed, working less than 30 hours per week (3)
- ☐ Employed seasonally (4)
- ☐ Not employed, looking for work (5)
- ☐ Not employed, NOT looking for work (6)
- ☐ Retired (7)
- ☐ Disabled, not able to work (8)
- ☐ Declined to answer (99)

Demo8 What is your primary language?

- ☐ English (1)
- ☐ Spanish (2)
- ☐ Chinese (3)
- ☐ Urdu (4)
- ☐ Vietnamese (5)
- ☐ Arabic (6)
- ☐ French (7)
- ☐ Tagalog (8)
- ☐ Russian (9)

☐ Alaskan Native, please specify: (10)

☐ Other, please specify: (11) _____

☐ Declined to answer (99)

Notes1 Interviewer notes

Demo9 You indicated that you primarily speak a language other than English. Has that impacted the services you have received at this agency? If so, how?

Demo10 So far, have you been able to speak with staff in the language you preferred?

☐ Yes, multiple staff (2)

☐ Yes, but with only 1-2 people (1)

☐ No (0)

☐ Declined to Answer (99)

Demo11 Are you currently pregnant?

☐ Yes (1)

☐ No (0)

☐ Declined to answer (99)

Demo12 Do you have children? If so, how many?

☐ Yes (specify valid number): (1)

☐ No (0)

☐ Declined to answer (99)

Demo13 What are the ages of your children?

☐ Child 1 (1) _____

☐ Child 2 (2) _____

☐ Child 3 (3) _____

☐ Child 4 (4) _____

☐ Child 5 (5) _____

☐ Child 6 (6) _____

☐ Child 7 (7) _____

☐ Additional children (8) _____

Demo14 How would you describe your sexual orientation?

[INTERVIEWER: Do not read these options]

- ☐ Heterosexual (1)
 - ☐ Lesbian/Gay (2)
 - ☐ Bisexual/pansexual/queer (3)
 - ☐ Questioning/unsure (4)
 - ☐ None of these describe me accurately - I identify as: (5)
-

- ☐ Declined to answer (99)

Demo15 Can you tell me what your current housing status is? [INTERVIEWER: Pick best fit]

- ☐ Emergency shelter (1)
- ☐ Transitional housing (2)
- ☐ Permanent housing for formerly homeless persons (such as SHP, RRH, etc.) (3)
- ☐ Rental by client, with housing subsidy (4)
- ☐ Rental by client, without subsidy (5)
- ☐ Staying/living with a family member (6)
- ☐ Staying/living with a friend (7)
- ☐ Hospital (non-psychiatric) (8)
- ☐ Psychiatric hospital or other psychiatric facility (9)
- ☐ Place not meant for habitation (i.e. vehicle, abandoned building, etc.) (10)
- ☐ Hotel/motel paid for without emergency shelter voucher (11)
- ☐ Foster care home or group home (12)

- ☐ Jail, prison, or juvenile detention facility (13)
- ☐ Substance abuse treatment facility or detox center (14)
- ☐ Owned by client (15)
- ☐ Other (16)
- ☐ Refused to answer (99)

Notes2 Interviewer Notes

Text1 Next, I'd like to ask you a few questions about any experiences you may have had with homelessness in your lifetime. There are two different types of homelessness we would like to ask you about.

For the first type of homelessness, I mean you are fleeing, or leaving, or attempting to flee, domestic violence or trying to do so and have no other residence and lack the resources or support networks to obtain permanent housing.

Demo16 Using this first definition of homelessness: How many times have you been homeless because of trying to flee domestic violence in your lifetime?

[INTERVIEWER: IF SURVIVOR IS CURRENTLY HOMELESS MAKE SURE TO INCLUDE IN YOUR COUNT]

- ☐ Never (0)
- ☐ Once (1)
- ☐ Twice (2)
- ☐ Three times (3)
- ☐ Four times (4)
- ☐ Five or more times (5)
- ☐ Don't Know (77)
- ☐ Declined to Answer (99)

Demo17

The second definition is a bit different and this time by homeless, I mean times when you didn't have a regular place to stay and you were living in a homeless shelter or temporarily in an institution because you had nowhere else to go. Homeless can also include living in a place not typically used for sleeping such as on the street, in a car, in an abandoned building, in a bus or train station, or in the airport. Please do NOT include any times when you may have stayed with friends or relatives because you did not have your own place to stay.

How many times have you been homeless in your lifetime? **[INTERVIEWER: IF SURVIVOR IS CURRENTLY HOMELESS MAKE SURE TO INCLUDE IN YOUR COUNT]**

- ☐ Never (0)
- ☐ Once (1)
- ☐ Twice (2)
- ☐ Three times (3)
- ☐ Four times (4)
- ☐ Five or more times (5)
- ☐ Don't Know (77)
- ☐ Declined to Answer (99)

Notes3 Interviewer Notes

End of Block: Demographics

Start of Block: Accessing Services

Text The services at this agency are typically for people who have experience some sort of violence from a former or current romantic partner or family member. I want to ask you few questions about how you came to use services at this agency. We can skip any questions you don't want to answer.

Access1

How long have you been receiving services at (this agency name)? For survivors who have used multiple agencies or multiple services, we are referring to this time.

Access2 Have you previously used services at (this agency)?

a. If so, when and what services?

Access3 Have you previously used services at another domestic violence program?

a. If so, when and what services?

Access4

Have you ever tried to use services at any other domestic violence agencies and been unable to?

Access5 Before coming in to services at this agency, who did you tell about the violence you had experienced?

Potential Prompts (To be asked if needed)

a. Who was the first person you told?

b. Were you involved in other services or systems as a result of the violence (like law enforcement or CPS)?

Access6 Was there any particular event or concern that led you to seek services at this (agency)?

Potential Prompts (To be asked if needed)

a. If so, what was it?

b. How did you get to (find) this particular agency?

c. What did you know about this agency before you came?

d. Had you ever tried to use services as this agency before and been unable to?

Access7 Did you have to leave/travel from your home community to seek services here?

a. If so, please explain

End of Block: Accessing Services

Start of Block: Experiences with Violence

Text2 One goal of our study is to understand experiences people have and how that might impact their needs. To help us understand, I am going to ask about some past experiences with the partner/former partner who used violence. This is person who lead you to services at this agency.

EV1 Now I am going to go through a list of things some people do to hurt their partner or ex-partner financially, because these can impact people's needs. Could you tell me, to the best of your recollection, how frequently your partner (or former partner) did any of these things to you? If they happened with more than one partner, tell me about the most recent partner?

	Never (1)	Hardly ever (2)	Sometimes (3)	Often (4)	Quite Often (5)	Not Applicable (6)	Declined to answer (7)
Do things to keep you from going to your job. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do things to keep you from having money of your own. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Take your paycheck, financial aid check, tax refund check, disability payment or other support payments from you. (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Keep you from having the money you needed to buy food, clothes or other necessities. (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Keep you from having access to your bank accounts. (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pay bills late or not pay bills that were in your name or in both of your names. (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Build up debt under your name by doing things like use your credit card or run up the phone bill. (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Make you do work you didn't want to do by using threats or violence? (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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EV2 Now I am going to go through a list of things some people do to hurt their partner or ex-partner related to reproductive health, because these can impact people's needs. Could you tell me, to the best of your recollection, how frequently your partner (or former partner) did any of these things to you?

	Never (1)	Once (2)	Twice (3)	3-5 times (4)	6-8 times (5)	More than 8 times (6)
Refused to use or kept you from using condoms to prevent pregnancy (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accused you of wanting to use birth control or condoms so that you could have sex with other people (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pressured you to have a baby by threatening to leave you or have a baby with someone else (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Refused to use or kept you from using condoms to prevent sexually transmitted infections (STIs) (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

EV3 Are you still in contact with your partner who used violence against you?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Declined to answer (99)

Notes4 Interviewer Notes

EV4 Can you describe how?

[Interviewer: Pick best fitting answer]

- ☐ Still together (1)
- ☐ See each other during visitations or exchanges of children (2)
- ☐ By phone (3)
- ☐ Social media (4)
- ☐ Living together for economic reasons (5)
- ☐ Social – At parties; have mutual friends (6)
- ☐ Both members of the same church or cultural community (7)
- ☐ Other (8)

EV5 Is your partner who used violence against you an alcoholic or problem drinker?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Don't know (77)
- ☐ Declined to answer (99)

EV6 Does your partner who used violence against you also use illegal drugs or prescription drugs not prescribed to them? (i.e. "heroin" "uppers" or amphetamines, "meth," speed, angel dust, cocaine, "crack," street drugs or mixtures)?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Don't know (77)
- ☐ Declined to answer (99)

EV7 Does your partner who used violence against you have in their possession or have access to a firearm or other weapon?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Don't know (77)
- ☐ Previously, gun removed (2)
- ☐ Declined to answer (99)

EV8 In your time at this program so far, has the abuse against you...

- ☐ Decreased (2)
- ☐ Increased (0)
- ☐ Stayed the same (1)
- ☐ Never experienced abuse (8)
- ☐ Declined to answer (99)

EV9 Do you have a protective order against the partner who used violence?

- ☐ Yes (1)
 - ☐ No (0)
 - ☐ Declined to answer (99)
-

EV10 Has it been violated in the last 6 months?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Don't know (77)
- ☐ Declined to answer (99)

EV11 For how long was your protective order issued?

EV12 Has your partner who used violence against you been convicted of a family violence charge?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Don't know (77)
- ☐ Declined to answer (99)

EV13 Open field for additional information

EV14 Was it within the past 5 years?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Declined to answer (99)

End of Block: Experiences with Violence

Start of Block: Services Experiences

SE1 I am going to ask you about something that you might have needed support with since you began working with (agency). For each item, I ask you about, you can tell me if you needed and got help with this item from this agency; if you needed help but didn't get it from this agency; if the agency referred you for help with this item; or if you didn't need help at all with this item. You can also skip any question you like.

Since you have been using services at (agency), have you needed support with:
[INTERVIEWER- Check all that apply].

	Need & got (1)	Need but DIDN'T get (2)	Were referred to another agency for help (3)	Didn't need help with this (5)	Declined to answer (6)
Looking for housing (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Keeping current housing (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency shelter (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employment issues (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Government benefits or assistance (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Barriers such as back utility debt or eviction (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with CPS case (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal assistance (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Childcare (13)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counseling (14)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transportation (15)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthcare (16)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Issues for children (besides childcare, including child support) (17)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Staying or getting safe (18)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Immigration issues (19)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Anything else? (specify): (22)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SE2 What are your top three needs that have been addressed by this agency?

SE3 What are your top three needs that this agency has not been able to help you with?

Text3 Now I would like to ask you some questions about your interactions with staff at this agency. We are especially interested in the extent to which staff at this program recognize your challenges and difficulties, as well as your strengths and coping strategies.

SE4 Please tell me how true the following statements are as you think about your interactions with all of the staff overall at this agency so far on a scale for 0 to 3, with 0 meaning not at all true, 1 meaning a little true, 2 meaning somewhat true, and 3 meaning very true. You may feel different ways about different staff members. Please respond with your overall impression of the staff.

	Not at all true (1)	A little true (2)	Somewhat true (3)	Very true (4)	I don't know (5)	Declined to answer (6)
Peoples' cultural backgrounds are respected in this program (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Peoples' religious or spiritual beliefs are respected in this program (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff respect peoples' sexual orientations and gender expressions (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff understand what it means to be in my financial situation (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff understand the challenges faced by people who are immigrants (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff understand how discrimination impacts peoples' everyday experience (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff recognize that some people or cultures have endured generations of violence, abuse, and other hardships (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This program treats people who face physical or mental health challenges with compassion (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SE5 Please tell me how true the following statements are as you think about your interactions with all of the staff overall at this agency so far on a scale for 0 to 3, with 0 meaning not at all true, 1 meaning a little true, 2 meaning somewhat true, and 3 meaning very true. You may feel different ways about different staff members. Please respond with your overall impression of the staff.

	Not at all true (1)	A little true (2)	Somewhat true (3)	Very true (4)	I don't know (5)	Declined to answer (6)	N/A - Children over 18 (7)
I learned more about how children react emotionally when they have witnessed or experienced abuse, and other hardships. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff helped me explore how children's relationships can be affected by witnessing or experiencing abuse, and other life difficulties. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learned more about how my own experience of abuse can influence my relationships with my children. (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The program provided opportunities for children to get help dealing with the abuse and other hardships they may have experienced or been affected by. (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff supported me to strengthen my relationships with my children (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SE6 How confident did you feel about the service provider being able to understand experiences as a racial or ethnic minority? Please explain:

Notes5 Interviewer Notes

End of Block: Services Experiences

Start of Block: Advocacy Services

Text4

Please think of the main staff member from this agency who has been helping you work on your goals and things you need to be safer. I am going to ask you some questions about your work with that person. Do you have someone in mind who has been your primary advocate or caseworker?

If No: Can you identify the staff member you have worked with the most? I will ask you questions about them.

If Yes: I'd like to ask you some questions about how things have gone with your advocate/primary staff member since you first started working with them. I'd like to remind you that anything you say will be held in strictest of confidence. They will not know what you say to me today, and we really want to know your true feelings about this person and the project.

Adv1 Since you started working with this person, on average, how many **hours a week** would you say they spent with you in person?

Adv2 Since you started working with this person, on average, how many **times a week** would you say they talked to you on the phone?

Adv3 Overall, how satisfied have you been with the **amount of time** this staff member put in toward working with you? [READ EACH RESPONSE]

- ☐ Very dissatisfied (0)
- ☐ Somewhat dissatisfied (1)
- ☐ Somewhat satisfied (2)
- ☐ Very satisfied (3)
- ☐ Not applicable (8)
- ☐ Declined to answer (99)

Adv4 Overall, how satisfied are you with the **amount of effort** this staff member put in toward working on things with you?

- ☐ Very dissatisfied (0)
- ☐ Somewhat dissatisfied (1)
- ☐ Somewhat satisfied (2)
- ☐ Very satisfied (3)
- ☐ Not applicable (8)
- ☐ Declined to answer (99)

Notes6 Interviewer Notes

Adv5 Between you and this staff member, who decided *what* you worked on?

- ☐ I did, completely (1)
- ☐ I did, mostly (2)
- ☐ We did, equally (3)
- ☐ My advocate did, mostly (4)
- ☐ My advocate did, completely (5)
- ☐ Declined to answer (99)

Adv6 How connected did you feel to your advocate during the program? By connected I mean feeling like there was a bond between the two of you? So how connected did you feel to [\\${QID71/ChoiceTextEntryValue}](#)?

- ☐ Not at all (1)
- ☐ A little (2)
- ☐ Somewhat (3)
- ☐ A lot (4)
- ☐ Does not apply to me (8)
- ☐ Declined to answer (99)

Adv7 Did the two of you work together well? In what ways?

Did the two of you have challenges? In what ways?

End of Block: Advocacy Services

Start of Block: Systems Interaction

System1 We're also wondering about the services or support that you may have been receiving in the last 6 months from other agencies, government programs and community groups and how helpful they may or may not have been. In the last 6 months, have you received services or sought support from....

	Yes (1)	No (2)	Declined to answer (3)
A housing program (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Substance abuse program (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Program helping w immigration issues (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Program providing legal help (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counseling/therapy/psychiatric (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Faith Community group (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CPS system (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (specify) (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

System2 How helpful, if at all, were the services or government programs you received from these other agencies?

	Not at all (1)	A little (2)	Somewhat (3)	Very much or a lot (4)	Declined to answer (5)
A housing program (System2_x1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Substance abuse program (System2_x2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Program helping w immigration issues (System2_x3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Program providing legal help (System2_x4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counseling/therapy/psychiatric (System2_x5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Faith Community group (System2_x6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CPS system (System2_x7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (specify) (System2_x8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

System3 What ideas do you have about what any of these agencies (i.e., courts, police, CPS) could do to better meet the needs of survivors of family violence?

End of Block: Systems Interaction

Start of Block: Safety, Mental Health, and Wellness



SMW1 Do you have any mental health issues or have you been diagnosed with any mental health issues, such as depression, anxiety, or post-traumatic stress disorder?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Declined to answer (99)

SMW2 What is or are these mental health issues? [INTERVIEWER: please check all that apply]

	Yes (1)	No (2)	Declined to answer (3)
Depression (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Anxiety (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PTSD (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bipolar disorder (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Schizophrenia (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Autism spectrum disorder (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify: (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SMW3

You selected _____

Would you say any of these interfere with your daily functioning? Would you say not at all, a little, somewhat or very much?

	Not at all (1)	A little (2)	Somewhat (3)	Very much (4)	Declined to answer (5)
Depression (x1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Anxiety (x2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PTSD (x3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bipolar disorder (x4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Schizophrenia (x5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Autism spectrum disorder (x6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify: (x7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SMW4 Can you tell me, in your own words, what staff has done for and with you, if anything, to help you address any of these issues or provide you with needed accommodations so far?

SMW5 In the past month, have you...

	Yes (8)	No (9)
Had nightmares about the event(s) or thought about the event(s) when you did not want to? (1)	<input type="radio"/>	<input type="radio"/>
Tried hard not to think about the event(s) or went out of your way to avoid situations that reminded you of the event(s)? (SMW12_31)	<input type="radio"/>	<input type="radio"/>
Been constantly on guard, watchful, or easily startled? (3)	<input type="radio"/>	<input type="radio"/>
Felt numb or detached from people, activities, or your surroundings? (4)	<input type="radio"/>	<input type="radio"/>
Felt guilty or unable to stop blaming yourself or others for the event(s) or any problems the event(s) may have caused? (5)	<input type="radio"/>	<input type="radio"/>

SMW6 Do you consider yourself to have a disability or disabling condition?

- ☐ Yes (1)
- ☐ No (0)
- ☐ I don't know (77)
- ☐ Declined to answer (99)

SMW7 What is or are your disabilities?

	Yes (1)	No (2)	Declined to answer (3)	Not Applicable (4)
Developmental Disability (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Intellectual Disability (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traumatic Brain Injury (TBI) (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Blind or Visually Impaired (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Deaf or hard of Hearing (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Physical or Mobility Disability (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chronic Medical Condition (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Environmental/Chemical Sensitivity (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify: (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SMW8 You selected: _____. Would you say any of these interfere with your daily functioning? Would you say not at all, a little, somewhat or very much?

	Not at all (1)	A little (2)	Somewhat (3)	Very much (4)	Declined to answer (5)
Developmental Disability (x1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Intellectual Disability (x2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traumatic Brain Injury (TBI) (x3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Blind or Visually Impaired (x4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Deaf or hard of Hearing (x5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Physical or Mobility Disability (x6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chronic Medical Condition (x7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Environmental/Chemical Sensitivity (x8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify: (x9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SMW9 Can you tell me, in your own words, what staff have done so far for and with you, if anything, to help you address any of these issues or provide you with needed accommodations?

SMW10 Now I'd like to ask you a few questions about your health and how you're doing. In general, how would you rate your current overall physical health? **[INTERVIEWERS, READ THE RESPONSE OPTIONS ALOUD.]** Would you say:

- ☐ Poor (0)
- ☐ Fair (1)
- ☐ Good (2)
- ☐ Very Good (3)
- ☐ Excellent (4)
- ☐ I don't know (77)
- ☐ Declined to answer (99)

SMW11 Do you have access to adequate health care for your health needs?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Declined to answer (99)

End of Block: Safety, Mental Health, and Wellness

Start of Block: Substance Use

Sub1 Now I would like to ask some questions about alcohol and drug use. People use alcohol or drugs for a variety of reasons, and these questions help us to know how different people cope with different things in their lives. Remember that if you do not want to answer any of the questions in the interview, we can just move on, but I just want to remind you that everything you tell me is completely confidential – just between us.

Do you drink alcohol?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Declined to answer (99)

Sub1a [Interviewer: read each statement in turn]

	Yes (1)	No (2)	Declined to answer (3)
In the last 6 months, have you felt you ought to cut down on your drinking? (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In the last 6 months, have people annoyed you by criticizing your drinking? (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In the last 6 months, have you felt bad or guilty about your drinking? (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In the last 6 months, have you ever had a drink first thing in the morning to steady your nerves or to get rid of a hangover (eye-opener)? (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Sub2 Do you use drugs other than prescription medications and over-the-counter medicine?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Declined to answer (99)

Sub3 Do you ever use prescription drugs more than in the prescribed amount or frequency?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Declined to answer (99)

Sub4 Does this include any opioid use (Such as oxy, cotton, Percocet, hydrocodone, Vicodin, oxycotin, morphine, codeine, diaudid, Demerol, heroin, or something similar to these?

- ☐ Yes (1)
- ☐ No (0)
- ☐ Declined to answer (99)

Sub5 [INTERVIEWER: Read each statement]

	Yes (1)	No (2)	Declined to answer (3)
In the last 6 months, have you felt you ought to cut down on your drug use? (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In the last 6 months, have people annoyed you by criticizing your drug use? (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In the last 6 months, have you felt bad or guilty about your drug use? (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In the last 6 months, have you ever used drugs first thing in the morning to steady your nerves or to get rid of a hangover (eye-opener)? (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Sub6 Is there anything else you would like to tell me about this?

[Open ended question. Interviewer: ask drug of choice, or what is your drug of choice]

End of Block: Substance Use

Start of Block: Social Supports

Social1 Aside from staff at this agency, how much of the time would you say you CURRENTLY (not including agency staff) have someone in your life who could:

	None of the time (1)	A little of the time (2)	Some of the time (3)	Most of the time (4)	All of the time (5)	Declined to answer (6)
Help if confined to bed (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Take you to the doctor (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Share your most private worries and fears (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Turn to for suggestions about problems (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do something enjoyable with (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Love and make you feel wanted (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Social2 Are there people outside of this agency who have provided support to you related to abuse or safety concerns?

Social3 How could programs like these better support survivors' family and friends?

End of Block: Social Supports

Start of Block: Goals and Needs (Concluding Questions)

GN1 How likely would you be to use services at this agency again?

- ☐ Very likely (1)
- ☐ Likely (2)
- ☐ Unsure (3)
- ☐ Not likely (4)
- ☐ Very unlikely (5)

GN2 What are your goals for the future? How can this agency help you meet those goals?

GN3 One of the goals of our study is to understand what unmet needs domestic violence survivors have. Is there anything else you would like to tell me about the best ways agencies and communities can help with the unmet needs of survivors?

End of Block: Goals and Needs (Concluding Questions)

Appendix I1 Spanish Interview Protocol

TCFV State Plan Survivor Individual Interview - Spanish V2 LAUNCH

Start of Block: Login

SurveyInfo Click to write the question text

☐ Site Name (1) _____

☐ Interviewer Initials (2) _____

End of Block: Login

Start of Block: Consent

Consent1 Consentimiento1 Número de estudio: 2018-02-0023

Título: Plan estatal: evaluación de las necesidades no cubiertas de sobrevivientes de violencia familiar en los servicios

Propósito del Estudio

El Plan Estatal: Evaluación de las necesidades insatisfechas de sobrevivientes de violencia familiar en los servicios, involucra realizar entrevistas individuales y grupos focales con sobrevivientes de violencia familiar y personal que trabaja en programas de violencia familiar en ocho regiones diferentes de Texas. El objetivo de este estudio es crear una visión integral de los servicios disponibles en Texas para los sobrevivientes de violencia familiar y sus hijos y las necesidades no satisfechas de los sobrevivientes y sus hijos en todo Texas. El propósito del estudio es que los resultados se utilicen para orientar la planificación local y estatal de los servicios de apoyo y los recursos brindados a los sobrevivientes de violencia familiar en todo el estado de Texas.

¿Quién está Conduciendo el Estudio?

El estudio está siendo realizado por el Instituto de Violencia Doméstica y Agresión Sexual (IDVSA) con sede en la Escuela de Trabajo Social en UT-Austin. El Dr. Ruben Parra-Cardona, es el investigador principal y la Dra. Leila Wood es la investigadora principal. Este es un estudio que se realiza en asociación con el Consejo de Texas sobre Violencia Familiar, que está financiando los esfuerzos de investigación.

¿A Quién se Invita a Participar?

Los sobrevivientes adultos de violencia familiar que han recibido servicios (ya sea en el pasado

o actualmente) en programas de violencia familiar.

¿Cuánto Tiempo Tomará la Entrevista Individual o el Grupo Focal?

Si acepta participar en el estudio, le pediremos que participe en una entrevista individual o en un grupo focal, si está dispuesto a hacerlo. Los grupos focales deben tomar entre 60-90 minutos y las entrevistas entre 45 y 60 minutos. Los grupos focales y las entrevistas tendrán lugar en un lugar privado. El moderador del grupo de enfoque o el entrevistador le harán preguntas y registrarán las respuestas en una computadora y a través de la grabación de audio.

¿Qué Preguntas Me Harán?

Si acepta participar en una entrevista individual, se le harán preguntas con respecto a: Su estado actual de vivienda. Cómo aprendió sobre los servicios. Sus experiencias tratando de acceder los servicios en el pasado; Tipos de servicios accedidos y experiencias con esos servicios; Sus experiencias con la violencia. Sus interacciones con los servicios sociales y los sistemas de servicios del gobierno; Su seguridad y bienestar. Sus metas y necesidades (tanto cumplidas como no satisfechas).

¿Tengo que Participar?

No, su participación es completamente voluntaria. Si decide participar, la/o alentamos a que responda todas las preguntas lo mejor que pueda basándose en sus experiencias como sobreviviente de violencia familiar. Sin embargo, puede omitir cualquier pregunta que no le resulte cómodo responder. Si decide no participar en este estudio no tendrá repercusiones negativas para usted. Su decisión de participar (o no) no tendrá ningún efecto en su relación con la agencia, su capacidad para recibir servicios, la Universidad de Texas en Austin o con TCFV.

¿Cómo se Protegerá mi Privacidad y Anonimato?

Su privacidad y la confidencialidad de sus datos estarán protegidos. No le pediremos que comparta ninguna información de identificación personal en la entrevista o el grupo de enfoque. Los datos recopilados durante la entrevista o el grupo de enfoque serán desidentificados después de la transcripción si se comparte alguna información identificable. Las transcripciones de datos se mantendrán en una computadora protegida por contraseña. Su privacidad y la confidencialidad de sus datos estarán protegidos mediante el almacenamiento de toda la información recopilada en ubicaciones seguras, ya sea física o en línea. Cualquier información de identificación se almacenará por separado de los datos recopilados en sus respuestas. Solo el personal de investigación tendrá acceso a los datos. La información solo se informará en conjunto: no se informará ninguna información de identificación a menos que lo exija la ley.

Si es necesario que la Junta de Revisión Institucional revise los registros del estudio, la información que pueda vincularse con usted estará protegida en la medida permitida por la ley. Sus registros de investigación no se divulgarán sin su consentimiento a menos que así lo exija la ley o una orden judicial. Los datos resultantes de su participación pueden ponerse a disposición de otros investigadores en el futuro con fines de investigación no detallados en este formulario de consentimiento. En estos casos, los datos no contendrán información que pueda

asociarlo con usted o con su participación en cualquier estudio.

Los datos se almacenarán de forma segura en todo momento durante y después del estudio. Los datos electrónicos se guardarán y almacenarán hasta cinco años en servidores seguros, protegidos por la Universidad de Texas en Austin. Aunque nunca se almacenarán datos directamente en el disco duro de una computadora, las computadoras de proyectos utilizadas para acceder a los datos protegidos en el servidor estarán protegidas por contraseña. Las copias impresas de datos, formularios de consentimiento firmados, transcripciones de entrevistas o cualquier otro dato en forma física se guardarán de forma segura en la oficina bloqueada del investigador durante el estudio y se triturarán después de un año.

Si elige participar en este estudio, puede optar por grabarse en audio. Cualquier grabación de audio se almacenará de forma segura y solamente el equipo de investigación tendrá acceso a las grabaciones. Su privacidad e identidad estarán protegidas, y ninguna información de identificación personal será visible en las cintas. No se incluirá información de identificación personal en la transcripción ni en ningún informe de los hallazgos del estudio. Las cintas serán escuchadas solo con fines de investigación por el investigador y sus asociados. La grabación estará segura y encerrada en la oficina del investigador de la Universidad de Texas en Austin, y se borrará después de que se transcriba. Si elige no grabarse en audio, pero aún desea participar, se pueden tomar notas manuscritas para documentar su respuesta verbal.

Los datos agregados (combinados) resultantes de su participación en el estudio pueden ponerse a disposición de otros investigadores en el futuro con fines de investigación no detallados en este formulario de consentimiento. No se creará ningún informe a nivel de programa ni se pondrá a disposición de ninguna persona ajena al equipo de investigación.

¿Cuáles son los Posibles Riesgos Involucrados?

Los riesgos relacionados con la participación son mínimos. Puede experimentar incomodidad discutiendo eventos incómodos del pasado o recordando acciones pasadas de otros. Si solicita ayuda o conexión a un recurso durante la entrevista, los investigadores lo derivarán a un miembro del personal designado para obtener ayuda.

¿Cuáles son los Posibles Beneficios? No hay beneficios directos para participar en este estudio. Esta y otras entrevistas se usarán para ayudar a mejorar los servicios para los sobrevivientes de violencia familiar. Los resultados de las encuestas, entrevistas y grupos focales se utilizarán para informar políticas, fuentes de financiamiento y prácticas organizativas para mejorar el acceso y la disponibilidad de los servicios a los sobrevivientes de la violencia familiar. Las personas que participan en la encuesta pueden sentirse satisfechas al compartir la amplitud y profundidad de los servicios de su agencia. Las personas también comprenderán la importancia de este estudio para la planificación del crecimiento futuro y el desarrollo del servicio en Texas.

¿Habrá Alguna Compensación? Recibirá \$ 20 en efectivo por su participación. Los pagos se realizarán al comienzo de la entrevista.

¿A Quién Puedo Contactar Para Hacer Preguntas Sobre el Estudio? Antes, durante o después de su participación, puede comunicarse con la Dra. Leila Wood al 512-471-3198 o enviar un correo electrónico a leilawood@austin.utexas.edu con cualquier pregunta o inquietud. Este estudio ha sido revisado y aprobado por la Junta de Revisión Institucional de la Universidad y el número de estudio es 2018-02-0023. **¿A Quién Puedo Contactar Con Preguntas Sobre Mis Derechos Como Participante de Investigación?** Si tiene preguntas sobre sus derechos como participante en la investigación, comuníquese con la Junta de Revisión Institucional de la oficina de UT-Austin por teléfono al 512-471-8871 o envíe un correo electrónico a orsc@uts.cc.utexas.edu. Puede hacer contacto anónimo si lo desea, o puede dejar un mensaje con su nombre completo, el número del estudio de investigación que está llamando (2018-02-0023) y un número de teléfono que comience con el código de área. Alguien le devolverá su llamada lo antes posible.

Acuerdo Para Participar en Esta Entrevista Individual o Grupo de Enfoque Se le ha informado sobre el propósito, los procedimientos, los posibles beneficios y riesgos de este estudio, y ha recibido una copia de este formulario. Se le ha dado la oportunidad de hacer preguntas antes de aceptar participar, y le han dicho que puede hacer otras preguntas en cualquier momento. Usted voluntariamente acepta participar en este estudio.

Si participa en una entrevista individual, el investigador revisará este documento con usted y registrará en la computadora si está de acuerdo o no con este formulario de consentimiento. Si se encuentra en un grupo focal, el entrevistador le pedirá que revise este formulario y luego, si acepta participar, se les pedirá a los participantes que asienten con la cabeza. Si decide no dar su consentimiento, puede abandonar la entrevista o el grupo de discusión antes de que comience o en cualquier momento. Al "Aceptar" este formulario de consentimiento, no renuncia a ninguno de sus derechos legales.

Si elige participar en este estudio, puede optar por grabar su entrevista en audio. Cualquier grabación de audio se almacenará de forma segura y solamente el equipo de investigación tendrá acceso a las grabaciones. Su privacidad e identidad estarán protegidas, y ninguna información de identificación personal será visible en las cintas. No se incluirá información de identificación personal en la transcripción ni en ningún informe de los hallazgos del estudio. Las cintas serán escuchadas solo con fines de investigación por el investigador y sus asociados. La grabación estará segura y encerrada en la oficina del investigador de la Universidad de Texas en Austin, y se borrará después de que se transcriba. Si elige no grabar la entrevista en audio pero aún así desea participar, se pueden tomar notas escritas a mano en máquina para documentar su respuesta verbal.

Si acepta participar, informe verbalmente al entrevistador. Si acepta grabarse en audio, informe verbalmente al entrevistador.

- ☐ Acepto participar en el estudio (1)
- ☐ No acepto participar en el estudio (2)
-

Consent2 (Si acepta grabarse en audio, informe verbalmente al entrevistador)

- ☐ Acepto ser grabado en audio (1)
- ☐ No acepto ser grabado en audio (2)

End of Block: Consent

Start of Block: Demographics

Preamble Muchas gracias por aceptar participar. Le haré preguntas sobre los servicios que recibió y los servicios que podría necesitar. Estas preguntas son parte del esfuerzo a nivel estatal para comprender las necesidades no satisfechas de los sobrevivientes de violencia doméstica. Vamos a agencias como esta en todo el estado para pedirles a los expertos, incluido usted, qué se puede hacer para satisfacer mejor la necesidad de los sobrevivientes de violencia doméstica. Antes de comenzar, quiero recordarle que esta es una entrevista confidencial y puede omitir cualquier pregunta que desee. No soy parte de esta agencia y no compartiré sus respuestas con el personal. Sus respuestas no afectarán los servicios que recibe en absoluto. Este proyecto es para ayudar a mejorar los servicios a los sobrevivientes en todo el estado de Texas mediante la comprensión de las necesidades no satisfechas. Su aporte como alguien que ha experimentado violencia doméstica es una parte muy importante de ese proceso.

Demo1 ¿Cuántos años tiene?

Demo2

¿De que forma describe su identidad de género?

(ENTREVISTADOR(A): NO LEA LAS OPCIONES DE RESPUESTA)

- ☐ Femenino/Mujer (1)
- ☐ Masculino/ Hombre (2)
- ☐ No binario/tercer genero (3)
- ☐ Prefiere describirse como: (4)
- ☐ Se niega a responder (99)

Demo3 ¿Se identifica como transgénero?

- ☐ Sí (1)
- ☐ No (0)
- ☐ Se niega a responder (99)

Demo4 ¿Cuál es su raza o su origen étnico? (Marque todas las opciones que apliquen)

- ☐ Afroamericano(a) / Negro(a) (1)
 - ☐ Filipino(a) (11)
 - ☐ Mediorienta (17)
 - ☐ Indio(a) / Surasiático(a) (12)
 - ☐ Hispano(a) / Latino(a) (2)
 - ☐ Blanco(a) / Anglo-Americano(a) (3)
 - ☐ Multi-racial (4)
 - ☐ Africano(a) (5)
 - ☐ Asiático(a) / Asiático(a) Estadounidense (6)
 - ☐ Camboyano(a) (7)
 - ☐ Chino(a) (8)
 - ☐ Japonés(a) (9)
 - ☐ Coreano(a) (10)
 - ☐ Vietnamita (13)
 - ☐ Nativo(a) Americano(a) / Indio(a) Americano(a) (14)
 - ☐ Indígena de Alaska (15)
 - ☐ Nativo(a) de Hawái – Isleño(a) del Pacífico (16)
 - ☐ Otro: (18) _____
 - ☐ Se niega a responder (99)
-

Demo5 ¿Cuál es el nivel de educación más alto que ha completado hasta ahora?

- ☐ 8º grado o menos (1)
 - ☐ Entre 9º y 12º grado (2)
 - ☐ Graduado(a) de la escuela secundaria (3)
 - ☐ GED (4)
 - ☐ Escuela vocacional/Certificado de formación técnica (5)
 - ☐ Alguna Educación Superior (6)
 - ☐ Título de Asociado (7)
 - ☐ Licenciatura (8)
 - ☐ Grado avanzado (9)
 - ☐ Se niega a responder (99)
-

Demo6 ¿Actualmente está asistiendo a la escuela o estudiando para obtener un título?

- ☐ Sí (1)
- ☐ No (0)
- ☐ Se niega a responder (99)

Demo7 ¿Cuál es su situación laboral en este momento?

- ☐ Empleada/o, trabajando 41 horas o más por semana (1)
- ☐ Empleada/o, trabajando de 30 - 40 horas por semana (2)
- ☐ Empleada/o, trabajando menos de 30 horas por semana (3)
- ☐ Empleada/o estacional (4)
- ☐ Desempleada/o, buscando trabajo (5)
- ☐ Desempleada/o, SIN buscar trabajo (6)
- ☐ Jubilada/o (7)
- ☐ Discapacitada/o, no puedo trabajar (8)
- ☐ Se niega a responder (99)

Demo8 ¿Cuál es su idioma principal?

- ☐ Inglés (1)
- ☐ Español (2)
- ☐ Chino (3)
- ☐ Urdu (4)
- ☐ Vietnamita (5)
- ☐ Árabe (6)
- ☐ Francés (7)
- ☐ Tagalo (8)
- ☐ Ruso (9)
- ☐ Lengua nativa de Alaska (Por favor especifique) (10)
- _____
- ☐ Otro (Por favor especifique) (11)
- _____
- ☐ Se niega a responder (99)

Notes1 Interviewer notes

Demo9 Usted indicó anteriormente que principalmente habla un idioma que no es el inglés.
¿Afectó eso a los servicios que recibió en esta agencia? ¿Si es así, cómo?

Demo10 ¿Ha podido comunicarse con el personal en su idioma de preferencia?

- ☐ Sí, personal múltiple (2)
- ☐ Sí, pero con solo 1-2 personas (1)
- ☐ No (0)
- ☐ Se niega a responder (99)

Demo11 Estás embarazada actualmente?

- ☐ Sí (1)
- ☐ No (0)
- ☐ Rehusó responder (99)

Demo12 ¿Tiene hijos? Si es así, diga cuántos y sus edades.

- ☐ Sí (especifique número válido): (1)

 - ☐ No (0)
 - ☐ Se niega a responder (99)
-

Demo13 Cuales son las edades de sus hijos?

- ☐ Hijo 1 (1) _____
- ☐ Hijo 2 (2) _____
- ☐ Hijo 3 (3) _____
- ☐ Hijo 4 (4) _____
- ☐ Hijo 5 (5) _____
- ☐ Hijo 6 (6) _____
- ☐ Hijo 7 (7) _____
- ☐ Hijos adicionales (8) _____

Demo14 ¿Cómo describiría su orientación sexual? (ENTREVISTADOR(A): NO LEA LAS OPCIONES DE RESPUESTA)

- ☐ Heterosexual (1)
- ☐ Lesbiana/Gay (2)
- ☐ Bisexual/pansexual/queer (3)
- ☐ Genero indeterminado/ indeciso(a) (4)
- ☐ Ninguna de las anteriores me describe correctamente – Yo me identifico como: (5)

- ☐ Se niega a responder (99)

Demo15 ¿Me puede decir cuál es su estado actual de vivienda? (Entrevistador, elija la mejor respuesta)

- ☐ Refugio de Emergencia (1)
- ☐ Vivienda Transicional (2)
- ☐ Vivienda permanente para personas sin hogar (como SHP, RRH, etc.) (3)
- ☐ Alquiler por cliente, con subsidio de vivienda (4)
- ☐ Alquiler por cliente, sin subsidio de vivienda (5)
- ☐ Alojarse / vivir con un miembro de la familia (6)
- ☐ Alojarse / vivir con un amigo (7)
- ☐ Hospital (no psiquiátrico) (8)
- ☐ Hospital psiquiátrico u otra facilidad psiquiátrico (9)
- ☐ Lugar no destinado a la habitación (ejemplo: vehículo, edificio abandonado, etc.) (10)
- ☐ Hotel/motel pagado sin voucher del refugio de emergencia (11)
- ☐ Hogar de crianza o hogar de grupo (12)
- ☐ Cárcel, prisión o centro de detención juvenil (13)
- ☐ Centro de tratamiento de abuso de sustancias o centro de desintoxicación (14)
- ☐ Propiedad del cliente (15)
- ☐ Otro (16)
- ☐ Se niega a responder (99)

Notes2 Interviewer Notes

Text1 A continuación, me gustaría hacerle algunas preguntas sobre cualquier experiencia que haya tenido con la falta de vivienda en su vida. Hay dos tipos diferentes de personas sin hogar de quienes nos gustaría preguntarle.

Para el primer tipo de personas sin hogar, me refiero a que está huyendo, se va a ir o intenta huir de la violencia doméstica o intenta hacerlo y no tiene otra residencia y le faltan recursos o redes de apoyo para obtener una vivienda permanente.

Demo16 Usando esta primera definición de personas sin hogar: ¿Cuántas veces ha estado sin hogar en su vida?

[ENTREVISTADOR(A): SI EL/LA SOBREVIVIENTE SE ENCUENTRA ACTUALMENTE SIN HOGAR, ASEGÚRESE DE INCLUIRLO EN SU CUENTA.]

- ☐ Nunca (0)
- ☐ Una vez (1)
- ☐ Dos veces (2)
- ☐ Tres veces (3)
- ☐ Cuatro veces (4)
- ☐ Cinco o más veces (5)
- ☐ No sabe (77)
- ☐ Se niega a responder (99)

Demo17 La segunda definición es un poco diferente y esta vez al decir que no tiene hogar, me refiero a las veces en que no tenía un lugar habitual donde alojarse y vivía en un refugio para personas sin hogar o temporalmente en una institución porque no tenía otro lugar adonde ir. Las personas sin hogar también pueden incluir vivir en un lugar que no se usa habitualmente para dormir, como en la calle, en un automóvil, en un edificio abandonado, en una estación de

autobús o tren, o en el aeropuerto. NO incluya ningún momento en el que se haya quedado con amigos o familiares porque no tenía su propio lugar donde alojarse.

Usando esta segunda definición de personas sin hogar: ¿Cuántas veces ha estado sin hogar en su vida?[ENTREVISTADOR(A): SI EL/LA SOBREVIVIENTE SE ENCUENTRA ACTUALMENTE SIN HOGAR, ASEGÚRESE DE INCLUIRLO EN SU CUENTA.]

- ☐ Nunca (0)
- ☐ Una vez (1)
- ☐ Dos veces (2)
- ☐ Tres veces (3)
- ☐ Cuatro veces (4)
- ☐ Cinco o más veces (5)
- ☐ No sabe (77)
- ☐ Se niega a responder (99)

Notes3 Interviewer Notes

End of Block: Demographics

Start of Block: Accessing Services

Text Los servicios en esta agencia son típicamente para personas que tienen experiencia con algún tipo de violencia por parte de un compañero o miembro familiar anterior o actual. Quiero hacerle algunas preguntas sobre cómo llegó a utilizar los servicios en esta agencia. Podemos omitir cualquier pregunta que no desee responder.

Access1 ¿Cuánto tiempo ha estado recibiendo servicios en (nombre de esta agencia)? Para los sobrevivientes que han usado múltiples agencias o servicios múltiples, nos referimos a esta vez.

Access2 ¿Ha usado anteriormente servicios en (esta agencia)?
a. Si es así, ¿cuándo y qué servicios?

Access3 ¿Ha usado anteriormente servicios en otro programa de violencia doméstica?
a. Si es así, ¿cuándo y qué servicios?

Access4 ¿Ha intentado utilizar servicios en otro programa de violencia doméstica anteriormente y no podía?

Access5 Antes de ingresar a los servicios en esta agencia, ¿a quién le contó sobre la violencia que había vivido?

Indicaciones potenciales (a ser preguntado si es necesario)

- a. ¿Quién fue la primera persona a quien le dijo?
- b. ¿Estuvo involucrado en otros servicios o sistemas como resultado de la violencia (como la ley o CPS)?

Access6 ¿Hubo algún evento o preocupación particular que le llevó a buscar servicios en esta (agencia)?

Indicaciones potenciales (a ser preguntado si es necesario)

- a. Si es así, ¿qué fue?
- b. ¿Cómo llegó (a encontrar) esta agencia en particular?
- c. ¿Qué sabías sobre esta agencia antes de venir?
- d. ¿Alguna vez intentó usar servicios como esta agencia antes y no pudo?

Access7

¿Tuvo que irte/viajar de su comunidad de origen para buscar servicios aquí?

- a. Si es así, por favor explique

End of Block: Accessing Services

Start of Block: Experiences with Violence

Text2 Uno de los objetivos de nuestro estudio es comprender las experiencias que las personas tienen y cómo eso podría afectar sus necesidades. Para ayudarnos a comprender, voy a preguntar acerca de algunas experiencias pasadas con la pareja / ex pareja que usó la violencia contra usted. Esta es la persona que lo guió a los servicios en esta agencia. Entendemos que puede haber tenido múltiples parejas en el pasado. personas.

¿Podría decirme, a lo mejor de su recuerdo, en los últimos 6 meses, con qué frecuencia su pareja (o ex pareja) le hizo alguna de estas cosas?

EV1 Ahora voy a revisar una lista de cosas que hacen algunas personas para perjudicar financieramente a su pareja o ex pareja, porque pueden afectar las necesidades de las

	Nunca (1)	Casi Nunca (2)	A Veces (3)	Con Frecuencia (4)	Con Mucha Frecuencia (5)	No aplica (6)	Se niega a responder (7)
Hace cosas para evitar que vaya a su trabajo. (1) (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hace cosas para evitar que tenga dinero propio. (2) (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Toma su cheque de pago, cheque de ayuda financiera, cheque de reembolso de impuestos, pago por discapacidad u otros pagos de soporte de usted. (3) (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evita que tuviera dinero para comprar comida, ropa u otras necesidades (4) (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evita que tenga acceso a sus cuentas bancarias. (5) (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Paga las facturas tarde o no paga las facturas que estaban a su nombre o a sus nombres. (6) (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Acumula deudas a su nombre haciendo cosas como usar su tarjeta de crédito o agotar la cuenta del teléfono. (7) (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
¿Le obligaría a hacer un trabajo que no quería hacer mediante amenazas o violencia? (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

EV2 Ahora voy a revisar una lista de cosas que hacen algunas personas para dañar a su pareja o ex pareja relacionada con la salud reproductiva, porque pueden afectar las necesidades de

las personas. ¿Podría decirme, a lo mejor de su recuerdo, en los últimos 6 meses, con qué frecuencia su pareja (o ex pareja) le hizo alguna de estas cosas?

	Nunca (1)	Una vez (2)	Dos veces (3)	3-5 veces (4)	6-8 veces (5)	Más de 8 veces (6)
Se negó a usar o le impidió usar condones para prevenir el embarazo (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Le acusó de querer usar anticonceptivos o condones para poder tener relaciones sexuales con otras personas (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Le presionó para tener un bebé al amenazar con dejarle o tener un bebé con otra persona (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Se negó a usar o le impidió usar condones para prevenir infecciones de transmisión sexual (ITS) (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

EV3 ¿Todavía está en contacto con su pareja que usó la violencia contra usted?

- ☐ Sí (1)
- ☐ No (0)
- ☐ Se niega a responder (99)

Notes4 Interviewer Notes

EV4 ¿Puede describir cómo?

- ☐ Aun juntos (1)
- ☐ Se ven durante visitas o intercambios de niños (2)
- ☐ Por teléfono (3)
- ☐ Medios sociales (4)
- ☐ Viven juntos por razones económicas (5)
- ☐ Social: en fiestas; tienen amigos en común (6)
- ☐ Ambos miembros de la misma iglesia o comunidad cultural (7)
- ☐ Otro (8)

EV5 ¿La pareja que usó la violencia contra usted es un bebedor alcohólico o problemático?

- ☐ Sí (1)
- ☐ No (0)
- ☐ No se (77)
- ☐ Se niega a responder (99)

EV6 ¿La pareja que usó la violencia contra usted también usa drogas ilegales o medicamentos recetados no prescritos a ellos? (es decir, "heroína" "superiores" o anfetaminas, "metanfetamina", velocidad, polvo de ángel, cocaína, "crack", drogas ilegales o mezclas)?

- ☐ Sí (1)
- ☐ No (0)
- ☐ No se (77)
- ☐ Se niega a responder (99)

EV7 ¿La pareja que usó la violencia contra usted tiene en su posesión o tiene acceso a un arma de fuego u otra arma?

- ☐ Sí (1)
- ☐ No (0)
- ☐ No se (77)
- ☐ Antes, el arma ha sido removida (2)
- ☐ Se niega a responder (99)

EV8 Durante su tiempo en este programa, el abuso hacia usted ha...

- ☐ Disminuido (2)
- ☐ Empeorado (0)
- ☐ Sin Cambio (1)
- ☐ Nunca ha sido experimentado el abuso (8)
- ☐ Se niega a responder (99)

EV9 ¿Tiene una orden de protección contra la pareja que usó la violencia?

- ☐ Sí (1)
- ☐ No (0)
- ☐ Se niega a responder (99)

EV10 ¿La orden de protección ha sido violada en los últimos 6 meses?

- ☐ Sí (1)
- ☐ No (0)
- ☐ No se (77)
- ☐ Se niega a responder (99)

EV11 ¿Por cuánto tiempo se emitió su orden de protección?

EV12 ¿La pareja que usó la violencia contra usted fue condenada por un cargo de violencia familiar?

- ☐ Sí (1)
- ☐ No (0)
- ☐ No se (77)
- ☐ Se niega a responder (99)

EV13 Campo abierto para información adicional



EV14 ¿Fue en los últimos 5 años?

- ☐ Sí (1)
- ☐ No (0)
- ☐ Se niega a responder (99)

End of Block: Experiences with Violence

Start of Block: Services Experiences

SE1 Le preguntaré sobre algo con lo que podría haber necesitado ayuda desde que comenzó a trabajar con (agencia). Para cada artículo que le pregunte, puede decirme si necesitaba ayuda y la recibió de esta agencia; si necesitaba ayuda pero no la obtuvo de esta agencia; si la agencia la/o remitió para ayuda con este artículo; o si no necesitaba ayuda en absoluto con este artículo. También puede omitir cualquier pregunta que desee.

Desde que ha estado usando servicios en (agencia), ¿ha necesitado ayuda con:

	Necesitaba y recibió (1)	Necesitaba pero NO recibió (2)	Fue referida/o a otra agencia (3)	No recibió ayuda con esto (5)	Se niega a responder (6)
Buscar vivienda (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mantener la vivienda actual (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Refugio de emergencia (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Asuntos relacionados al empleo (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beneficios del gobierno o asistencia (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Educación (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Barreras financieras como deuda de servicios públicos o desalojo (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ayuda con caso de CPS (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Asistencia legal (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cuidado infantil (13)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consejería/terapia (14)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transporte (15)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cuidado de la salud (16)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ayuda para sus niños (aparte de cuidado de niños) (17)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtener seguridad personal o ayuda para mantenerse a salvo (18)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Asuntos de inmigración (19)

☐☐☐☐☐

Algo mas? (especifique): (22)

☐☐☐☐☐

SE2 ¿Cuáles son las tres necesidades principales que han sido abordadas por esta agencia?

SE3 ¿Cuáles son las tres necesidades principales con las que esta agencia no le pudo ayudar?

Text3 Ahora me gustaría hacerle algunas preguntas sobre cómo se sintió acerca de sus interacciones con la persona en esta agencia. Estamos especialmente interesados en la medida en que el personal de este programa reconoce sus desafíos y dificultades, así como sus fortalezas y estrategias de afrontamiento.

SE4 Por favor dígame que tan verdaderos son los siguientes enunciados cuando usted reflexiona en las interacciones que ha tenido con el personal de esta agencia en general. Pueda que usted tenga opiniones distintas acerca de diferentes miembros del personal. Por favor responda con su impresión general del personal.

[illegible]

Este programa trata
con compasión a las
personas que
enfrentan problemas
de salud física o
mental. (8)



SE5 Por favor dígame que tan verdaderos son los siguientes enunciados cuando usted reflexiona en las interacciones que ha tenido con el personal de esta agencia en general. Pueda que usted tenga opiniones distintas acerca de diferentes miembros del personal. Por favor responda con su impresión general del personal.

	No es cierto (1)	Un poco cierto (2)	Algo cierto (3)	Muy cierto (4)	No sabe (5)	Se niega a responder (6)	No aplica - niños mayores de 18 años (7)
Aprendí más sobre cómo los niños reaccionan emocionalmente cuando han sido testigos o han experimentado abuso y otras dificultades. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El personal me ayudó a explorar cómo las relaciones interpersonales de los niños pueden verse afectadas al presenciar o experimentar abusos y otras dificultades de la vida. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aprendí más sobre cómo mi propia experiencia de abuso puede influir en mis relaciones con mis hijos (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El programa brindó oportunidades para que los niños obtuvieran ayuda para lidiar con el abuso y otras dificultades que pudieron haber experimentado o que les haya afectado. (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El personal me apoyó para fortalecer mis relaciones con mis hijos (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SE6 ¿Qué tan segura/o estaba de que el proveedor del servicio pudiera entender sus experiencias como una minoría racial o étnica? Por favor explique:

Notes5 ¿De qué maneras la agencia podría mejorar el alcance y los servicios a personas de antecedentes culturales similares a los de usted/ miembros de su comunidad?

End of Block: Services Experiences

Start of Block: Advocacy Services

Text4

Por favor, piense en el miembro principal del personal de esta agencia que lo ha ayudado a trabajar en sus metas y en las cosas que necesita para estar más seguro. Voy a hacerle algunas preguntas sobre su trabajo con esa persona. ¿Tiene a alguien en mente que haya sido su "caseworker" principal o trabajador social (la persona con quien tiene la más interacción)?

Si no: ¿Puede identificar al miembro del personal con quien ha trabajado más? Le haré preguntas sobre ellos.

Si sí: Me gustaría hacerle algunas preguntas sobre cómo han ido las cosas con su "caseworker" principal, trabajador social u otro miembro principal del personal desde que comenzó a trabajar con ellos. Me gustaría recordarle que cualquier cosa que diga se llevará a cabo con la más estricta confidencialidad. No sabrán lo que me dice hoy, y realmente queremos saber sus verdaderos sentimientos sobre esta persona y el proyecto.

Adv1 Desde que comenzó a trabajar con esta persona, en promedio, ¿cuántas horas a la semana diría que pasaron con usted en persona?

Adv2 Desde que comenzó a trabajar con esta persona, en promedio, ¿cuántas veces a la semana diría que le hablaron por teléfono?

Adv3 En general, ¿qué tan satisfecho ha estado con la **cantidad de tiempo** que este miembro del personal contribuyó a trabajar con usted? [LEA CADA RESPUESTA]

- ☐ Muy insatisfecho (0)
- ☐ Medio insatisfecho (1)
- ☐ Más o menos satisfecho (2)
- ☐ Muy satisfecho (3)
- ☐ No es aplicable (8)
- ☐ Se niega a responder (99)

Adv4 En general, ¿qué tan satisfecho ha estado con la **cantidad de esfuerzo** que este miembro del personal contribuyó a trabajar con usted? [LEA CADA RESPUESTA]

- ☐ Muy insatisfecho (0)
- ☐ Medio insatisfecho (1)
- ☐ Más o menos satisfecho (2)
- ☐ Muy satisfecho (3)
- ☐ No es aplicable (8)
- ☐ Se niega a responder (99)

Notes6 Interviewer Notes

Adv5 ¿Quién decidió *en qué* trabajar?

- ☐ Yo lo hice, completamente (1)
- ☐ Yo lo hice, principalmente (2)
- ☐ Nosotros lo hicimos, igualmente (3)
- ☐ Mi caseworker/trabajador social lo hizo, en su mayoría (4)
- ☐ Mi caseworker/trabajador social lo hizo, completamente (5)
- ☐ Se niega a responder (99)

Adv6 ¿Qué tan conectada(o) se sintió con su intercesor(a) durante el programa? Me refiero a un enlace o conexión entre ustedes. ¿Qué tan conectada se sintió con \${QID71/ChoiceTextEntryValue}?

- ☐ Para nada (1)
- ☐ Un poco (2)
- ☐ Algo (3)
- ☐ Mucho (4)
- ☐ No se aplica a mí (8)
- ☐ Se niega a responder (99)

Adv7 ¿Trabajaron bien juntas(os)? ¿De qué forma? ¿Tenían problemas o desafíos? ¿De qué forma?

End of Block: Advocacy Services

Start of Block: Systems Interaction

System1 También nos preguntamos sobre los servicios o el apoyo que puede haber recibido en los últimos 6 meses de otras agencias, programas gubernamentales y grupos comunitarios, y qué tan útiles pueden o no haber sido. En los últimos 6 meses, ¿ha recibido servicios o buscado apoyo de ...?

	Sí (1)	No (2)	Se niega a responder (3)
Programa de vivienda (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programa de abuso de sustancias (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programa ayudando con problemas inmigratorios (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programa de ayuda legal (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consejería/terapia/psiquiatría (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Grupo de la comunidad de fe (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sistema de CPS (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Otro (especifique) (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

System2 ¿Qué tan útiles fueron, si acaso, los servicios o programas gubernamentales que recibió de estas otras agencias?

	No mucho (1)	Un poco (2)	Masomenos (3)	Mucho o bastante (4)	Se niega a responder (5)
Programa de vivienda (System2_x1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programa de abuso de sustancias (System2_x2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programa ayudando con problemas inmigratorios (System2_x3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programa de ayuda legal (System2_x4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consejería/terapia/psiquiatría (System2_x5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Grupo de la comunidad de fe (System2_x6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sistema de CPS (System2_x7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Otro (especifique) (System2_x8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

System3 ¿Qué ideas tiene sobre lo que cualquiera de estas agencias (por ejemplo, tribunales, policía, CPS) podría hacer para satisfacer mejor las necesidades de los sobrevivientes de la violencia familiar?

End of Block: Systems Interaction

Start of Block: Safety, Mental Health, and Wellness

SMW1 ¿Tiene usted problemas de salud mental o ha sido diagnosticada/o con problemas de salud mental, como por ejemplo depresión, ansiedad, o estrés postraumático?

- ☐ Sí (1)
- ☐ No (0)
- ☐ Se niega a responder (99)

SMW2 ¿Cuáles son los principales problemas de salud mental que usted tiene?

[ENTREVISTADOR(A): MARQUE TODAS LAS OPCIONES QUE CORRESPONDAN.]

	Sí (1)	No (2)	Se niega a responder (3)
Depresión (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ansiedad (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PTSD (estrés post traumático) (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Desorden bipolar (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Esquizofrenia (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Desorden del Espectro Autista (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Otro (por favor, especifique): (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SMW3 ¿Diría usted que algunas de estas dificultades interfieren con su desempeño diario?
 ¿Diría que no interfieren de ningún modo, interfieren un poco, algo, o mucho?

	De ningún modo (1)	Un poco (2)	Algo (3)	Mucho (4)	Se niega a responder (5)
Depresión (x1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ansiedad (x2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PTSD (estrés post traumático) (x3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Desorden bipolar (x4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Esquizofrenia (x5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Desorden del Espectro Autista (x6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Otro (por favor, especifique): (x7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SMW4 ¿Y podría decirme, en sus propias palabras, qué hizo el personal con y para usted para ayudarle con alguno de estos problemas? [Pregunta Abierta]

SMW5 En el último mes usted ha experimentado lo siguiente...	Sí (8)	No (9)
¿Ha tenido pesadillas o pensamientos sobre estas experiencias aún cuando no quería hacerlo? (1)	<input type="radio"/>	<input type="radio"/>
¿Ha intentado no pensar en esto o evita situaciones que le recuerdan este evento? (SMW12_31)	<input type="radio"/>	<input type="radio"/>
¿Está constantemente vigilante, en guardia o se sobresalta con facilidad? (3)	<input type="radio"/>	<input type="radio"/>
¿Se ha sentido insensible o distanciado de otras personas, actividades o su entorno? (4)	<input type="radio"/>	<input type="radio"/>
¿Se ha sentido culpable o incapaz de dejar de culparse a si mismo o a los demás por el evento (s) o por algún problema que el evento haya podido causar? (5)	<input type="radio"/>	<input type="radio"/>

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SMW6 ¿Considera usted que tiene una discapacidad física o alguna condición que le incapacita?

- ☐ Sí (1)
- ☐ No (0)
- ☐ No sé (77)
- ☐ Se niega a responder (99)

SMW7 ¿Cuál es o cuáles son sus discapacidades?

	Sí (1)	No (2)	Se niega a responder (3)	No aplica (4)
Discapacidad del desarrollo (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Discapacidad intelectual (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lesión cerebral traumática (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ceguera o con discapacidad visual (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sordera o con problemas auditivos (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Incapacidad física o de movimiento (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Condición médica crónica (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sensibilidad Ambiental/Química (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Otro, por favor especifique: (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SMW8 ¿Diría que alguna de las situaciones anteriores interfieren con su desempeño diario?
 ¿Diría que no interfieren de ningún modo, interfieren un poco, algo, o mucho?

	De ningún modo (1)	Un poco (2)	Algo (3)	Mucho (4)	Se niega a responder (5)
Discapacidad del desarrollo (x1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Discapacidad intelectual (x2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lesión cerebral traumática (x3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ceguera o con discapacidad visual (x4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sordera o con problemas auditivos (x5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Incapacidad física o de movimiento (x6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Condición médica crónica (x7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sensibilidad Ambiental/Química (x8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Otro, por favor especifique: (x9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SMW9 ¿Y podría decirme, en sus propias palabras, qué hizo el personal con y para usted para ayudarle con alguno de estos problemas? [Pregunta Abierta]

SMW10 Bien, ahora tengo algunas preguntas acerca de su salud. De manera general, ¿Cómo calificaría su estado de salud? [ENTREVISTADOR(A): LEA LAS OPCIONES DE RESPUESTA EN VOZ ALTA.] Usted diría que...

- ☐ Malo (0)
- ☐ Regular (1)
- ☐ Bueno (2)
- ☐ Muy bueno (3)
- ☐ Excelente (4)
- ☐ No sé (77)
- ☐ Se niega a responder (99)

SMW11 ¿Tiene acceso a una atención médica adecuada para sus necesidades de salud?

- ☐ Sí (1)
- ☐ No (0)
- ☐ Se niega a responder (99)

End of Block: Safety, Mental Health, and Wellness

Start of Block: Substance Use

Sub1 Ahora me gustaría hacerle algunas preguntas sobre el consumo de alcohol y drogas. Las personas usan alcohol o drogas por una variedad de razones, y estas preguntas nos ayudan a entender la forma en que algunas personas enfrentan diferentes situaciones en sus vidas. Recuerde que si usted no quiere responder a alguna de las preguntas de esta entrevista,

podemos simplemente seguir adelante, solo quiero recordarle que todo lo que usted me dice es totalmente confidencial – y queda entre nosotros. ¿Bebe alcohol?

- ☐ Sí (1)
- ☐ No (0)
- ☐ Se niega a responder (99)

Sub1a [Entrevistador: lea cada declaración a su vez]

	Sí (1)	No (2)	Se niega a responder (3)
En los últimos 6 meses, ¿Ha sentido que debería reducir su consumo de bebidas alcohólicas? (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
En los últimos 6 meses, ¿Se ha molestado por las críticas que algunas personas hacen sobre cuánto bebe? (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
En los últimos 6 meses, ¿Se ha sentido mal o culpable por beber? (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
En los últimos 6 meses, ¿Alguna vez ha tomado una bebida alcohólica a primera hora en la mañana para estabilizar sus nervios o para deshacerse de una resaca? (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Sub2 ¿Utiliza drogas que no sean medicamentos recetados y medicamentos de venta libre?

- ☐ Sí (1)
- ☐ No (0)
- ☐ Se niega a responder (99)

Sub3 ¿Alguna vez usa medicamentos recetados más que en la cantidad o frecuencia prescrita?

- ☐ Sí (1)
- ☐ No (0)
- ☐ Se niega a responder (99)

Sub4 ¿Incluye esto el uso de opioides (como oxi, algodón, Percocet, hidrocodona, Vicodin, oxycontin, morfina, codeína, dilaudid, Demerol, heroína o algo similar a estos?

- ☐ Sí (1)
- ☐ No (0)
- ☐ Se niega a responder (99)

Sub5 [Entrevistador: lea cada declaración]

	Sí (1)	No (2)	Se niega a responder (3)
En los últimos 6 meses, ¿Ha sentido que debería reducir su consumo de drogas? (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
En los últimos 6 meses, ¿Se ha molestado por las críticas que algunas personas hacen sobre su uso de drogas? (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
En los últimos 6 meses, ¿Se ha sentido mal o culpable por su consumo de drogas? (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
En los últimos 6 meses, ¿Alguna vez ha usado drogas a primera hora en la mañana para estabilizar sus nervios o para deshacerse de una resaca? (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Sub6 ¿Hay algo más que quiera decirme sobre esto?

[Pregunta abierta. Entrevistador: pregunte sobre la droga de elección, o cuál es su droga de elección]

End of Block: Substance Use

Start of Block: Social Supports



Social1 ¿Cuánto tiempo diría que ACTUALMENTE (sin incluir personal de la agencia) tiene a alguien en su vida que podría:

	En ningún momento (1)	En Pocas Ocasiones (2)	En Algunas Ocasiones (3)	La Mayoría del Tiempo (4)	Todo el Tiempo (5)	Se niega responder (6)
Ayudarle si está postrada/o en cama (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Llevarle al médico (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Compartir sus preocupaciones y miedos personales (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pedirle sugerencias acerca de sus problemas (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hacer algo agradable con usted (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Amarle y hacerle sentir querida/o (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Social2 ¿Hay personas fuera de esta agencia que le han brindado apoyo relacionado con abusos o problemas de seguridad?

Social3 ¿Cómo podrían estos programas apoyar mejor a los familiares y amigos de los sobrevivientes?

End of Block: Social Supports

Start of Block: Goals and Needs (Concluding Questions)

GN1 ¿Qué tan probable es que vuelva a utilizar los servicios en (agencia)?

- ☐ Muy probable (1)
- ☐ Probable (2)
- ☐ No estoy segura/o (3)
- ☐ No es probable (4)
- ☐ No es nada probable (5)

GN2 ¿Cuáles son sus metas para el futuro? ¿Cómo puede ayudar esta agencia a cumplir esos objetivos?

GN3 Uno de los objetivos de nuestro estudio es comprender qué necesidades no satisfechas tienen los sobrevivientes de violencia doméstica. ¿Hay algo más que le gustaría decirme sobre la mejor forma en que las agencias y las comunidades pueden ayudar con las necesidades no satisfechas de los sobrevivientes?

End of Block: Goals and Needs (Concluding Questions)

Appendix J

Site Visit Staff Informed Consent From

Study Number: 2018-02-0023

Consent for Participation in Research (Staff Interviews / Focus groups)

Title: State Plan: Assessment of Unmet Needs of Survivors of Family Violence in Services

Purpose of the Study

The State Plan: Assessment of Unmet Needs of Survivors of Family Violence in Services, involves conducting individual interviews and focus groups with survivors of family violence and staff who work in family violence programs in eight diverse Texas regions. The aim of this study is to create a comprehensive view of the available services in Texas to survivors of family violence and their children and the unmet needs of survivors and their children across Texas. The purpose of the study is for the results to be used to guide local and statewide planning for support services and resources provided to survivors of family violence across the state of Texas.

Who is conducting the study?

The study is being conducted by the Institute on Domestic Violence & Sexual Assault (IDVSA) based at the School of Social Work at UT-Austin. Dr. Ruben Parra-Cardona, is the principal investigator and Dr. Leila Wood is the co-principal investigator. This study is being done in partnership with the Texas Council on Family Violence, who is funding the research efforts.

Who is being invited to participate?

Staff working in family violence programs, in eight diverse Texas regions are being invited to participate in these interviews / focus groups.

How long will the interview / focus group take?

Individual interviews should take between 45-60 minutes. Focus groups should take between 60 - 90 minutes.

What questions will I be asked?

If you agree to participate in this interview / focus group, you will first be asked to complete an anonymous survey on paper that will ask questions about:

- your demographics (age, gender, race, ethnicity)
- how your program serves survivors from marginalized / under-served communities.

During the focus group / interview, participants will be asked open-ended questions regarding:

- the roles they hold within their organization
- the greatest needs of survivors are in their area
- the greatest gaps in services or supports related to obtaining safety, support and economic autonomy, employment opportunities, access to housing, and access to

childcare.

- What more is needed to resolve immigration issues and to better criminal justice and civil court responses.
- The gaps in service availability and access for special populations and marginalized communities.

In some cases, the research team may ask follow-up questions related to the topics above.

Do I have to participate?

No, your participation is completely voluntary. If you choose to participate, we encourage you to answer every question to the best of your ability based on your expertise working with survivors of family violence. However, you may skip any question you are not comfortable answering.

Withdrawal from this study will not have any consequences for you in any way. Your decision to participate (or not) will have no effect on your relationship with your agency, the University of Texas at Austin, or TCFV.

How will my privacy and anonymity be protected?

The anonymous survey will not collect any identifiable information from you and will not be linked with the focus group / interview. You will be asked to sign this consent form; however this form will not be shared with any other entities other than the project team, which includes IDVSA and TCFV staff. Only trained researchers will have access to the individual interview / focus group data. Data will be kept on a secure server.

If it becomes necessary for the Institutional Review Board to review the study records, information that can be linked to you will be protected to the extent permitted by law. Your research records will not be released without your consent unless required by law or court order.

The aggregate (combined) data resulting from the study may be made available to other researchers in the future for research purposes not detailed within this consent form. No program level report will be created or made available to anyone outside the research team.

If you choose to participate in this study, you may choose to be audio-recorded. Any audio recordings will be stored securely and only the research team will have access to the recordings. Your privacy and identity will be protected, and no personally identifying information will be visible on the tapes. No personally identifying information will be included in the transcription or in any report of the study findings. Tapes will be heard only for research purposes by the investigator and their associates. The recording will be secure and locked in the investigator's office at The University of Texas at Austin, and it will be erased after it is transcribed. If you choose not to be audio recorded but would still like to participate, notes may be taken to document your verbal response.

What are the possible risks involved?

Risks related to participation are minimal. It may be uncomfortable to discuss stressful work situations or past difficult experiences. Only the researchers approved on this project will have

access to your interview / focus group data. Results from this research project may be made public and used for statewide planning purposes.

What are the possible benefits?

There are no direct benefits for participating in this study. Results from surveys, interviews and focus groups will be used to inform policy, resource and organizational practice to improve access and availability of services to survivors of family violence. Individuals participating in the survey may feel a sense of satisfaction from sharing the breadth and depth of their agency's services. Individuals will also understand the importance of this study for the planning of future growth and service development in Texas.

Whom can I contact with questions about the study?

Prior, during or after your participation you can contact Dr. Leila Wood at 512-471-3198 or send an e-mail to leilawood@austin.utexas.edu with any questions or concerns. This study has been reviewed and approved by The University Institutional Review Board and the study number is 2018-02-0023.

Whom can I contact with questions concerning my rights as a research participant?

If you have questions about your rights as a research participant, please contact the Institutional Review Board at UT-Austin office by phone at 512-471-8871 or e-mail at orsc@uts.cc.utexas.edu. You can make contact anonymously if you wish, or you may leave a message with your full name, the number of the research study that you are calling about Study #: 2018-02-0023, and a phone number beginning with the area code. Someone will return your call as soon as possible.

Agreement to Participate in the Availability of Services survey

You have been informed about this study's purpose, procedures, possible benefits and risks, and you have received a copy of this form. You have been given the opportunity to ask questions before you agree to participate, and you have been told that you can ask other questions at any time. You voluntarily agree to participate in this study. By signing, you are not waiving any of your legal rights.

_____ I agree to be [audio and/or video] recorded.

_____ I do not want to be [audio and/or video] recorded.

Signature_____ Date_____

Witness_____ Date_____

Appendix K

Staff Anonymous Demographic Survey

Thank you so much for participating in this brief survey for the State Plan project. The purpose of the survey is to collect demographic information about you as a staff person and about the different populations of survivors who come to your agency for help. This survey is anonymous and voluntary. No information in this survey will be used to identify you as an individual.

1. Demographic questions— Please complete the blanks or circle the best answer:

a. Age (in years) _____

b. How would you describe your gender?

Female	1
Male	2
Non-binary/third gender	3
Prefer to self-describe as:	4
Declined to answer	99

c. Do you identify as transgender?

Yes	1
No	0
Declined to answer	99

d. What is your race or ethnic background? (Check all that apply)

African American/Black	1
African	2
Asian/Asian American	3
Cambodian	4
Chinese	5
Japanese	6
Korean	7
Filipin@	8
Indian/South Asian	9
Vietnamese	10
Hispanic/Latin@	11
Multiracial	12
Native American/American Indian	13
Native Alaskan	
Native Hawaiian/Pacific Islander	14
Middle Eastern	15
White/Anglo-American	16
Other:	17
Declined to answer	99

Demographic questions (continued) — Please complete the blanks or circle the best answer:

- e. What is the highest level of school you have completed so far?

8th grade or less	1
Between 9th - 12th grade	2
High school graduate	3
GED	4
Vocational school/training certificate	5
Some college	6
Associate's degree	7
Bachelor's degree	8
Advanced degree	9
Declined to answer	99

- f. How would you describe your sexual orientation?

Heterosexual	1
Lesbian/Gay	2
Bisexual/pansexual/queer	3
Questioning/unsure	4
None of these describe me accurately - I identify as:	5
Declined to answer	99

- g. What is your position at the agency?

- h. How long have you worked at this agency (In years)? _____

Now we are going to ask you a few questions about populations of survivors of family violence who are typically underserved or may have additional / specialized needs. We are going list several populations and ask how often your agency is currently serving that population, on average and how prepared, on the whole, your agency is to serve that population. Note: These are your average estimates.

Please check the box that best answers how your agency serves the following populations:

2. How <u>often</u> , on average, does your agency serve the following populations?					
	Very Often	Often	Sometimes	Hardly ever	Never
Male survivors					
Survivors with Limited English Proficiency (Spanish)					
Survivors with Limited English Proficiency (Vietnamese)					
Survivors with Limited English Proficiency (Chinese)					
Survivors with Limited English Proficiency (Other)					
African American survivors					
Hispanic & Latin@ survivors					
Asian American & Pacific Islander survivors					
Refugees & Asylees					
Undocumented and Documented Immigrants					
Survivors with disabilities					
Survivors who are lesbian, gay, bisexual, or queer					
Survivors who are transgender					
Sex trafficking survivors					
Labor trafficking survivors					
Teenage male children of survivors					
Survivors 65 years or older					
Survivors with a mental health diagnosis					
Survivors with substance abuse issues					
Survivors involved in the CPS system					

Please check the box that best answers how well your agency is prepared to serve the following populations:

3. On the whole, how well is your agency <u>prepared to serve</u> the following populations?					
	Very Prepared	Prepared	Sometimes Prepared	A Little Prepared	Not Prepared
Male survivors					
Survivors with Limited English Proficiency (Spanish)					
Survivors with Limited English Proficiency (Vietnamese)					
Survivors with Limited English Proficiency (Chinese)					
Survivors with Limited English Proficiency (Other)					
African American survivors					
Hispanic & Latin@ survivors					
Asian American & Pacific Islander survivors					
Refugees & Asylees					
Undocumented and Documented Immigrants					
Survivors with disabilities					
Survivors who are lesbian, gay, bisexual, or queer					
Survivors who are transgender					
Sex trafficking survivors					
Labor trafficking survivors					
Teenage male children of survivors					
Survivors 65 years or older					
Survivors with a mental health diagnosis					
Survivors with substance abuse issues					
Survivors involved in the CPS system					

4. Below is a chart of services that survivors may or may not need when they seek help at your agency. In your professional experience, please check the box that best indicates your estimation of how much need there is for the following services at your agency:

		Most survivors don't need this service	Most survivors need this service; but DIDN'T get it at our agency	Most survivors need & got this service at our agency
a.	Looking for housing			
b.	Keeping current housing			
c.	Emergency shelter			
d.	Medical care			
e.	Employment issues			
	Government benefits/Assistance			
f.	Education			
g.	Getting more money			
h.	Financial Barriers such as back utility debt or eviction			
i.	Help talking to law enforcement			
j.	Help with CPS case			
k.	Legal assistance			
l.	Childcare			
m.	Counseling			
n.	Transportation			
o.	Healthcare			
p.	Issues for children (besides childcare)			
q.	Staying or getting safe			
r.	Immigration issues			
s.	Emotional support			
	Child support			
t.	Anything else? (specify): _____			

Appendix L

Staff Focus Group Protocol

1

State Plan Focus Group / Interview Protocol for Staff in Programs:

Individual Interview or Focus Group Questions:

Staff Role: (go around the room)

1. I'd like to ask everyone here--What is your role at the agency? How long have you been at the agency?

Survivor Experience: We'd like to know more about your perception of survivors experiences using and accessing family violence services.

2. How do you think most survivors hear about (agency) services?
3. Based on your experience working with survivors, what kinds of barriers do survivors encounter?:
 - a. In seeking services? (getting to the agency)
 - b. While in the program?
 - c. When working with community partners?
4. How does a survivor initially access services at this agency (for example: if they call the hotline; or contact you via chat line or if they walk-in)?
 - a. Follow-up Questions: Is there a wait for any services? What happens if programs are full? What happens if the survivor speaks another language other than English?
5. Do you have any specialized services for under-served or marginalized groups of survivors of family violence (i.e. culturally specific; language specific; specialized services for survivors with disabilities, etc)

Experience Working at the Program

6. What are your biggest barriers to helping survivors with their needs?
7. What types of supports would help you better serve survivors? These supports could be ones provided by your organization; your community, etc.
8. What are some of the best (most successful) approaches you have seen at your agency to help survivors?

9. If you had unlimited resources (funds, staff, and time) for the program, what services (or programs?) would you add and why?
10. What help do survivors request the most around housing assistance?
 - a. Follow up with: What ways have you worked around barriers related to housing assistance?

Community Partners

11. What has been your experiences (positive or negative) when interacting with different systems as advocates— health, legal, law enforcement, CPS, faith, housing, etc.
 - a. Follow up questions; How do you think survivors would answer this question?
12. Who would you say is your organization’s strongest community partner? Which community relationships would you like to improve?
13. What ideas do you have about how family violence programs can reach, engage and gain trust of the communities that are not yet finding or accessing services?

Social Support & Health/Mental Health

14. Social support is the help and connection we get from people around us. What are the most common social support needs of survivors? How does your agency help survivors build social support?
15. What health and mental health concerns do survivors report most often to you (e.g., trauma, diagnoses, symptoms, etc)? What type of support do you need to enhance your skills for exploring this type of concerns with survivors?
16. Is there anything else you would like to tell us about survivors needs? Or your community / program’s strengths?

Appendix M Service Charts

Appendix M1: Chapter 51 Services

County	24-Hour a Day Hotline	24-Hour a Day Shelter	Access to Emergency Medical Care	Access to Emergency Transportation	Community Education	Cooperation with Criminal Justice Officials	Information about Educational Arrangements for Children	Information about Training for and Seeking Employment	Intervention Services	Legal Assistance with Civil and Criminal Justice System	Referral System to Existing Community Resources	Volunteer Recruitment Program
Anderson												
Crisis Center of Anderson & Cherokee Counties	✓	✓		✓	✓	✓	✓	✓	✓		✓	✓
Andrews												
Crisis Center of West Texas	✓			✓	✓	✓	✓	✓	✓	✓	✓	
Safe Place of the Permian Basin	✓				✓	✓	✓	✓	✓	✓	✓	
Angelina												
Family Crisis Center of East Texas	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Aransas												
The Purple Door	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	
Archer												
First Step, Inc.	✓				✓	✓		✓	✓		✓	
Armstrong												
Family Support Services	✓					✓				✓		✓
Atascosa												
Atascosa Family Crisis Center, Inc.	✓		✓	✓	✓	✓		✓	✓	✓	✓	✓
Austin												
Focusing Families	✓				✓				✓		✓	✓

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

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County	24-Hour a Day Hotline	24-Hour a Day Shelter	Access to Emergency Medical Care	Access to Emergency Transportation	Community Education	Cooperation with Criminal Justice Officials	Information about Educational Arrangements for Children	Information about Training for and Seeking Employment	Intervention Services	Legal Assistance with Civil and Criminal Justice System	Referral System to Existing Community Resources	Volunteer Recruitment Program
Fisher												
Gateway Family Services, Inc.	✓		✓	✓	✓	✓	✓		✓	✓	✓	
Floyd												
Crisis Center of the Plains	✓			✓	✓	✓	✓		✓		✓	✓
Foard												
First Step, Inc.	✓				✓	✓		✓	✓		✓	
Fort Bend												
Aid to Victims of Domestic Abuse (AVDA)					✓	✓		✓	✓	✓	✓	✓
Daya				✓	✓	✓		✓	✓		✓	✓
Fort Bend County Women's Center, Inc.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Katy Christian Ministries	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓
Shifa	✓											
The Montrose Center	✓				✓		✓	✓			✓	
Franklin												
Shelter Agencies for Families in East Texas (SAFE-T)	✓				✓	✓			✓	✓	✓	✓
Freestone												
Family Abuse Center, Inc.	✓			✓	✓	✓	✓		✓		✓	
Frio												
Atascosa Family Crisis Center, Inc.	✓		✓	✓				✓		✓	✓	

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County	24-Hour a Day Hotline	24-Hour a Day Shelter	Access to Emergency Medical Care	Access to Emergency Transportation	Community Education	Cooperation with Criminal Justice Officials	Information about Educational Arrangements for Children	Information about Training for and Seeking Employment	Intervention Services	Legal Assistance with Civil and Criminal Justice System	Referral System to Existing Community Resources	Volunteer Recruitment Program
Harris												
Aid to Victims of Domestic Abuse (AVDA)					✓	✓		✓	✓	✓	✓	✓
Bay Area Turning Point	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Daya				✓	✓	✓		✓	✓		✓	✓
Family Time Crisis and Counseling Center	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Focusing Families	✓											
Fort Bend County Women's Center, Inc.	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	
Houston Area Women's Center	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓
Katy Christian Ministries	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓
Montgomery County Women's Center	✓				✓	✓			✓		✓	
Northwest Assistance Ministries' Family Violence Center	✓		✓	✓	✓	✓	✓	✓	✓		✓	✓
Shifa	✓	✓			✓	✓	✓	✓	✓		✓	✓
The Bridge Over Troubled Waters	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓
The Montrose Center	✓			✓	✓	✓	✓	✓	✓		✓	✓
Harrison												
Women's Center of East Texas	✓			✓	✓	✓	✓	✓	✓	✓	✓	
Hartley												
Safe Place, Inc.	✓				✓	✓		✓	✓		✓	✓

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County	24-Hour a Day Hotline	24-Hour a Day Shelter	Access to Emergency Medical Care	Access to Emergency Transportation	Community Education	Cooperation with Criminal Justice Officials	Information about Educational Arrangements for Children	Information about Training for and Seeking Employment	Intervention Services	Legal Assistance with Civil and Criminal Justice System	Referral System to Existing Community Resources	Volunteer Recruitment Program
Shelter Agencies for Families in East Texas (SAFE-T)	✓		✓	✓	✓	✓		✓	✓	✓	✓	✓
Houston												
Family Crisis Center of East Texas	✓				✓	✓	✓	✓	✓	✓	✓	
Howard												
Safe Place of the Permian Basin	✓				✓	✓	✓	✓	✓	✓	✓	
Hudspeth												
Center Against Sexual and Family Violence	✓		✓	✓	✓	✓	✓		✓	✓	✓	
Hunt												
Brighter Tomorrows	✓											
Women in Need, Inc.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hutchinson												
Hutchinson County Crisis Center, Inc.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Irion												
Family Shelter of San Angelo	✓		✓	✓	✓	✓	✓	✓	✓		✓	
Jack												
First Step, Inc.	✓				✓	✓		✓	✓		✓	
Wise Hope Shelter & Crisis Center	✓		✓	✓	✓	✓		✓	✓		✓	✓
Jackson												
Mid-Coast Family Services	✓			✓	✓		✓		✓		✓	

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County	24-Hour a Day Hotline	24-Hour a Day Shelter	Access to Emergency Medical Care	Access to Emergency Transportation	Community Education	Cooperation with Criminal Justice Officials	Information about Educational Arrangements for Children	Information about Training for and Seeking Employment	Intervention Services	Legal Assistance with Civil and Criminal Justice System	Referral System to Existing Community Resources	Volunteer Recruitment Program
Knox												
Noah Project, Inc.	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Lamar												
Shelter Agencies for Families in East Texas (SAFE-T)	✓		✓	✓	✓	✓		✓	✓	✓	✓	✓
Lamb												
Crisis Center of the Plains	✓			✓		✓	✓		✓		✓	
Women's Protective Services of Lubbock, Inc.	✓		✓	✓	✓	✓	✓		✓	✓		
Lampasas												
Highland Lakes Family Crisis Center	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
La Salle												
Atascosa Family Crisis Center, Inc.	✓		✓	✓				✓		✓	✓	
Wintergarden Women's Shelter, Inc.	✓				✓				✓	✓	✓	✓
Lavaca												
Mid-Coast Family Services	✓			✓	✓	✓	✓		✓		✓	
Lee												
Bastrop County Family Crisis Center	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Leon												
Twin City Mission: Domestic Violence Services Program	✓				✓	✓	✓	✓	✓		✓	

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County	24-Hour a Day Hotline	24-Hour a Day Shelter	Access to Emergency Medical Care	Access to Emergency Transportation	Community Education	Cooperation with Criminal Justice Officials	Information about Educational Arrangements for Children	Information about Training for and Seeking Employment	Intervention Services	Legal Assistance with Civil and Criminal Justice System	Referral System to Existing Community Resources	Volunteer Recruitment Program
The Crisis Center of Matagorda and Wharton Counties	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Maverick												
Wintergarden Women's Shelter, Inc.	✓				✓				✓	✓	✓	✓
Medina												
Atascosa Family Crisis Center, Inc.	✓		✓	✓				✓		✓	✓	
Southwest Family Life Centers, Inc.	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Menard												
Family Shelter of San Angelo	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	
Haven Family Shelter of McCulloch County	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓
Midland												
Safe Place of the Permian Basin	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Milam												
Mills												
Mitchell												
Gateway Family Services, Inc.	✓		✓	✓	✓	✓	✓		✓	✓	✓	✓
Montague												
First Step, Inc.	✓				✓	✓		✓	✓		✓	

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County	24-Hour a Day Hotline	24-Hour a Day Shelter	Access to Emergency Medical Care	Access to Emergency Transportation	Community Education	Cooperation with Criminal Justice Officials	Information about Educational Arrangements for Children	Information about Training for and Seeking Employment	Intervention Services	Legal Assistance with Civil and Criminal Justice System	Referral System to Existing Community Resources	Volunteer Recruitment Program
Freedom House	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hope, Inc.	✓				✓			✓	✓		✓	
Wise Hope Shelter & Crisis Center	✓								✓		✓	
Parmer												
Deaf Smith County Crisis Center	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pecos												
Crisis Center of West Texas	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	
Family Crisis Center of the Big Bend	✓					✓			✓			
Polk												
Family Crisis Center of East Texas	✓											
SAAFE House	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Potter												
Family Support Services	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Presidio												
Family Crisis Center of the Big Bend	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rains												
East Texas Crisis Center	✓			✓	✓	✓		✓	✓	✓	✓	✓
Randall												
Family Support Services	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓

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County	24-Hour a Day Hotline	24-Hour a Day Shelter	Access to Emergency Medical Care	Access to Emergency Transportation	Community Education	Cooperation with Criminal Justice Officials	Information about Educational Arrangements for Children	Information about Training for and Seeking Employment	Intervention Services	Legal Assistance with Civil and Criminal Justice System	Referral System to Existing Community Resources	Volunteer Recruitment Program
Wintergarden Women's Shelter, Inc.	✓				✓				✓	✓	✓	✓

Appendix M2: Depth of Service Chart

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Anderson								
Crisis Center of Anderson and Cherokee Counties	✓		✓	✓				
Andrews								
Crisis Center of West Texas				✓		✓		
Safe Place of the Permian Basin				✓				✓
Angelina								
Family Crisis Center of East Texas	✓		✓					
Aransas								
The Purple Door						✓	✓	✓
Archer								
First Step, Inc.								✓
Armstrong								
Family Support Services								✓
Atascosa								
Atascosa Family Crisis Center, Inc.			✓	✓				
Austin								
Focusing Families				✓				
Fort Bend County Women’s Center, Inc.					✓			✓
Bailey								
Women’s Protective Services of Lubbock, Inc.							✓	
Bandera								
Hill Country Crisis Council			✓	✓				
Bastrop								
Asian Family Support Services of Austin					✓			✓
Bastrop County Family Crisis Center	✓		✓					
Baylor								
First Step, Inc.								✓
Bee								
BCFS Health & Human Services					✓		✓	✓
The Purple Door				✓				
Bell								
Families in Crisis, Inc.	✓	✓	✓					
Bexar								
Atascosa Family Crisis Center, Inc.								✓
Awaaz							✓	✓
BCFS Health & Human Services			✓	✓				
Family Violence Prevention Services, Inc.	✓		✓	✓				
P.E.A.C.E. Initiative			✓	✓				

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Blanco								
Highland Lakes Family Crisis Center						✓	✓	✓
Borden								
Safe Place of the Permian Basin								✓
Bosque								
Family Abuse Center, Inc.					✓			
Bowie								
Domestic Violence Prevention	✓		✓	✓				
Brazoria								
Bay Area Turning Point								✓
Daya					✓	✓		
Fort Bend County Women’s Center, Inc.							✓	✓
Women’s Center of Brazoria County	✓	✓	✓	✓				
Brazos								
Twin City Mission – Domestic Violence Services Program	✓	✓		✓				
Brewster								
Family Crisis Center of the Big Bend	✓		✓	✓				
Briscoe								
Crisis Center of the Plains					✓			
Brooks								
The Purple Door						✓	✓	✓
Brown								
The Ark Domestic Violence and Sexual Assault Shelter	✓		✓					✓
Burleson								
Twin City Mission – Domestic Violence Services Program			✓	✓		✓		
Burnet								
Highland Lakes Family Crisis Center	✓		✓	✓				
Caldwell								
Asian Family Support Services of Austin					✓			✓
Hays-Caldwell Women’s Center				✓				
Calhoun								
Mid-Coast Family Services							✓	
Callahan								
Noah Project, Inc.					✓			✓
Cameron								
Family Crisis Center of the Rio Grande Valley	✓							
Friendship of Women, Inc.	✓			✓				
Camp								
Shelter Agencies for Families in East Texas (SAFE-T)								✓

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Carson								
Tralee Crisis Center for Women							✓	✓
Cass								
Domestic Violence Prevention			✓	✓				
Castro								
Crisis Center of the Plains					✓			
Deaf Smith County Crisis Center								✓
Chambers								
Bay Area Turning Point			✓					
Cherokee								
Crisis Center of Anderson and Cherokee Counties	✓		✓	✓				
Childress								
First Step, Inc.								✓
Tralee Crisis Center for Women							✓	✓
Clay								
First Step, Inc.								✓
Cochran								
Women's Protective Services of Lubbock, Inc.							✓	
Coke								
Family Shelter of San Angelo					✓		✓	
Coleman								
The Ark Domestic Violence and Sexual Assault Shelter				✓		✓		
Collin								
Brighter Tomorrows								✓
Chetna								✓
Hope's Door/New Beginning Center	✓		✓	✓				
Mosaic Family Services							✓	✓
Texas Muslim Women's Foundation, Inc.	✓		✓	✓				
The Family Place			✓					
Collingsworth								
Tralee Crisis Center for Women							✓	✓
Colorado								
Bastrop County Family Crisis Center				✓				
Comal								
Crisis Center of Comal County	✓							
Comanche								
Cross Timbers Family Services							✓	
The Ark Domestic Violence and Sexual Assault Shelter				✓		✓		
Concho								
Family Shelter of San Angelo					✓			

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Cooke								
Abigail’s Arms – Cooke County Family Crisis Center, Inc.	✓		✓	✓				
Coryell								
Families in Crisis, Inc.							✓	
Cottle								
First Step, Inc.								✓
Crane								
Crisis Center of West Texas				✓		✓		
Safe Place of the Permian Basin								✓
Crockett								
Family Shelter of San Angelo					✓		✓	
Crosby								
Women’s Protective Services of Lubbock, Inc.							✓	
Culberson								
Center Against Sexual and Family Violence						✓	✓	
Dallam								
Safe Place, Inc.				✓				
Dallas								
Brighter Tomorrows	✓	✓	✓	✓				
Chetna								✓
Genesis Women’s Shelter	✓		✓					
Hope’s Door/New Beginning Center	✓		✓	✓				
Mosaic Family Services	✓		✓					
The Family Place	✓	✓	✓	✓				
The Salvation Army Family Violence Program	✓	✓	✓	✓				
Dawson								
Safe Place of the Permian Basin								✓
Deaf Smith								
Deaf Smith County Crisis Center			✓					
Delta								
Shelter Agencies for Families in East Texas (SAFE-T)			✓					✓
Denton								
Brighter Tomorrows								✓
Chetna								✓
Denton County Friends of the Family, Inc.	✓		✓	✓				
Mosaic Family Services							✓	✓
DeWitt								
Mid-Coast Family Services							✓	✓
Dickens								
Women’s Protective Services of Lubbock, Inc.							✓	

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Dimmit								
Wintergarden Women’s Shelter, Inc.	✓		✓	✓				
Donley								
Tralee Crisis Center for Women							✓	✓
Duval								
The Purple Door						✓	✓	✓
Eastland								
Eastland County Crisis Center, Inc.			✓					
Noah Project, Inc.					✓			✓
Ector								
Crisis Center of West Texas	✓		✓	✓				
Safe Place of the Permian Basin				✓				
Edwards								
Family Shelter of San Angelo					✓			
Ellis								
Brighter Tomorrows								✓
Family Abuse Center, Inc.					✓		✓	
El Paso								
Center Against Sexual and Family Violence	✓		✓					
Erath								
Cross Timbers Family Services			✓					
Falls								
Family Abuse Center, Inc.					✓			
Fannin								
Fannin County Family Crisis Center			✓					
Grayson County Crisis Center								✓
Fayette								
Bastrop County Family Crisis Center				✓				
Fisher								
Gateway Family Services, Inc.			✓			✓		
Floyd								
Crisis Center of the Plains					✓		✓	
Foard								
First Step, Inc.								✓

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Fort Bend								
Aid to Victims of Domestic Abuse (AVDA)			✓					
Daya					✓	✓	✓	
Fort Bend County Women’s Center, Inc.	✓		✓	✓				
Katy Christian Ministries								✓
Shifa							✓	
The Montrose Center			✓				✓	
Franklin								
Shelter Agencies for Families in East Texas (SAFE-T)								✓
Freestone								
Family Abuse Center, Inc.					✓			
Frio								
Atascosa Family Crisis Center, Inc.								✓
Southwest Family Life Centers, Inc.			✓	✓				
Gaines								
Crisis Center of West Texas				✓		✓		
Safe Place of the Permian Basin								✓
Galveston								
Bay Area Turning Point								✓
Daya					✓	✓		
Resource and Crisis Center of Galveston County	✓		✓	✓				
Garza								
Gillespie								
Hill Country Crisis Council			✓	✓				
Glasscock								
Safe Place of the Permian Basin								✓
Goliad								
BCFS Health & Human Services					✓		✓	✓
Mid-Coast Family Services							✓	✓
Gonzales								
Guadalupe Valley Family Violence Shelter							✓	✓
Mid-Coast Family Services					✓			✓
Gray								
Tralee Crisis Center for Women	✓		✓					
Grayson								
Brighter Tomorrows								✓
Grayson County Crisis Center	✓		✓	✓				
Gregg								
Women’s Center of East Texas	✓			✓				

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Grimes								
Focusing Families				✓				✓
Twin City Mission – Domestic Violence Services Program			✓				✓	
Guadalupe								
Guadalupe Valley Family Violence Shelter	✓		✓					
Hale								
Crisis Center of the Plains	✓		✓					
Hall								
Crisis Center of the Plains					✓			
Hamilton								
Cross Timbers Family Services							✓	
Families in Crisis, Inc.							✓	
Hansford								
Panhandle Crisis Center				✓				
Hardeman								
First Step, Inc.								✓
Hardin								
Family Services of Southeast Texas			✓	✓		✓		
Harris								
Aid to Victims of Domestic Abuse (AVDA)			✓	✓				
Bay Area Turning Point	✓		✓	✓				
Daya			✓	✓	✓	✓		
Family Time Crisis and Counseling Center	✓		✓					
Focusing Families								✓
Fort Bend County Women’s Center, Inc.							✓	✓
Houston Area Women’s Center	✓	✓	✓	✓				
Katy Christian Ministries		✓	✓	✓				
Montgomery County Women’s Center								✓
Northwest Assistance Ministries’ Family Violence Center			✓					
Shifa	✓		✓				✓	
The Bridge Over Troubled Waters	✓		✓	✓				
The Montrose Center			✓					
Harrison								
Women’s Center of East Texas				✓				
Hartley								
Safe Place, Inc.								✓
Haskell								
Noah Project, Inc.				✓	✓			

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Hays								
Asian Family Support Services of Austin					✓			✓
Hays-Caldwell Women's Center	✓		✓	✓				
Hemphill								
Tralee Crisis Center for Women							✓	✓
Henderson								
East Texas Crisis Center				✓				
Hidalgo								
Mujeres Unidas/Women Together Foundation, Inc.	✓		✓	✓				
Hill								
Family Abuse Center, Inc.					✓			
Hockley								
Women's Protective Services of Lubbock, Inc.							✓	
Hood								
Brighter Tomorrows								✓
Mission Granbury, Inc.	✓		✓					
Hopkins								
Shelter Agencies for Families in East Texas (SAFE-T)			✓	✓				
Houston								
Family Crisis Center of East Texas				✓				
Howard								
Safe Place of the Permian Basin								✓
Hudspeth								
Center Against Sexual and Family Violence						✓	✓	
Hunt								
Brighter Tomorrows								✓
Women in Need, Inc.	✓		✓					
Hutchinson								
Hutchinson County Crisis Center, Inc.	✓		✓					
Irion								
Family Shelter of San Angelo					✓			
Jack								
First Step, Inc.								✓
Wise Hope Shelter & Crisis Center			✓					
Jackson								
Mid-Coast Family Services							✓	✓
Jasper								
Family Services of Southeast Texas	✓							
Jeff Davis								
Family Crisis Center of the Big Bend							✓	✓

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Jefferson								
Family Services of Southeast Texas	✓		✓	✓				
Jim Hogg								
Jim Wells								
The Purple Door				✓				
Johnson								
Brighter Tomorrows								✓
Johnson County Family Crisis Center	✓		✓					
Jones								
Noah Project, Inc.					✓			✓
Karnes								
Atascosa Family Crisis Center, Inc.								✓
Guadalupe Valley Family Violence Shelter							✓	
Kaufman								
Brighter Tomorrows								✓
Kendall								
Hill Country Crisis Council				✓				
Kendall County Women's Shelter	✓							
Kenedy								
The Purple Door							✓	✓
Kent								
Gateway Family Services, Inc.						✓		
Kerr								
Hill Country Crisis Council	✓		✓					
Kimble								
Family Shelter of San Angelo					✓			
Hill Country Crisis Council								✓
King								
Women's Protective Services of Lubbock, Inc.							✓	
Kinney								
Kleberg								
The Purple Door				✓				
Knox								
Noah Project, Inc.					✓			✓
Lamar								
Shelter Agencies for Families in East Texas (SAFE-T)			✓	✓				

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Lamb								
Crisis Center of the Plains					✓			
Women’s Protective Services of Lubbock, Inc.							✓	
Lampasas								
Highland Lakes Family Crisis Center							✓	
La Salle								
Atascosa Family Crisis Center, Inc.								✓
Wintergarden Women’s Shelter, Inc.			✓	✓				
Lavaca								
Mid-Coast Family Services							✓	✓
Lee								
Bastrop County Family Crisis Center				✓				
Leon								
Twin City Mission – Domestic Violence Services Program				✓		✓		
Liberty								
Family Time Crisis and Counseling Center				✓				
Limestone								
Family Abuse Center, Inc.					✓			
Lipscomb								
Panhandle Crisis Center								✓
Live Oak								
Atascosa Family Crisis Center, Inc.								✓
The Purple Door							✓	✓
Llano								
Highland Lakes Family Crisis Center						✓	✓	
Loving								
Crisis Center of West Texas								✓
Safe Place of the Permian Basin								✓
Lubbock								
Women’s Protective Services of Lubbock, Inc.	✓		✓					
Lynn								
Women’s Protective Services of Lubbock, Inc.							✓	
McCulloch								
Family Shelter of San Angelo					✓			
Haven Family Shelter of McCulloch County	✓							
McLennan								
Family Abuse Center, Inc.	✓		✓	✓				

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
McMullen								
Atascosa Family Crisis Center, Inc.								✓
BCFS Health & Human Services					✓		✓	✓
The Purple Door							✓	✓
Madison								
Twin City Mission – Domestic Violence Services Program			✓	✓		✓		
Marion								
Women’s Center of East Texas							✓	✓
Martin								
Safe Place of the Permian Basin								✓
Mason								
Family Shelter of San Angelo					✓			
Haven Family Shelter of McCulloch County						✓		✓
Matagorda								
The Crisis Center of Matagorda and Wharton Counties	✓		✓	✓				
Maverick								
Wintergarden Women’s Shelter, Inc.			✓	✓				
Medina								
Atascosa Family Crisis Center, Inc.								✓
Southwest Family Life Centers, Inc.	✓		✓					
Menard								
Family Shelter of San Angelo					✓			
Haven Family Shelter of McCulloch County							✓	✓
Midland								
Safe Place of the Permian Basin	✓		✓					
Milam								
Mills								
Mitchell								
Gateway Family Services, Inc.						✓		
Montague								
First Step, Inc.								✓
Wise Hope Shelter & Crisis Center			✓					

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Montgomery								
Daya					✓	✓		
Family Time Crisis and Counseling Center								✓
Fort Bend County Women’s Center, Inc.							✓	✓
Montgomery County Women’s Center	✓		✓	✓				
Northwest Assistance Ministries’ Family Violence Center								✓
The Montrose Center			✓				✓	
Moore								
Safe Place, Inc.	✓		✓	✓				
Morris								
Shelter Agencies for Families in East Texas (SAFE-T)						✓	✓	✓
Motley								
Crisis Center of the Plains					✓			
Nacogdoches								
Family Crisis Center of East Texas			✓	✓				
Navarro								
Brighter Tomorrows								✓
Family Abuse Center, Inc.					✓			
Newton								
Family Services of Southeast Texas			✓	✓			✓	
Nolan								
Gateway Family Services, Inc.			✓	✓				
Nueces								
The Purple Door	✓							
Ochiltree								
Panhandle Crisis Center	✓		✓					
Oldham								
Deaf Smith County Crisis Center								✓
Orange								
Family Services of Southeast Texas			✓	✓			✓	
Palo Pinto								
Hope, Inc.	✓			✓				
Panola								
Women’s Center of East Texas							✓	✓
Parker								
Brighter Tomorrows								✓
Freedom House	✓		✓	✓				
Hope, Inc.								✓
Wise Hope Shelter & Crisis Center								✓

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Parmer								
Deaf Smith County Crisis Center								✓
Pecos								
Crisis Center of West Texas	✓			✓		✓		
Family Crisis Center of the Big Bend							✓	✓
Polk								
Family Crisis Center of East Texas								✓
SAAFE House	✓			✓				
Potter								
Family Support Services	✓		✓					
Presidio								
Family Crisis Center of the Big Bend	✓		✓					
Rains								
East Texas Crisis Center				✓				
Randall								
Family Support Services	✓		✓					
Reagan								
Family Shelter of San Angelo					✓			
Real								
Red River								
Shelter Agencies for Families in East Texas (SAFE-T)				✓				
Reeves								
Crisis Center of West Texas				✓		✓		
Safe Place of the Permian Basin								✓
Refugio								
BCFS Health & Human Services					✓		✓	✓
The Purple Door						✓	✓	✓
Roberts								
Tralee Crisis Center for Women							✓	✓
Robertson								
Twin City Mission – Domestic Violence Services Program			✓	✓		✓		
Rockwall								
Brighter Tomorrows								✓
Mosaic Family Services							✓	✓
Women in Need, Inc.			✓					
Runnels								
Family Shelter of San Angelo					✓			
Rusk								
Women's Center of East Texas				✓				

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Sabine								
Family Crisis Center of East Texas							✓	
San Augustine								
Family Crisis Center of East Texas							✓	
San Jacinto								
Family Crisis Center of East Texas								✓
SAAFE House				✓		✓		
San Patricio								
BCFS Health & Human Services					✓		✓	✓
The Purple Door				✓				
San Saba								
Dove Project, Inc.	✓		✓					
Schleicher								
Family Shelter of San Angelo					✓			
Scurry								
Gateway Family Services, Inc.	✓		✓					
Shackelford								
Noah Project, Inc.					✓			✓
Shelby								
Family Crisis Center of East Texas				✓				
Sherman								
Safe Place, Inc.								✓
Smith								
East Texas Crisis Center	✓		✓					
Somervell								
Cross Timbers Family Services							✓	
Starr								
Mujeres Unidas/Women Together Foundation, Inc.	✓						✓	
Stephens								
Noah Project, Inc.					✓			✓
Sterling								
Family Shelter of San Angelo					✓			
Stonewall								
Noah Project, Inc.			✓					✓
Sutton								
Family Shelter of San Angelo					✓			
Swisher								
Crisis Center of the Plains					✓		✓	

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Tarrant								
Brighter Tomorrows								✓
Chetna								✓
Mosaic Family Services							✓	✓
SafeHaven of Tarrant County	✓	✓	✓					
Wise Hope Shelter & Crisis Center								✓
Taylor								
Noah Project, Inc.	✓		✓					
Terrell								
Family Crisis Center of the Big Bend							✓	✓
Terry								
Women’s Protective Services of Lubbock, Inc.							✓	
Throckmorton								
Noah Project, Inc.					✓			✓
Titus								
Shelter Agencies for Families in East Texas (SAFE-T)	✓		✓					
Tom Green								
Family Shelter of San Angelo	✓							
Travis								
Asian Family Support Services of Austin			✓	✓				
Texas Advocacy Project			✓					
The SAFE Alliance	✓	✓	✓	✓				
Trinity								
Family Crisis Center of East Texas								✓
SAAFE House				✓				
Tyler								
Family Services of Southeast Texas			✓	✓			✓	
Upshur								
Women’s Center of East Texas				✓			✓	✓
Upton								
Safe Place of the Permian Basin								✓
Uvalde								
Southwest Family Life Centers, Inc.			✓	✓				
Val Verde								
BCFS Health & Human Services					✓		✓	✓
New Horizons Women and Children Center	✓			✓				
Van Zandt								
Brighter Tomorrows								✓
East Texas Crisis Center				✓				

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Victoria								
Mid-Coast Family Services	✓		✓					
Walker								
SAAFE House	✓			✓				
Waller								
Focusing Families	✓		✓					
Katy Christian Ministries								✓
Ward								
Crisis Center of West Texas				✓		✓		
Safe Place of the Permian Basin								✓
Washington								
Focusing Families				✓				
Twin City Mission – Domestic Violence Services Program			✓	✓		✓		
Webb								
Casa de Misericordia	✓			✓				
Wharton								
Fort Bend County Women’s Center, Inc.							✓	✓
The Crisis Center of Matagorda and Wharton Counties			✓	✓				
Wheeler								
Tralee Crisis Center for Women							✓	✓
Wichita								
First Step, Inc.	✓		✓					✓
Wilbarger								
First Step, Inc.								✓
Willacy								
Family Crisis Center of the Rio Grande Valley				✓				
Williamson								
Asian Family Support Services of Austin					✓			✓
Hope Alliance	✓		✓	✓				
Wilson								
Atascosa Family Crisis Center, Inc.								✓
Guadalupe Valley Family Violence Shelter				✓				
Winkler								
Crisis Center of West Texas				✓		✓		
Safe Place of the Permian Basin								✓
Wise								
Wise Hope Shelter & Crisis Center	✓		✓					
Wood								
East Texas Crisis Center				✓				

County	Shelter Location	Additional Shelter Location	Nonresidential Center Location	Outreach Office	Meet at Agreed Location	Meet at County Line	Office Located in a Partner Agency	Provide Services – No Office
Yoakum								
Women's Protective Services of Lubbock, Inc.							✓	
Young								
First Step, Inc.								✓
Zapata								
Zavala								
Wintergarden Women's Shelter, Inc.			✓	✓				

Appendix M3: Housing Beyond Shelter Chart

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Anderson					
Crisis Center of Anderson and Cherokee Counties					
Andrews					
Crisis Center of West Texas					
Safe Place of the Permian Basin					
Angelina					
Family Crisis Center of East Texas	✓	✓			
Aransas					
The Purple Door					
Archer					
First Step, Inc.					
Armstrong					
Family Support Services					
Atascosa					
Atascosa Family Crisis Center, Inc.					
Austin					
Focusing Families					
Fort Bend County Women's Center, Inc.			✓		
Bailey					
Women's Protective Services of Lubbock, Inc.					
Bandera					
Hill Country Crisis Council					
Bastrop					
Asian Family Support Services of Austin	✓				
Bastrop County Family Crisis Center		✓			
Baylor					
First Step, Inc.					
Bee					
BCFS Health & Human Services					
The Purple Door					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Bell					
Families in Crisis, Inc.	✓		✓		
Bexar					
Atascosa Family Crisis Center, Inc.					
Awaaz					
BCFS Health & Human Services					
Family Violence Prevention Services, Inc.		✓	✓		
P.E.A.C.E. Initiative					
Blanco					
Highland Lakes Family Crisis Center					
Borden					
Safe Place of the Permian Basin					
Bosque					
Family Abuse Center, Inc.	✓		✓	✓	
Bowie					
Domestic Violence Prevention					
Brazoria					
Bay Area Turning Point					
Daya			✓		
Fort Bend County Women's Center, Inc.					
Women's Center of Brazoria County		✓			
Brazos					
Twin City Mission – Domestic Violence Services Program					
Brewster					
Family Crisis Center of the Big Bend					
Briscoe					
Crisis Center of the Plains					
Brooks					
The Purple Door					
Brown					
The Ark Domestic Violence and Sexual Assault Shelter					
Burleson					
Twin City Mission – Domestic Violence Services Program					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Burnet					
Highland Lakes Family Crisis Center					
Caldwell					
Asian Family Support Services of Austin					
Hays-Caldwell Women's Center					
Calhoun					
Mid-Coast Family Services			✓		
Callahan					
Noah Project, Inc.					
Cameron					
Family Crisis Center of the Rio Grande Valley			✓		
Friendship of Women, Inc.	✓		✓		
Camp					
Shelter Agencies for Families in East Texas (SAFE-T)	✓		✓		
Carson					
Tralee Crisis Center for Women					
Cass					
Domestic Violence Prevention					
Castro					
Crisis Center of the Plains					
Deaf Smith County Crisis Center					
Chambers					
Bay Area Turning Point					
Cherokee					
Crisis Center of Anderson and Cherokee Counties					
Childress					
First Step, Inc.					
Tralee Crisis Center for Women					
Clay					
First Step, Inc.					
Cochran					
Women's Protective Services of Lubbock, Inc.					
Coke					
Family Shelter of San Angelo					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Coleman					
The Ark Domestic Violence and Sexual Assault Shelter					
Collin					
Brighter Tomorrows					
Chetna			✓		
Hope's Door/New Beginning Center	✓		✓		
Mosaic Family Services					
Texas Muslim Women's Foundation, Inc.		✓			
The Family Place					
Collingsworth					
Tralee Crisis Center for Women					
Colorado					
Bastrop County Family Crisis Center					
Comal					
Crisis Center of Comal County					
Comanche					
Cross Timbers Family Services					
The Ark Domestic Violence and Sexual Assault Shelter					
Concho					
Family Shelter of San Angelo					
Cooke					
Abigail's Arms – Cooke County Family Crisis Center, Inc.					
Coryell					
Families in Crisis, Inc.					
Cottle					
First Step, Inc.					
Crane					
Crisis Center of West Texas					
Safe Place of the Permian Basin					
Crockett					
Family Shelter of San Angelo					
Crosby					
Women's Protective Services of Lubbock, Inc.					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Culberson					
Center Against Sexual and Family Violence					
Dallam					
Safe Place, Inc.					
Dallas					
Brighter Tomorrows		✓			
Chetna			✓		
Genesis Women's Shelter					
Hope's Door/New Beginning Center	✓		✓		
Mosaic Family Services		✓			
The Family Place	✓	✓	✓		
The Salvation Army Family Violence Program					
Dawson					
Safe Place of the Permian Basin					
Deaf Smith					
Deaf Smith County Crisis Center					
Delta					
Shelter Agencies for Families in East Texas (SAFE-T)	✓		✓		
Denton					
Brighter Tomorrows					
Chetna					
Denton County Friends of the Family, Inc.	✓		✓		
Mosaic Family Services					
DeWitt					
Mid-Coast Family Services			✓		
Dickens					
Women's Protective Services of Lubbock, Inc.					
Dimmit					
Wintergarden Women's Shelter, Inc.					
Donley					
Tralee Crisis Center for Women					
Duval					
The Purple Door					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Eastland					
Eastland County Crisis Center, Inc.			✓		
Noah Project, Inc.					
Ector					
Crisis Center of West Texas					
Safe Place of the Permian Basin					
Edwards					
Family Shelter of San Angelo					
Ellis					
Brighter Tomorrows					
Family Abuse Center, Inc.	✓				
El Paso					
Center Against Sexual and Family Violence					
Erath					
Cross Timbers Family Services					
Falls					
Family Abuse Center, Inc.	✓		✓	✓	
Fannin					
Fannin County Family Crisis Center			✓		
Grayson County Crisis Center					
Fayette					
Bastrop County Family Crisis Center					
Fisher					
Gateway Family Services, Inc.					
Floyd					
Crisis Center of the Plains					
Foard					
First Step, Inc.					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Fort Bend					
AVDA					
Daya			✓		
Fort Bend County Women's Center, Inc.			✓	✓	
Katy Christian Ministries					
Shifa					
The Montrose Center			✓		
Franklin					
Shelter Agencies for Families in East Texas (SAFE-T)	✓		✓		
Freestone					
Family Abuse Center, Inc.	✓		✓	✓	
Frio					
Atascosa Family Crisis Center, Inc.					
Southwest Family Life Centers, Inc.					
Gaines					
Crisis Center of West Texas					
Safe Place of the Permian Basin					
Galveston					
AVDA					
Bay Area Turning Point					
Daya			✓		
Resource and Crisis Center of Galveston County					
Garza					
Gillespie					
Hill Country Crisis Council					
Glasscock					
Safe Place of the Permian Basin					
Goliad					
BCFS Health & Human Services					
Mid-Coast Family Services					
Gonzales					
Guadalupe Valley Family Violence Shelter					
Mid-Coast Family Services			✓		

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Gray					
Tralee Crisis Center for Women					
Grayson					
Brighter Tomorrows					
Grayson County Crisis Center					
Gregg					
Women's Center of East Texas	✓				
Grimes					
Focusing Families					
Twin City Mission – Domestic Violence Services Program					
Guadalupe					
Guadalupe Valley Family Violence Shelter					
Hale					
Crisis Center of the Plains					
Hall					
Crisis Center of the Plains					
Hamilton					
Cross Timbers Family Services					
Families in Crisis, Inc.					
Hansford					
Panhandle Crisis Center					
Hardeman					
First Step, Inc.					
Hardin					
Family Services of Southeast Texas					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Harris					
AVDA					
Bay Area Turning Point			✓		
Daya			✓		
Family Time Crisis and Counseling Center					
Focusing Families					
Fort Bend County Women's Center, Inc.			✓	✓	
Houston Area Women's Center	✓	✓	✓		
Katy Christian Ministries			✓		
Montgomery County Women's Center					
Northwest Assistance Ministries' Family Violence Center			✓		
Shifa					
The Bridge Over Troubled Waters	✓		✓	✓	
The Montrose Center			✓		
Harrison					
Women's Center of East Texas					
Hartley					
Safe Place, Inc.					
Haskell					
Noah Project, Inc.					
Hays					
Asian Family Support Services of Austin					
Hays-Caldwell Women's Center					
Hemphill					
Tralee Crisis Center for Women					
Henderson					
East Texas Crisis Center					
Hidalgo					
Mujeres Unidas/Women Together Foundation, Inc.		✓			
Hill					
Family Abuse Center, Inc.	✓		✓	✓	
Hockley					
Women's Protective Services of Lubbock, Inc.					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Hood					
Brighter Tomorrows					
Mission Granbury, Inc.					
Hopkins					
Shelter Agencies for Families in East Texas (SAFE-T)	✓		✓		
Houston					
Family Crisis Center of East Texas	✓				
Howard					
Safe Place of the Permian Basin					
Hudspeth					
Center Against Sexual and Family Violence					
Hunt					
Brighter Tomorrows					
Women in Need, Inc.					
Hutchinson					
Hutchinson County Crisis Center, Inc.					
Irion					
Family Shelter of San Angelo					
Jack					
First Step, Inc.					
Wise Hope Shelter & Crisis Center					
Jackson					
Mid-Coast Family Services			✓		
Jasper					
Family Services of Southeast Texas					
Jeff Davis					
Family Crisis Center of the Big Bend					
Jefferson					
Family Services of Southeast Texas		✓			
Jim Hogg					
Jim Wells					
The Purple Door					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Johnson					
Brighter Tomorrows					
Johnson County Family Crisis Center					
Jones					
Noah Project, Inc.					
Karnes					
Atascosa Family Crisis Center, Inc.					
Guadalupe Valley Family Violence Shelter					
Kaufman					
Brighter Tomorrows					
Kendall					
Hill Country Crisis Council					
Kendall County Women's Shelter					
Kenedy					
The Purple Door					
Kent					
Gateway Family Services, Inc.					
Kerr					
Hill Country Crisis Council					
Kimble					
Family Shelter of San Angelo					
Hill Country Crisis Council					
King					
Women's Protective Services of Lubbock, Inc.					
Kinney					
Kleberg					
The Purple Door					
Knox					
Noah Project, Inc.					
Lamar					
Shelter Agencies for Families in East Texas (SAFE-T)			✓		

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Lamb					
Crisis Center of the Plains					
Women's Protective Services of Lubbock, Inc.					
Lampasas					
Highland Lakes Family Crisis Center					
La Salle					
Atascosa Family Crisis Center, Inc.					
Wintergarden Women's Shelter, Inc.					
Lavaca					
Mid-Coast Family Services			✓		
Lee					
Bastrop County Family Crisis Center					
Leon					
Twin City Mission – Domestic Violence Services Program					
Liberty					
Family Time Crisis and Counseling Center					
Limestone					
Family Abuse Center, Inc.	✓		✓	✓	
Lipscomb					
Panhandle Crisis Center					
Live Oak					
Atascosa Family Crisis Center, Inc.					
The Purple Door					
Llano					
Highland Lakes Family Crisis Center					
Loving					
Crisis Center of West Texas					
Safe Place of the Permian Basin					
Lubbock					
Women's Protective Services of Lubbock, Inc.		✓	✓		
Lynn					
Women's Protective Services of Lubbock, Inc.					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
McCulloch					
Family Shelter of San Angelo					
Haven Family Shelter of McCulloch County					
McLennan					
Family Abuse Center, Inc.	✓		✓	✓	
McMullen					
Atascosa Family Crisis Center, Inc.					
BCFS Health & Human Services					
The Purple Door					
Madison					
Twin City Mission – Domestic Violence Services Program					
Marion					
Women’s Center of East Texas					
Martin					
Safe Place of the Permian Basin					
Mason					
Family Shelter of San Angelo					
Haven Family Shelter of McCulloch County					
Matagorda					
The Crisis Center of Matagorda and Wharton Counties					
Maverick					
Wintergarden Women’s Shelter, Inc.					
Medina					
Atascosa Family Crisis Center, Inc.					
Southwest Family Life Centers, Inc.					
Menard					
Family Shelter of San Angelo					
Haven Family Shelter of McCulloch County					
Midland					
Safe Place of the Permian Basin					
Milam					
Mills					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Mitchell					
Gateway Family Services, Inc.					
Montague					
First Step, Inc.					
Wise Hope Shelter & Crisis Center					
Montgomery					
AVDA					
Daya			✓		
Family Time Crisis and Counseling Center					
Fort Bend County Women's Center, Inc.			✓		
Montgomery County Women's Center		✓			
Northwest Assistance Ministries' Family Violence Center					
The Montrose Center			✓		
Moore					
Safe Place, Inc.		✓	✓		
Morris					
Shelter Agencies for Families in East Texas (SAFE-T)	✓		✓		
Motley					
Crisis Center of the Plains					
Nacogdoches					
Family Crisis Center of East Texas	✓				
Navarro					
Brighter Tomorrows					
Family Abuse Center, Inc.	✓				
Newton					
Family Services of Southeast Texas					
Nolan					
Gateway Family Services, Inc.					
Nueces					
The Purple Door					
Ochiltree					
Panhandle Crisis Center					
Oldham					
Deaf Smith County Crisis Center					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Orange					
Family Services of Southeast Texas					
Palo Pinto					
Hope, Inc.					
Panola					
Women's Center of East Texas					
Parker					
Brighter Tomorrows					
Freedom House		✓			
Hope, Inc.					
Wise Hope Shelter & Crisis Center					
Parmer					
Deaf Smith County Crisis Center					
Pecos					
Crisis Center of West Texas					
Family Crisis Center of the Big Bend					
Polk					
Family Crisis Center of East Texas					
SAAFE House					
Potter					
Family Support Services					
Presidio					
Family Crisis Center of the Big Bend					
Rains					
East Texas Crisis Center					
Randall					
Family Support Services	✓		✓		
Reagan					
Family Shelter of San Angelo					
Real					
Red River					
Shelter Agencies for Families in East Texas (SAFE-T)	✓		✓		

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Reeves					
Crisis Center of West Texas					
Safe Place of the Permian Basin					
Refugio					
BCFS Health & Human Services					
The Purple Door					
Roberts					
Tralee Crisis Center for Women					
Robertson					
Twin City Mission – Domestic Violence Services Program					
Rockwall					
Brighter Tomorrows					
Mosaic Family Services					
Women in Need, Inc.					
Runnels					
Family Shelter of San Angelo					
Rusk					
Women’s Center of East Texas					
Sabine					
Family Crisis Center of East Texas	✓				
San Augustine					
Family Crisis Center of East Texas	✓				
San Jacinto					
Family Crisis Center of East Texas					
SAAFE House					
San Patricio					
BCFS Health & Human Services					
The Purple Door					
San Saba					
Dove Project, Inc.					
Schleicher					
Family Shelter of San Angelo					
Scurry					
Gateway Family Services, Inc.					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Shackelford					
Noah Project, Inc.					
Shelby					
Family Crisis Center of East Texas	✓				
Sherman					
Safe Place, Inc.					
Smith					
East Texas Crisis Center					
Somervell					
Cross Timbers Family Services					
Starr					
Mujeres Unidas/Women Together Foundation, Inc.					
Stephens					
Noah Project, Inc.					
Sterling					
Family Shelter of San Angelo					
Stonewall					
Noah Project, Inc.					
Sutton					
Family Shelter of San Angelo					
Swisher					
Crisis Center of the Plains					
Tarrant					
Brighter Tomorrows					
Chetna			✓		
Mosaic Family Services					
SafeHaven of Tarrant County	✓		✓	✓	
Wise Hope Shelter & Crisis Center					
Taylor					
Noah Project, Inc.					
Terrell					
Family Crisis Center of the Big Bend					
Terry					
Women's Protective Services of Lubbock, Inc.					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Throckmorton					
Noah Project, Inc.					
Titus					
Shelter Agencies for Families in East Texas (SAFE-T)	✓		✓		
Tom Green					
Family Shelter of San Angelo					
Travis					
Asian Family Support Services of Austin	✓				
Brighter Tomorrows					
Texas Advocacy Project					
The SAFE Alliance	✓	✓	✓		✓
Trinity					
Family Crisis Center of East Texas					
SAAFE House					
Tyler					
Family Services of Southeast Texas					
Upshur					
Women's Center of East Texas					
Upton					
Safe Place of the Permian Basin					
Uvalde					
Southwest Family Life Centers, Inc.					
Val Verde					
BCFS Health & Human Services					
New Horizons Women and Children Center					
Van Zandt					
Brighter Tomorrows					
East Texas Crisis Center					
Victoria					
Mid-Coast Family Services	✓		✓	✓	
Walker					
SAAFE House					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Waller					
Focusing Families					
Katy Christian Ministries					
Ward					
Crisis Center of West Texas					
Safe Place of the Permian Basin					
Washington					
Focusing Families					
Twin City Mission – Domestic Violence Services Program					
Webb					
Casa de Misericordia					
Wharton					
Fort Bend County Women’s Center, Inc.					
The Crisis Center of Matagorda and Wharton Counties					
Wheeler					
Tralee Crisis Center for Women					
Wichita					
First Step, Inc.					
Willbarger					
First Step, Inc.					
Willacy					
Family Crisis Center of the Rio Grande Valley					
Williamson					
Asian Family Support Services of Austin	✓				
Hope Alliance					
Wilson					
Atascosa Family Crisis Center, Inc.					
Guadalupe Valley Family Violence Shelter					
Winkler					
Crisis Center of West Texas					
Safe Place of the Permian Basin					
Wise					
Wise Hope Shelter & Crisis Center					

County	Scattered Site Transitional Housing	Project Based Transitional Housing	Rapid Re-Housing	Permanent Supportive Housing	Tax Credit Properties
Wood					
East Texas Crisis Center					
Yoakum					
Women's Protective Services of Lubbock, Inc.					
Young					
First Step, Inc.					
Zapata					
Zavala					
Wintergarden Women's Shelter, Inc.					

Appendix M4: Additional Support Services Chart

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Anderson				
Crisis Center of Anderson and Cherokee Counties		✓		✓
Andrews				
Crisis Center of West Texas		✓	✓	✓
Safe Place of the Permian Basin			✓	
Angelina				
Family Crisis Center of East Texas	✓	✓	✓	✓
Aransas				
The Purple Door		✓	✓	✓
Archer				
First Step, Inc.				
Armstrong				
Family Support Services				
Atascosa				
Atascosa Family Crisis Center, Inc.	✓	✓	✓	✓
Austin				
Focusing Families				
Fort Bend County Women's Center, Inc.	✓	✓	✓	
Bailey				
Women's Protective Services of Lubbock, Inc.			✓	✓
Bandera				
Hill Country Crisis Council		✓	✓	✓

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Bastrop				
Asian Family Support Services of Austin		✓	✓	✓
Bastrop County Family Crisis Center	✓	✓		✓
Baylor				
First Step, Inc.				
Bee				
BCFS Health & Human Services				
The Purple Door		✓	✓	✓
Bell				
Families in Crisis, Inc.		✓	✓	✓
Bexar				
Atascosa Family Crisis Center, Inc.		✓	✓	
Awaaz				
BCFS Health & Human Services		✓	✓	✓
Family Violence Prevention Services, Inc.	✓	✓		✓
P.E.A.C.E. Initiative				
Blanco				
Highland Lakes Family Crisis Center	✓	✓	✓	✓
Borden				
Safe Place of the Permian Basin				
Bosque				
Family Abuse Center, Inc.		✓	✓	✓
Bowie				
Domestic Violence Prevention		✓	✓	✓

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Brazoria				
Bay Area Turning Point		✓		
Daya				
Fort Bend County Women's Center, Inc.	✓	✓		
Women's Center of Brazoria County		✓		✓
Brazos				
Twin City Mission – Domestic Violence Services Program	✓	✓	✓	
Brewster				
Family Crisis Center of the Big Bend		✓	✓	✓
Briscoe				
Crisis Center of the Plains		✓		✓
Brooks				
The Purple Door		✓	✓	✓
Brown				
The Ark Domestic Violence and Sexual Assault Shelter		✓		
Burleson				
Twin City Mission – Domestic Violence Services Program		✓	✓	
Burnet				
Highland Lakes Family Crisis Center	✓	✓	✓	✓
Caldwell				
Asian Family Support Services of Austin				
Hays-Caldwell Women's Center		✓	✓	✓
Calhoun				
Mid-Coast Family Services		✓		
Callahan				
Noah Project, Inc.		✓	✓	✓

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Cameron				
Family Crisis Center of the Rio Grande Valley	✓	✓		✓
Friendship of Women, Inc.	✓	✓	✓	✓
Camp				
Shelter Agencies for Families in East Texas (SAFE-T)		✓		
Carson				
Tralee Crisis Center for Women				
Cass				
Domestic Violence Prevention		✓	✓	
Castro				
Crisis Center of the Plains		✓		✓
Deaf Smith County Crisis Center				
Chambers				
Bay Area Turning Point		✓	✓	✓
Cherokee				
Crisis Center of Anderson and Cherokee Counties		✓		✓
Childress				
First Step, Inc.				
Tralee Crisis Center for Women				
Clay				
First Step, Inc.				
Cochran				
Women's Protective Services of Lubbock, Inc.			✓	✓
Coke				
Family Shelter of San Angelo	✓	✓	✓	

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Coleman				
The Ark Domestic Violence and Sexual Assault Shelter		✓		
Collin				
Brighter Tomorrows				
Chetna		✓		✓
Hope's Door/New Beginning Center	✓	✓		✓
Mosaic Family Services		✓		
Texas Muslim Women's Foundation, Inc.		✓	✓	✓
The Family Place	✓	✓	✓	✓
Collingsworth				
Tralee Crisis Center for Women				
Colorado				
Bastrop County Family Crisis Center				✓
Comal				
Crisis Center of Comal County	✓	✓	✓	✓
Comanche				
Cross Timbers Family Services				✓
The Ark Domestic Violence and Sexual Assault Shelter		✓		
Concho				
Family Shelter of San Angelo			✓	
Cooke				
Abigail's Arms – Cooke County Family Crisis Center, Inc.	✓	✓	✓	✓
Coryell				
Families in Crisis, Inc.		✓		
Cottle				
First Step, Inc.				

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Crane				
Crisis Center of West Texas		✓	✓	✓
Safe Place of the Permian Basin			✓	
Crockett				
Family Shelter of San Angelo		✓	✓	
Crosby				
Women's Protective Services of Lubbock, Inc.			✓	✓
Culberson				
Center Against Sexual and Family Violence		✓		
Dallam				
Safe Place, Inc.		✓	✓	
Dallas				
Brighter Tomorrows		✓	✓	✓
Chetna		✓		✓
Genesis Women's Shelter	✓	✓		✓
Hope's Door/New Beginning Center	✓	✓		✓
Mosaic Family Services		✓	✓	✓
The Family Place	✓	✓	✓	✓
The Salvation Army Family Violence Program		✓		✓
Dawson				
Safe Place of the Permian Basin			✓	
Deaf Smith				
Deaf Smith County Crisis Center			✓	
Delta				
Shelter Agencies for Families in East Texas (SAFE-T)				

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Denton				
Brighter Tomorrows				
Chetna				
Denton County Friends of the Family, Inc.		✓		✓
Mosaic Family Services		✓		
DeWitt				
Mid-Coast Family Services				
Dickens				
Women's Protective Services of Lubbock, Inc.			✓	✓
Dimmit				
Wintergarden Women's Shelter, Inc.		✓		✓
Donley				
Tralee Crisis Center for Women				
Duval				
The Purple Door		✓	✓	✓
Eastland				
Eastland County Crisis Center, Inc.		✓	✓	✓
Noah Project, Inc.		✓	✓	✓
Ector				
Crisis Center of West Texas	✓	✓	✓	✓
Safe Place of the Permian Basin		✓	✓	✓
Edwards				
Family Shelter of San Angelo			✓	
Ellis				
Brighter Tomorrows				
Family Abuse Center, Inc.		✓	✓	✓

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
El Paso				
Center Against Sexual and Family Violence	✓	✓	✓	✓
Erath				
Cross Timbers Family Services	✓	✓	✓	✓
Falls				
Family Abuse Center, Inc.		✓	✓	✓
Fannin				
Fannin County Family Crisis Center	✓	✓		✓
Grayson County Crisis Center		✓		
Fayette				
Bastrop County Family Crisis Center				✓
Fisher				
Gateway Family Services, Inc.		✓	✓	
Floyd				
Crisis Center of the Plains		✓		✓
Foard				
First Step, Inc.				
Fort Bend				
AVDA				
Daya		✓	✓	✓
Fort Bend County Women's Center, Inc.	✓	✓	✓	✓
Katy Christian Ministries		✓	✓	
Shifa				
The Montrose Center		✓		
Franklin				
Shelter Agencies for Families in East Texas (SAFE-T)		✓		

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Freestone				
Family Abuse Center, Inc.		✓	✓	✓
Frio				
Atascosa Family Crisis Center, Inc.		✓	✓	
Southwest Family Life Centers, Inc.		✓		✓
Gaines				
Crisis Center of West Texas		✓	✓	✓
Safe Place of the Permian Basin			✓	
Galveston				
AVDA				
Bay Area Turning Point				
Daya				
Resource and Crisis Center of Galveston County	✓	✓		✓
Garza				
Gillespie				
Hill Country Crisis Council		✓	✓	✓
Glasscock				
Safe Place of the Permian Basin				
Goliad				
BCFS Health & Human Services		✓		
Mid-Coast Family Services				
Gonzales				
Guadalupe Valley Family Violence Shelter		✓	✓	
Mid-Coast Family Services				

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Gray				
Tralee Crisis Center for Women		✓	✓	✓
Grayson				
Brighter Tomorrows				
Grayson County Crisis Center		✓	✓	
Gregg				
Women's Center of East Texas		✓	✓	✓
Grimes				
Focusing Families				
Twin City Mission – Domestic Violence Services Program		✓	✓	✓
Guadalupe				
Guadalupe Valley Family Violence Shelter		✓	✓	✓
Hale				
Crisis Center of the Plains		✓		✓
Hall				
Crisis Center of the Plains		✓		✓
Hamilton				
Cross Timbers Family Services				✓
Families in Crisis, Inc.				
Hansford				
Panhandle Crisis Center		✓	✓	
Hardeman				
First Step, Inc.				
Hardin				
Family Services of Southeast Texas	✓	✓		

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Harris				
AVDA		✓		✓
Bay Area Turning Point	✓	✓	✓	✓
Daya		✓	✓	✓
Family Time Crisis and Counseling Center	✓	✓	✓	✓
Focusing Families				
Fort Bend County Women's Center, Inc.	✓	✓	✓	✓
Houston Area Women's Center	✓	✓		✓
Katy Christian Ministries		✓	✓	✓
Montgomery County Women's Center		✓		
Northwest Assistance Ministries' Family Violence Center		✓		✓
Shifa		✓	✓	
The Bridge Over Troubled Waters	✓	✓		✓
The Montrose Center		✓	✓	✓
Harrison				
Women's Center of East Texas		✓		
Hartley				
Safe Place, Inc.		✓		
Haskell				
Noah Project, Inc.		✓	✓	✓
Hays				
Asian Family Support Services of Austin				
Hays-Caldwell Women's Center		✓	✓	✓
Hemphill				
Tralee Crisis Center for Women				

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Henderson				
East Texas Crisis Center		✓		
Hidalgo				
Mujeres Unidas/Women Together Foundation, Inc.		✓		
Hill				
Family Abuse Center, Inc.		✓	✓	✓
Hockley				
Women's Protective Services of Lubbock, Inc.			✓	✓
Hood				
Brighter Tomorrows				
Mission Granbury, Inc.		✓		✓
Hopkins				
Shelter Agencies for Families in East Texas (SAFE-T)		✓	✓	
Houston				
Family Crisis Center of East Texas	✓	✓	✓	✓
Howard				
Safe Place of the Permian Basin			✓	
Hudspeth				
Center Against Sexual and Family Violence		✓		
Hunt				
Brighter Tomorrows				
Women in Need, Inc.		✓	✓	✓
Hutchinson				
Hutchinson County Crisis Center, Inc.		✓		
Irion				
Family Shelter of San Angelo			✓	

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Jack				
First Step, Inc.				
Wise Hope Shelter & Crisis Center		✓		✓
Jackson				
Mid-Coast Family Services				
Jasper				
Family Services of Southeast Texas				
Jeff Davis				
Family Crisis Center of the Big Bend				✓
Jefferson				
Family Services of Southeast Texas		✓		✓
Jim Hogg				
Jim Wells				
The Purple Door		✓	✓	✓
Johnson				
Brighter Tomorrows				
Johnson County Family Crisis Center		✓	✓	✓
Jones				
Noah Project, Inc.		✓	✓	✓
Karnes				
Atascosa Family Crisis Center, Inc.		✓	✓	
Guadalupe Valley Family Violence Shelter		✓	✓	
Kaufman				
Brighter Tomorrows				

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Kendall				
Hill Country Crisis Council		✓	✓	✓
Kendall County Women's Shelter		✓	✓	✓
Kenedy				
The Purple Door		✓	✓	✓
Kent				
Gateway Family Services, Inc.		✓	✓	
Kerr				
Hill Country Crisis Council		✓	✓	✓
Kimble				
Family Shelter of San Angelo			✓	
Hill Country Crisis Council				
King				
Women's Protective Services of Lubbock, Inc.			✓	✓
Kinney				
Kleberg				
The Purple Door		✓	✓	✓
Knox				
Noah Project, Inc.		✓	✓	✓
Lamar				
Shelter Agencies for Families in East Texas (SAFE-T)		✓		
Lamb				
Crisis Center of the Plains		✓		✓
Women's Protective Services of Lubbock, Inc.			✓	✓

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Lampasas				
Highland Lakes Family Crisis Center	✓	✓	✓	
La Salle				
Atascosa Family Crisis Center, Inc.		✓	✓	
Wintergarden Women's Shelter, Inc.		✓		✓
Lavaca				
Mid-Coast Family Services				
Lee				
Bastrop County Family Crisis Center				✓
Leon				
Twin City Mission – Domestic Violence Services Program		✓	✓	✓
Liberty				
Family Time Crisis and Counseling Center		✓		✓
Limestone				
Family Abuse Center, Inc.		✓	✓	✓
Lipscomb				
Panhandle Crisis Center		✓	✓	
Live Oak				
Atascosa Family Crisis Center, Inc.		✓	✓	
The Purple Door		✓	✓	✓
Llano				
Highland Lakes Family Crisis Center	✓	✓	✓	
Loving				
Crisis Center of West Texas			✓	
Safe Place of the Permian Basin				

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Lubbock				
Women's Protective Services of Lubbock, Inc.		✓	✓	✓
Lynn				
Women's Protective Services of Lubbock, Inc.			✓	✓
McCulloch				
Family Shelter of San Angelo			✓	
Haven Family Shelter of McCulloch County		✓	✓	✓
McLennan				
Family Abuse Center, Inc.		✓	✓	✓
McMullen				
Atascosa Family Crisis Center, Inc.		✓	✓	
BCFS Health & Human Services		✓		
The Purple Door		✓	✓	✓
Madison				
Twin City Mission – Domestic Violence Services Program		✓	✓	✓
Marion				
Women's Center of East Texas		✓		
Martin				
Safe Place of the Permian Basin				
Mason				
Family Shelter of San Angelo			✓	
Haven Family Shelter of McCulloch County		✓	✓	✓
Matagorda				
The Crisis Center of Matagorda and Wharton Counties	✓	✓		✓
Maverick				
Wintergarden Women's Shelter, Inc.				✓

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Medina				
Atascosa Family Crisis Center, Inc.		✓	✓	
Southwest Family Life Centers, Inc.		✓		✓
Menard				
Family Shelter of San Angelo			✓	
Haven Family Shelter of McCulloch County		✓	✓	✓
Midland				
Safe Place of the Permian Basin	✓	✓	✓	✓
Milam				
Mills				
Mitchell				
Gateway Family Services, Inc.		✓	✓	
Montague				
First Step, Inc.				
Wise Hope Shelter & Crisis Center		✓		
Montgomery				
AVDA				
Daya				
Family Time Crisis and Counseling Center		✓		
Fort Bend County Women's Center, Inc.	✓	✓		
Montgomery County Women's Center		✓		✓
Northwest Assistance Ministries' Family Violence Center		✓		
The Montrose Center		✓		

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Moore				
Safe Place, Inc.		✓	✓	✓
Morris				
Shelter Agencies for Families in East Texas (SAFE-T)				
Motley				
Crisis Center of the Plains		✓		✓
Nacogdoches				
Family Crisis Center of East Texas	✓	✓	✓	✓
Navarro				
Brighter Tomorrows				
Family Abuse Center, Inc.		✓	✓	✓
Newton				
Family Services of Southeast Texas	✓	✓		
Nolan				
Gateway Family Services, Inc.		✓	✓	
Nueces				
The Purple Door		✓	✓	✓
Ochiltree				
Panhandle Crisis Center		✓	✓	
Oldham				
Deaf Smith County Crisis Center				
Orange				
Family Services of Southeast Texas	✓	✓		
Palo Pinto				
Hope, Inc.		✓		✓

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Panola				
Women's Center of East Texas		✓		
Parker				
Brighter Tomorrows				
Freedom House		✓	✓	✓
Hope, Inc.		✓		
Wise Hope Shelter & Crisis Center		✓		
Parmer				
Deaf Smith County Crisis Center				
Pecos				
Crisis Center of West Texas	✓	✓	✓	✓
Family Crisis Center of the Big Bend				
Polk				
Family Crisis Center of East Texas				
SAAFE House		✓	✓	✓
Potter				
Family Support Services		✓	✓	✓
Presidio				
Family Crisis Center of the Big Bend		✓	✓	✓
Rains				
East Texas Crisis Center		✓		
Randall				
Family Support Services		✓		✓
Reagan				
Family Shelter of San Angelo			✓	

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Real				
Red River				
Shelter Agencies for Families in East Texas (SAFE-T)				
Reeves				
Crisis Center of West Texas		✓	✓	✓
Safe Place of the Permian Basin			✓	
Refugio				
BCFS Health & Human Services		✓		
The Purple Door		✓	✓	✓
Roberts				
Tralee Crisis Center for Women				
Robertson				
Twin City Mission – Domestic Violence Services Program		✓	✓	✓
Rockwall				
Brighter Tomorrows				
Mosaic Family Services		✓		
Women in Need, Inc.		✓	✓	✓
Runnels				
Family Shelter of San Angelo			✓	
Rusk				
Women’s Center of East Texas		✓		
Sabine				
Family Crisis Center of East Texas	✓	✓		
San Augustine				
Family Crisis Center of East Texas	✓	✓		

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
San Jacinto				
Family Crisis Center of East Texas				
SAAFE House			✓	✓
San Patricio				
BCFS Health & Human Services		✓		
The Purple Door		✓	✓	✓
San Saba				
Dove Project, Inc.		✓		✓
Schleicher				
Family Shelter of San Angelo			✓	
Scurry				
Gateway Family Services, Inc.		✓	✓	
Shackelford				
Noah Project, Inc.		✓	✓	✓
Shelby				
Family Crisis Center of East Texas	✓	✓	✓	✓
Sherman				
Safe Place, Inc.		✓		
Smith				
East Texas Crisis Center	✓	✓		
Somervell				
Cross Timbers Family Services				✓
Starr				
Mujeres Unidas/Women Together Foundation, Inc.		✓		
Stephens				
Noah Project, Inc.		✓	✓	✓

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Sterling				
Family Shelter of San Angelo			✓	
Stonewall				
Noah Project, Inc.		✓	✓	✓
Sutton				
Family Shelter of San Angelo			✓	
Swisher				
Crisis Center of the Plains		✓		✓
Tarrant				
Brighter Tomorrows				
Chetna				
Mosaic Family Services		✓		
SafeHaven of Tarrant County	✓	✓		✓
Wise Hope Shelter & Crisis Center				
Taylor				
Noah Project, Inc.		✓	✓	✓
Terrell				
Family Crisis Center of the Big Bend				
Terry				
Women's Protective Services of Lubbock, Inc.			✓	✓
Throckmorton				
Noah Project, Inc.		✓	✓	✓
Titus				
Shelter Agencies for Families in East Texas (SAFE-T)	✓	✓	✓	✓
Tom Green				
Family Shelter of San Angelo	✓	✓	✓	✓

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Travis				
Asian Family Support Services of Austin		✓	✓	✓
Brighter Tomorrows				
Texas Advocacy Project			✓	
The SAFE Alliance	✓	✓	✓	✓
Trinity				
Family Crisis Center of East Texas				
SAAFE House		✓	✓	✓
Tyler				
Family Services of Southeast Texas	✓	✓		
Upshur				
Women's Center of East Texas		✓		
Upton				
Safe Place of the Permian Basin			✓	
Uvalde				
Southwest Family Life Centers, Inc.		✓		✓
Val Verde				
BCFS Health & Human Services		✓		
New Horizons Women and Children Center	✓	✓	✓	✓
Van Zandt				
Brighter Tomorrows				
East Texas Crisis Center		✓		
Victoria				
Mid-Coast Family Services		✓		✓
Walker				
SAAFE House		✓	✓	✓

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Waller				
Focusing Families		✓	✓	
Katy Christian Ministries		✓	✓	
Ward				
Crisis Center of West Texas		✓	✓	✓
Safe Place of the Permian Basin			✓	
Washington				
Focusing Families			✓	
Twin City Mission – Domestic Violence Services Program		✓	✓	✓
Webb				
Casa de Misericordia	✓	✓		✓
Wharton				
Fort Bend County Women’s Center, Inc.	✓	✓		
The Crisis Center of Matagorda and Wharton Counties		✓		✓
Wheeler				
Tralee Crisis Center for Women				
Wichita				
First Step, Inc.		✓		
Willbarger				
First Step, Inc.				
Willacy				
Family Crisis Center of the Rio Grande Valley	✓	✓		✓
Williamson				
Asian Family Support Services of Austin		✓	✓	✓
Hope Alliance	✓	✓	✓	✓

County	Child Care Support	Transportation Provided to Survivors in Services	Immigration Assistance	Mental Health Services
Wilson				
Atascosa Family Crisis Center, Inc.		✓	✓	
Guadalupe Valley Family Violence Shelter		✓	✓	
Winkler				
Crisis Center of West Texas		✓	✓	✓
Safe Place of the Permian Basin			✓	
Wise				
Wise Hope Shelter & Crisis Center		✓		✓
Wood				
East Texas Crisis Center		✓		
Yoakum				
Women's Protective Services of Lubbock, Inc.			✓	✓
Young				
First Step, Inc.				
Zapata				
Zavala				
Wintergarden Women's Shelter, Inc.				✓

Appendix N

Data Legend for Model of Availability and Need

Descriptive Data

Data Point	Description	Data Source
County Name	Name of Texas County	NA
Population	County population estimate	2016 U.S. Census Data
Male Population	County level estimated number of males	2016 U.S. Census Data
Male Victim Population	County level estimated number of males who have experienced some form of intimate partner violence	2016 U.S. Census Data, National Intimate Partner and Sexual Violence Survey 2010 Data
Female Population	County level estimated number of females	2016 U.S. Census Data
Female Victim Population	County level estimated number of females who have experienced some form of intimate partner violence	2016 U.S. Census Data, National Intimate Partner and Sexual Violence Survey 2010 Data
Median Age	County level median age of county residents	2016 U.S. Census Data
Population % Non-White	Percentage of county residents that are not White/Caucasian	2016 U.S. Census Data
Population % Hispanic	Percentage of county residents that are of Hispanic ethnicity	Eviction Lab Dataset based on U.S. Census Data
Population % Non-White, Hispanic	Percentage of county residents that are not White/Caucasian (alone) or are of Hispanic ethnicity	2016 U.S. Census Data
Population % English-Speaking	Percentage of county residents who speak English	2016 U.S. Census Data
Population % veteran	Percentage of county residents that are U.S. Armed Services veterans	2016 U.S. Census Data
Population % identified disabled	Percentage of county residents that are living with one or more disabilities	2016 U.S. Census Data
Population median household income	County level median household income	2016 U.S. Census Data
HHSC '17 Clients Served	County level unduplicated counts of victims served in Fiscal Year (FY) 2017	FY 2017 Health and Human Services County-level data
HHSC '18 Clients Served	County level unduplicated counts of victims served in FY 2018	FY 2018 Health and Human Services County-level data

Data Point	Description	Data Source
DFPS % of cases FV indicated	County level percentage of founded DFPS cases with a finding of family violence	State level Department of Family Protective Services data for 2017
5-year VOCA Funds Received	Total amount of funding for county programs through state-level VOCA funding streams rounded to nearest dollar	State level award data on VOCA funding 2012-2016
Total Client Victimization (VOCA)	Total number of reported family violence victimizations served with VOCA funding received	State level data on VOCA funding reported by agencies 2012-2016
% FV Victimization (VOCAO)	Percent of family violence victimizations served rounded to nearest percentage	State level data on VOCA funding reported by agencies 2012-2016
5-Year VAWA Funds Received	Total amount of funding for county programs through state-level VAWA funding streams	State level award data on VAWA funding
Total Client Victimization (VAWA)	Total number of reported primary family violence victimizations served with VAWA funding received	State level data on VAWA funding reported by agencies
% FV Victimization (VAWA)	Percent of family violence primary victimizations served	State level data on VAWA funding reported by agencies
CVC Claims Filed	County level sum of crime victim compensation claims filed for family violence incidents	State level data of crime victims compensation, 2012-2017
% CVC Claims Approved	County level percentage of submitted crime victims compensation claims approved (-9900% indicates no data available)	State level data of crime victims compensation, 2012-2017
CVC Funds	County level total funds distributed through crime victims compensation claims (Claim amounts in parentheses indicate distributions made for a prior fiscal year)	State level data of crime victims compensation, 2012-2017
Legal Representation	County has legal representation in the form of an attorney on staff representing clients in civil or criminal cases	Availability survey data
Shelter (Y/N)	County has one or more shelter(s)	Availability survey data
Number of Beds	Number of beds (beds, cribs, cots/air mattresses) available in county through shelter(s) for victims of family violence	Availability survey data

Data Point	Description	Data Source
Average Length of Stay	County level average length of stay in days at family violence shelters (If multiple shelters serve a county, average was taken across shelters; midpoint was taken if a range was provided)	Availability survey data
Rural/Urban Designation	County level designation as Rural or Urban	Texas Department of State Health Services, County Designations
Border Designation	County level designation as Border of Non-Border	Texas Department of State Health Services, County Designations
Family Violence Agencies	Agencies serving county	Availability survey data

Analytic Guide for Model Data: Availability of Family Violence Services

Data Point	Description	Data Sources	Scoring
Physical Presence of services	County level information about the presence of shelter, nonresidential services, and outreach office	Availability Survey, Questions 17, 18, 19, 20, 21	<p>0.0: County has no physical presence of services</p> <p>0.5: Highest level of services available are co-located services with another agency and/or ability to meet clients at agreed location</p> <p>1.0: Highest level of services available are an outreach office</p> <p>1.5: Highest level of services available are non-residential center</p> <p>2.0: Highest level of services available are residential/shelter</p>

Data Point	Description	Data Sources	Scoring
Child care	County level indication of an agency providing at least one of the following types of child care services: <ul style="list-style-type: none"> • Onsite child care • Voucher for child care • Respite care 	Availability Survey, Question 32 (1)-(3)	0: County does not provide child care services 1: County has one or more child care services available to family violence victims
Comprehensive Services	County level information on whether any agency meets the following Chapter 51 core services criteria: <ul style="list-style-type: none"> • 24-hour hotline • Criminal Justice Response • Intervention services • Legal Assistance • Referral Systems • Community education 	Availability survey, Questions 10, 17, 71, 72, 73, 75, 77	0: County does not meet one or more of the core services criteria 1: County meets all six core services criteria
Mental health care	County level indication of an agency providing at least one of the following types of mental health care/services: <ul style="list-style-type: none"> • County-wide services • In agency services • Voucher 	Availability survey, Questions 35-37	0: County does not provide mental health care to clients 1: County provides one or more mental health services to clients
Non-shelter DV housing	County has additional housing options for family violence victims including rapid rehousing, transitional housing (scattered site or project-based), permanent supportive housing, or tax-credit properties	Availability survey, Questions 40, 45, 50, 55, 60, 64	0: County does not have other family violence housing options 1: County has one or more other family violence housing options available

Data Point	Description	Data Sources	Scoring
10% Threshold for Females Served	County level indication of serving a minimum of 10% of their estimated female victim population based on estimated prevalence rates	National Intimate Partner and Sexual Violence Survey State Level Data 2010; U.S. Census Data; Health and Human Services County-level data 2017-2018	0: County is not serving at least 10% of estimated female victims of family violence 1: County is serving 10% or more of estimated female victims of family violence
Sworn Law Enforcement	County level per capita rate of sworn law enforcement officers	Texas Department of Public Safety Annual Report for 2016	0: Per capita rate of LE officers is less than state average per capita (1.64 per 1000 residents) 1: Per capita rate of LE officers is equal to or greater than state average per capita
Possible Availability Indicators	Denominator of indicators for each county used to assess availability score	NA	All counties are assessed on total possible score (8)

Analytic Guide for Model Data: Family Violence Service Need

Data Point	Description	Data Sources	Scoring
Population % Non-White, Hispanic	County level percentage of residents who are not White/Caucasian (alone) or are of Hispanic ethnicity	2016 U.S. Census	0: County non-White, Hispanic population is less than state non-White population (56.2%) 1: County non-White, Hispanic population is greater than or equal to state non-White population
Poverty Level	County poverty level greater or less than statewide average	Eviction Lab	0: County poverty level is less than statewide overall poverty level (13.45%) 1: County poverty level is greater than or equal to statewide overall poverty level

Data Point	Description	Data Sources	Scoring
Shelter request denied due to lack of space	County level percent of shelter requests denied due to lack of space greater or less than state-wide average	Health and Human Services Commission County Level Data for FY 2017 and FY 2018	<p>0: Percentage denied due to lack of space is less than state average (44.26%)</p> <p>1: Percentage denied due to lack of space is equal to or greater than state average</p> <p><i>Please note: Only considered for counties with shelter and data available.</i></p>
Border status	Counties designated as Border or Non-Border according to Article 4 of the La Paz Agreement of 1983, which defines a county as a Border county if within 100 Kilometers of the U.S./Mexico border.	Texas Department of State Health Services Border Designations	<p>0: County has a non-border designation</p> <p>1: County has a border designation</p>
Rent burden	County level percentage of household income spent on rent in a given area greater or less than state-wide average	Eviction Lab	<p>0: County level percentage of household income spent on rent is less than state-wide average of household income spent on rent (29.3%)</p> <p>1: County level percentage of household income spent on rent is equal to or greater than state-wide average of household income spent on rent</p>
Family violence incidence rate	County-level incidence rate (per 1000 people) of family violence as reported to law enforcement	2016 Uniform Crime Report, Texas Department of Public Safety Annual Report for 2016	<p>0: Rate of family violence is less than state family violence incidence rate (7.27 per 1000 people)</p> <p>1: Rate of family violence is equal to or greater than state family violence rate</p>

Data Point	Description	Data Sources	Scoring
Femicide	County level per capita femicide rate (IPV related homicide of female by male intimate partner)	Honoring Texas Victims Data 2012-2016	0: Per capita rate is less than state (4.9 per 100,000 women) 1: Per capita rate is greater than or equal to state
Population growth	County level population growth from 2015-2017 compared to the total state population growth	Annual Population Estimate, U.S. Census Data	0: Growth rate is less than state average 1: Growth rate is greater than or equal to state average
Possible Need Indicators	Denominator of indicators for each county used to assess need score	NA	Counties are assessed on total possible score (7 or 8) dependent on available data and presence of a shelter.